

**BEFORE THE PUBLIC SERVICE COMMISSION
OF UTAH**

IN THE MATTER OF:

Joint Application of Questar Gas)
Company, the Division of Public)
Utilities, and Utah Clean Energy) **Docket Number 05-057-T01**
For the Approval of the Conservation)
Enabling Tariff Adjustment Option)
And Accounting Orders)

**REBUTTAL TESTIMONY
OF
DAVID E. DISMUKES, PH.D.**

**ON BEHALF OF THE
UTAH COMMITTEE OF CONSUMER SERVICES**

AUGUST 8, 2007

1 **I. INTRODUCTION**

2 **Q. WOULD YOU PLEASE STATE YOUR NAME, TITLE, AND BUSINESS**
3 **ADDRESS?**

4 A. My name is David E. Dismukes and I am a Consulting Economist with the
5 Acadian Consulting Group. My business address is 6455 Overton Street, Baton
6 Rouge, Louisiana. I am the same person that filed testimony on the behalf of
7 the Utah Committee of Consumer Services (“CCS” or “the Committee”) on June
8 1, 2007.

9 **Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?**

10 A. The purpose of my rebuttal testimony is to respond to some of the issues
11 addressed in the direct testimony of the Division of Public Utilities (“DPU” or “the
12 Division”) and Questar Gas Company (“Questar” or “the Company”). In
13 particular:

- 14 • The Company’s representation of revenue neutrality programs across
15 the U.S. (Direct Testimony of Barrie L. McKay).
- 16 • The Division’s natural gas demand analysis (Direct Testimony of
17 Daniel G. Hansen).
- 18 • The Company’s request to make certain modifications to the current
19 CET (Direct Testimony of Barrie L. McKay).

20 **Q. HOW IS YOUR REBUTTAL TESTIMONY ORGANIZED?**

21 A. My rebuttal testimony provides a summary of my recommendations and
22 addresses each of the topics I listed above.

23 **Q. HAVE YOU PROVIDED ANY ATTACHMENTS TO YOUR REBUTTAL**
24 **TESTIMONY?**

25 A. Yes, I have included one attachment to my rebuttal testimony which
26 includes a survey of the various commonly accepted academic and industry
27 practices, methods, and approaches used in estimating natural gas demand.

28 **Q. HAVE YOU PROVIDED ANY EXHIBITS TO YOUR REBUTTAL**
29 **TESTIMONY?**

30 A. Yes, I have prepared four exhibits to accompany my rebuttal testimony.
31 These exhibits were prepared by me or under my direct supervision.

32 **II. SUMMARY OF RECOMMENDATIONS**

33 **Q. WHAT ARE YOUR SPECIFIC RECOMMENDATIONS IN THIS**
34 **PROCEEDING?**

35 A. I have three primary recommendations:

36 (1) In reviewing the status of revenue neutrality, the more appropriate
37 states to consider are those examining, adopting, or rejecting
38 programs that attempt to address issues associated with DSM
39 incentives. Rate stabilization plans (“RSPs”) are not relevant to the
40 discussion in this proceeding, and their inclusion unnecessarily
41 clutters and overstates revenue neutrality initiatives.

42 (2) While the Division’s report on revenue decoupling has some useful
43 information for this proceeding, the Commission should reject the
44 natural gas demand analysis and all associated conclusions
45 included in the report indicating that the commodity price risk

46 shifting nature of revenue decoupling is unimportant. The
47 Division's empirical analysis is inconsistent with decades of
48 academic literature and common utility and regulatory practice.

49 (3) The Commission should recognize that the Company's proposals to
50 modify the current CET highlight the conceptual (as well as
51 mechanical) deficiencies of the overall program. Specifically, broad
52 mechanisms of this sort are often overreaching and may have
53 unintended consequences. To date, the CET pilot has resulted in a
54 net shifting of risk to customers of between \$1.5 million to \$3.0
55 million depending upon assumptions regarding achieved DSM
56 savings. The lost DNG revenues attributable to the Company's
57 DSM efforts are only \$35,000 to \$434,000 depending upon how
58 estimated DSM participation levels are treated.

