

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Investigation and the)
Consolidation of Dockets of the Formal) DOCKET NO. 08-057-11
Complaints against Questar Gas Company)
Relating to Back-Billing) FOURTH SCHEDULING ORDER

ISSUED: August 26, 2008

By the Commission:

On April 21, 2008, the Commission issued a Scheduling Order in the above-entitled docket setting certain deadlines. On July 7, 2008, the Commission issued a Second Scheduling Order modifying those deadlines and setting a Status and Scheduling Conference for July 30, 2008, at 9:30 a.m. On July 22, 2008, the Commission issued a Third Scheduling Order changing the date and time of the Status and Scheduling Conference to July 31, 2008, at 1:30 p.m. The Status and Scheduling Conference was held and scheduling of the proceedings in this Docket was discussed. Although attending the July 31, 2008, Scheduling Conference, on August 11, 2008, Mr. Ball on behalf of the Utah Ratepayers Association submitted an alternative schedule.

Based upon the foregoing and the information provided by the parties, the Commission enters this Fourth Scheduling Order modifying and amending the schedule in this docket as follows:

September 9, 2008 Filing of Rebuttal Testimony or Response comments to the Division of Public Utilities' (Division) July 18, 2008, Report – Questar Gas, Committee of Consumer Services, Interveners, and members of the public

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September 30, 2008 Filing of Surrebuttal Testimony or Reply Comments to Rebuttal Testimony or Response Comments filed on September 9 – all parties.

Members of the public may submit written comments on or before October 22, 2008.

October 22-23, 2008 Hearing commences at 9:30 a.m. in the Commission Hearing room, Room 403, Fourth Floor, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah. The hearing will accommodate the presentation of the parties' evidence and comments from the public during the Public Witness portions.

The parties shall be afforded the opportunity to offer live witness testimony at the hearing and to cross examine witnesses offered by other parties.

Real time broadcast of the audio portion of the Commission hearing will be available through the Commission's web site, www.psc.utah.gov. Audio files should be available at the web site after a hearing is completed.

October 22, 2008 The Public Witness portion of the hearing will occur in two parts. Individuals wishing to provide public witness testimony or comment must appear at the hearing. Individuals should note that the Commission may use only sworn testimony, not unsworn comments, to resolve disputed matters brought before the Commission. Individuals presented sworn testimony are subject to cross-examination.

The first part of the Public Witness portion of the hearing will **commence at 11:45 a.m.** Any person wishing to testify or comment during this first portion must arrive **no later than 12:30 p.m.** The first portion of the Public Witness Hearing will continue until those members of the public arriving between 11:45 a.m. and 12:30 p.m. have had an opportunity to speak. Upon the conclusion of the comments, Public Witness Hearing will recess.

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The second part of the Public Witness portion of the hearing **will resume at 4:30 p.m.** and will continue until all members of the public wishing to be heard have had an opportunity to speak. Any person wishing to testify or comment during the second portion of the Public Witness portion of the hearing must arrive **no later than 5:30 p.m.**

The second portion of the Public Witness portion of the hearing will continue until those members of the public arriving between 4:30 p.m. and 5:30 p.m. have had an opportunity to speak.

The Commission reserves the right to limit an individual's speaking or comment time in order to ensure that those present may comment and reduce extensive duplicative comments.

All presentations made at the hearings will be open to the public, unless portions of them must be closed due to the use of Confidential Information, as provided by the Protective Order previously issued in this docket.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) should notify the Commission, at 160 East 300 South, Salt Lake City, Utah, 84111, (801) 530-6716, at least three working days prior to the hearing.

The hearing scheduled above is intended to address all issues investigated by the Division and addressed in its July 18, 2008, Report. The commission intends any resolution made relative to the individual customer complaints which have been consolidated with this docket will be applied to all such complaints as well as similarly situated Questar customers who have not filed a complaint. Should the Commission

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determine individual hearings are required for the individual complainants, such hearings will be scheduled at a later date.

Responses to discovery served on or before September 9, 2008 shall be provided within 14 calendar days of service of the discovery requests. Responses to discovery requests served after September 9, 2008 but on or before September 30, 2008 shall be provided within 10 calendar days of service of the discovery requests. Discovery shall close and no further discovery shall occur after September 30, 2008. Parties may agree to different response and delivery times than those provided in this Scheduling Order.

DATED at Salt Lake City, Utah, this 26th day of August, 2008.

/s/