59 **III. Questar's State-Level Revenue Neutrality Analysis**

60 **Q. PLEASE DISCUSS THE COMPANY'S STATE-LEVEL REVENUE**
61 **NEUTRALITY ANALYSIS.**

62 A. The Company has provided a map that purportedly shows the current
63 status of revenue decoupling across the U.S. as of March 2007. (QGC Exhibit 1-
64 Yr 1.5) The exhibit is similar in presentation to the map I prepared and included
65 in my direct testimony as Exhibit CCS-1.2. There are, however, some very
66 important differences, the most important being that my exhibit shows a
67 significantly lower level of revenue decoupling activity across the U.S. than the

68 one provided by the Company.

69 **Q. DO YOU AGREE WITH THE REPRESENTATION PROVIDED IN THE**
70 **COMPANY'S ANALYSIS?**

71 A. No, I disagree with this representation for two reasons. A first and very
72 minor disagreement is that some of the information included in the Company's
73 exhibit can be updated from the March 2007 date. I have provided Rebuttal
74 Exhibit CCS-1.1R as an update to the original exhibit included in my direct
75 testimony. A decision in one other state has been added: Nebraska has recently
76 rejected revenue decoupling. The second and more important issue I have with
77 the Company's exhibit, is that it includes a wide range of additional regulatory
78 initiatives that go beyond a strict examination of revenue decoupling.

79 **Q. WHAT OTHER REGULATORY INITIATIVES ARE INCLUDED IN THE**
80 **COMPANY'S MAP?**

81 A. The Company's map also includes an examination of states that have
82 adopted straight-fixed variable ("SFV") rate design and rate stabilization plans
83 ("RSPs"). While SFV is a type of revenue neutrality program and is relevant for
84 discussion in this proceeding, RSPs, in my opinion, are not.

85 **Q. WHAT ARE RSPS?**

86 A. RSPs are a type of incentive regulation plan that allows for what can be
87 thought of as "mini-rate cases" between the years in which traditional rate cases
88 are held. While RSPs can vary by state, their common components include:

- 89 • A fixed period for the incentive mechanism;
- 90 • Annual or semi-annual surveillance reviews;
- 91 • Fixed or baseline earnings targets;
- 92 • Deadband ranges above and below the target level;
- 93 • Earnings sharing mechanisms;
- 94 • Pricing flexibility to meet targets based upon movement above or
- 95 below earnings bands.

96 **Q. WHY DO YOU BELIEVE THAT RSPS ARE NOT RELEVANT TO THE**
97 **ISSUES IN THIS PROCEEDING?**

98 A. RSPs are commonly thought of as an incentive ratemaking tool rather
99 than directly associated with promoting gas DSM. It is plausible that RSPs could
100 include some type of performance metric allowing for enhanced earnings in
101 return for meeting certain DSM savings targets, but this type of approach has not
102 been proposed by any party in this proceeding. Further, most of these RSPs are
103 typically addressed within the context of a rate case which sets the initial
104 baseline revenues, costs, terms, conditions, sharing bands, and sharing
105 percentages associated with the program. This makes the examination of RSP
106 policies even less relevant for this investigation since there is no way such a
107 policy option could be examined in the context of this (non-rate case) proceeding.

108 **Q. ARE ANY OF THESE RSP PROCEEDINGS BEING BASED UPON DSM**

109 **CONSIDERATIONS?**

110 A. No, and in fact many of the gas utilities that have RSPs, particularly those
111 in southeastern states, do not have natural gas DSM programs at this time, nor
112 were the approvals of their RSP proposals predicated on providing positive
113 incentives for promoting DSM in the future. For instance:

114 • The Louisiana Commission established a RSP for Atmos-LGS and
115 Atmos-TransLa as a form of incentive regulation where excess
116 earnings were shared between the Company and ratepayers. The RSP
117 includes earning ranges below which Atmos would be allowed to adjust
118 rates and above which Atmos would be able to retain all earnings or be
119 required to share or return its earnings to the ratepayers. Neither
120 Atmos-LGS nor Atmos-TransLa have any gas DSM programs for their
121 residential customers.

122 • In 2005, the Mississippi Commission approved a modification to the
123 RSP associated with Mississippi Valley Gas (an Atmos affiliate). A
124 new earnings sharing mechanism was established with a 50/50
125 sharing of all earnings above the allowed ROE for the first year.
126 Thereafter, Mississippi Valley Gas is allowed to retain up to 250
127 additional basis points above its ROE. To date, Mississippi Valley Gas
128 has no residential gas DSM programs.

129 • Alabama has a Rate Stabilization and Equalization Plan for both
130 Alabama Gas and Mobile Gas Service. If a company's projected

131 return is less than the approved range, it is allowed to increase its
132 rates. If the projected return is more than the approved range, rates
133 are decreased. In addition, a cost control incentive measure is
134 included to keep growth in operation and maintenance expenses below
135 a certain range, or penalties are assessed. Neither Alabama Gas nor
136 Mobile Gas Service has any residential DSM programs.

137 **Q. WHAT ARE YOUR CONCLUSIONS AND RECOMMENDATIONS**
138 **REGARDING THE COMPANY'S REVENUE DECOUPLING SURVEY?**

139 A. In reviewing the status of revenue neutrality, the more appropriate states
140 to consider are those examining, adopting, or rejecting programs that attempt to
141 address issues associated with DSM incentives. These revenue neutrality
142 programs typically include SFV and revenue decoupling, but not RSPs which are
143 a form of incentive regulation. RSPs are related to other issues, and have little to
144 do with motivating new DSM initiatives. Therefore, including RSPs in any
145 analysis or maps of revenue neutrality unnecessarily clutters and overstates the
146 degree to which states are considering these policy mechanisms.

147 **Q. HOW WOULD YOU CHARACTERIZE THE CURRENT LEVEL OF**
148 **REVENUE NEUTRALITY ACTIVITY ACROSS THE STATES?**

149 A. Revenue neutrality mechanisms are clearly part of an important policy
150 debate on energy efficiency, and one likely to continue to be important as energy
151 prices remain high. However, a comparison of states adopting or rejecting these
152 policy proposals shows relatively limited scope and mixed outcomes. Looking
153 strictly at revenue decoupling, 10 states have adopted revenue neutrality

154 mechanisms while another 12 have recently rejected such proposals. Further,
155 even in those states which have adopted revenue decoupling, at least six states
156 (including Utah) have done so on a cautious, pilot-program basis. At best, this is
157 a policy initiative that is currently limited in breadth, and is being adopted by state
158 commissions on a temporary basis pending additional analysis.

159 **Q. HAVE THERE BEEN ANY OTHER MAJOR UPDATES REGARDING**
160 **REVENUE DECOUPLING OPINIONS?**

161 A. Yes. Recently, the National Association of State Utility Consumer
162 Advocates (“NASUCA”) passed a resolution stating that it would “continue its
163 long tradition of support for the adoption of effective energy efficiency programs”
164 and “oppose decoupling mechanisms that would guarantee utilities the recovery
165 of a predetermined level of revenue without regard to the number of energy units
166 sold and the cause of lost revenue between rate cases.” A copy of this resolution
167 is provided as Rebuttal Exhibit CCS-1.2R.

168 **IV. The DPU’s Natural Gas Demand Analysis**

169 **Q. PLEASE DISCUSS THE DIVISION’S NATURAL GAS DEMAND**
170 **ANALYSIS?**

171 A. The Division’s testimony includes a report prepared by Dr. Daniel G.
172 Hansen of Christensen Associates Energy Consulting that examines natural gas
173 decoupling mechanisms. Section 5.2 of the report includes an empirical analysis
174 entitled “Analysis of Risk Shifting Under Questar Gas’ CET Mechanism.” The

175 analysis uses an empirical (statistical) natural gas demand model based upon
176 annual Questar residential usage data for the period 1980 to 2005. It would
177 appear that the purpose of the model has been to estimate the magnitude and
178 statistical significance that price, income, and other variables have on residential
179 use per customer. It would also appear that the hypothesis being examined is
180 that if the parameter estimates associated with these “exogenous” variables are
181 statistically significant, then revenue decoupling results in a shifting of risk from
182 the utility to customers. If these exogenous variables are statistically
183 insignificant, the alternative hypothesis would be supported: namely, that
184 revenue decoupling does not result in a shifting of risk from utilities to ratepayers.

185 **Q. WHAT CONCLUSIONS DID THE DIVISION REACH BASED ON ITS**
186 **EMPIRICAL ANALYSIS?**

187 A. The study would appear to erroneously conclude that the alternative
188 hypothesis is supported. The study’s conclusions specifically note that:

189 The estimate of the effect of the [natural gas] commodity price on
190 use per customer varies substantially across models and is not
191 statistically significant in any of the models. Based upon these
192 findings, it does not appear that [natural gas] commodity price risk
193 exists for Questar Gas.

194 Overall, the study concludes:

195 ...the findings indicate that weather risk exists, but economic and
196 commodity price risks do not appear to exist based on the analysis
197 of the available data. Therefore, in this case there is no need to
198 consider Statistical Recoupling (to remove the risk shift) or a
199 reduction in Questar’s allowed rate of return (to compensate
200 customers for the risk shift). [Hansen Direct Testimony, DPU
201 Exhibit Number 6.1 (DGH-A.1) at 23-24.]

202 **Q. ARE THE RESULTS OF THIS EMPIRICAL ANALYSIS PLAUSIBLE?**

203 A. No. It would appear the empirical conclusion being offered by the Division
204 is there is no risk shifting from revenue decoupling since price is a relatively
205 insignificant determinant of usage. This result ought to strike the Commission as
206 being entirely at odds not only with common sense, but also with the primary
207 purpose of this proceeding which has been to reduce customer demand (and
208 monthly gas bills) through the adoption of cost-effective natural gas efficiency
209 measures. Further, if the Division's results are accepted, then increases in
210 natural gas prices since the winter of 2000-2001 have had no material impact on
211 customer usage. If price is an unimportant determinant of usage as this study
212 concludes, then customers will react no differently in terms of their usage
213 patterns if their bills increase or decrease.

214 **Q. ARE THE DIVISION'S RESULTS CONSISTENT WITH THOSE**
215 **TYPICALLY FOUND IN BOTH ACADEMIC AND INDUSTRY STUDIES?**

216 A. No, the empirical results are completely at odds with about 40 years of
217 academic research and industry practice. There is a well-established body of
218 literature generally going back to the 1950s, which has attempted to statistically
219 estimate the important determinants of consumer demand. In the utility industry,
220 this literature is equally well-developed and goes back to at least the 1960s.
221 While a number of different methods or techniques have been used over the past
222 40 years to forecast natural gas demand, prices are usually understood to be one
223 of several important determinants of natural gas demand. Attachment 1 to my

224 testimony provides an overview of the progression of this literature, the methods
225 utilized over the years in estimating natural gas demand functions, and the
226 importance of various variables like prices, income, and weather on natural gas
227 demand. Additionally, my Rebuttal Exhibit CCS-1.3R provides a selected list of
228 the price elasticities of demand commonly found in natural gas demand modeling
229 that I have found over the course of my academic research in this area.

230 **Q. HOW DO THE DIVISION'S STATISTICAL RESULTS COMPARE TO**
231 **QUESTAR'S ANALYSIS OF THE PRICE ELASTICITY OF DEMAND?**

232 A. The Division's results are inconsistent with the Company's own reported
233 estimates of the relationship between price and natural gas demand. Earlier in
234 this proceeding, the Company indicated that it estimates a -0.06 price elasticity of
235 demand that is derived from its load forecasts supporting its Integrated Resource
236 Plan ("IRP"). (See Questar Response to CCS DR 4.05) Thus the Company
237 estimates that a 10 percent increase in natural gas price would result in a 0.6
238 percent decrease in natural gas use per customer. While this result appears to
239 be small, and well into the lower band of the commonly estimated ranges for
240 residential natural gas price elasticities, it still exists, and recognizes that price
241 does impact natural gas consumption.

242 **Q. WHAT WEIGHT SHOULD THE COMMISSION GIVE TO THE**
243 **DIVISION'S STATISTICAL ANALYSIS?**

244 A. None. Admittedly, demand modeling is a challenging process and coming
245 up with estimates that match theoretical and intuitive conclusions can be very

246 frustrating and difficult. It would appear that this is the case with the Division's
247 analysis: it is more than likely fraught with a variety of data, measurement, and
248 estimation problems that make any of the empirical conclusions reached in the
249 study unusable in this proceeding. The Commission should not reach any
250 empirical conclusions on the risk shifting nature of revenue decoupling based
251 upon this highly questionable statistical analysis. Poor statistical estimates are no
252 substitute for good policy decisions and in this case, a good policy decision
253 would recognize that price is an important determinant of natural gas usage and
254 has important implications for the examination of the risk-shifting nature of
255 revenue decoupling proposals.

256 **V. Questar's CET Modification Proposals**

257 **Q. PLEASE ADDRESS THE COMPANY'S REQUEST TO ELIMINATE THE**
258 **CURRENT REVENUE CAP ON BALANCES THAT CAN BE ACCRUED AND**
259 **RECOVERED THROUGH THE CET?**

260 A. The Company recommends that the Commission remove the revenue
261 caps associated with amounts that can be recovered through the CET account.
262 According to the Company, the limits are not needed and send mixed signals
263 "suggesting that a limited approach to energy efficiency is preferred to an
264 aggressive one." [Direct Testimony, Barrie L. McKay, lines 225-226.]

265 **Q. IF THE CET IS MAINTAINED, DO YOU AGREE WITH THE**
266 **COMPANY'S PROPOSAL TO ELIMINATE THE REVENUE CAP?**

267 A. No. I would note that if the Commission accepts the alternative lost
268 revenue adjustment (“LRA”) mechanism I proposed in my direct testimony, then
269 the need for a revenue cap would be eliminated. However, if the Commission
270 decides to maintain the CET, then I would recommend that a revenue cap be
271 maintained. At this point in time, it is simply not plausible that a revenue cap can
272 be both “not necessary” and “sending bad signals” at the same time. If this
273 constraint is not meaningful, and is something unlikely to occur, then it clearly
274 cannot be sending an inappropriate signal to the Company. Maintaining a
275 revenue cap is an important insurance policy for ratepayers to ensure they are
276 not faced with the types of rapid revenue decoupling balance builds ups which
277 occurred in the early 1990s in Maine, and more recently in North Carolina.

278 **Q WHAT HAS BEEN THE NET IMPACT OF CET COLLECTIONS SINCE**
279 **THE INCEPTION OF THE PROGRAM?**

280 A Company witness Barry McKay’s Exhibit QGC 1-YR 1.2 shows that over
281 the course of the past year, customers’ rates having increased (or will increase)
282 by about \$2.3 million, on balance, since the CET went into place. This amount is
283 net of the months which included credits to customers’ bills including the \$1.1
284 million credit that was included by the Company during the settlement process
285 earlier in this proceeding. Had that settlement not occurred, and the Company
286 was able to start the CET without the initial credit, GS-1 customers might be
287 facing a total rate increase of close to \$3.4 million since the program has been in
288 place. If the Commission is looking for an alternative quantitative measure for
289 the magnitude of risk shifting between GS-1 customers and the Company, it

290 need look no further than these balances. Had the CET not been in place, this is
291 a revenue risk that would have been borne by the Company and its
292 shareholders.

293 **Q. HOW DO THE OVERALL CET BALANCES COMPARE TO THE**
294 **IMPLIED SAVINGS ASSOCIATED WITH THE COMPANY’S CURRENTLY**
295 **REPORTED DSM PARTICIPATION LEVELS?**

296 A. Rebuttal Exhibit CCS-1.4R compares the current net balance in the CET
297 revenue per customer account to the implied DSM savings that have occurred to
298 date. These savings are implied because they are based upon the current actual
299 participation levels and the estimated savings per customer originally included in
300 the Company’s DSM filing. These numbers are summarized below and show
301 that the overall net benefit for all residential customers has been a negative
302 \$1.25 million.

303 **Table 1: Comparison of DSM Savings and CET Collections**

Savings/CET Collections	Amounts
Total DSM Savings to Date	\$ 1,986,745
Net CET Collections to Date	\$ 3,241,969
Total Net Benefit to Ratepayers	(\$ 1,255,224)

304 In other words, over the past year, the Company has been (or will be) able to
305 increase its rates by an amount considerably larger than the savings it has

306 achieved through the aggressive promotion of its DSM programs. In fact, this is
307 a generous reconciliation relative to the CET's progress since it gives the
308 Company credit for what they estimate to be the upcoming participation levels by
309 builders in the Thermwise Builders Rebate Program. If these estimated benefits
310 are excluded, the net benefit of the CET pilot program to date is a negative \$3.0
311 million as seen on page 2 of Exhibit CCS.1.4R.

312 **Q. HOW DOES THIS COMPARE TO THE LOST DNG REVENUES**
313 **ASSOCIATED WITH THE DSM PROGRAM?**

314 A. The implied lost DNG revenues associated with the DSM programs to
315 date are small. These estimated values have also been provided in Exhibit CCS-
316 1.4R. Generally, the estimated lost revenues range from between \$36,000 to
317 \$434,000 depending upon how much weight is applied to Company's
318 representation of current participation in the ThermWise Builder Rebate Program.
319 To date, there appears to be very little participation in this program since it is just
320 starting. Instead, the Company has reported this program's participation level
321 based upon on early indications of interest and not actual participation levels.

322 **Q. PLEASE DISCUSS THE COMPANY'S PROPOSAL TO SMOOTH THE**
323 **MONTHLY REVENUE PER CUSTOMER ALLOCATION FACTORS?**

324 A. The Company is recommending that factors used to allocate annual DNG
325 revenue per customer across the various months ("month-to-month" spread) be
326 based upon a three-year average as opposed to a single, fixed year (currently
327 CET adjustments are based upon 2005 usage and revenue levels). The

328 Company has noted that the total annual revenue per customer that is allocated
329 across the different months will not change under its proposal. Rather, it is the
330 monthly allocation factors that will change, and will in effect be “smoothed” over a
331 three-year period.

332 **Q. DO YOU SEE ANY PROBLEMS WITH THIS PROPOSAL?**

333 A. Yes. The Company’s proposal clearly highlights one of the most
334 significant deficiencies associated with revenue decoupling and why the CET can
335 result in revenue adjustments that go well beyond DSM-related decreases in
336 usage. Since there has been little DSM participation to date, decreased usage
337 from utility-supported conservation seems to be a very unlikely source of the CET
338 collections to date. It is more than likely that the source of these revenue
339 variations are the result of a number of exogenous factors that could include
340 weather as noted in Section 5.1 of the Division’s CET Report. The CET Report,
341 for instance, notes that a “...decoupling mechanisms [can] improve the
342 functioning of weather normalization mechanisms by “cleaning up” any errors in
343 the definition of normal weather.” [Direct Testimony, Daniel G. Hansen, Exhibit
344 No. 6.1, 14.] The later sections of the report clarify this issue by noting that
345 unless there is some more contemporaneous weather adjustment, revenue
346 decoupling amounts are “...likely to produce more monthly accrual activity than
347 necessary, as the weather patterns in the current year are unlikely to match
348 those of the historical year.” [*Ibid.*, 19.] If weather is in fact leading to increases
349 in accrual activity, the smoothing proposal raises an additional concern about the
350 CET since the motivating factor for its adoption was to promote DSM, not to

351 correct for deficiencies in the Weather Normalization Adjustment (“WNA”).

352 **Q. DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY FILED ON**
353 **AUGUST 8, 2007?**

354 A Yes it does.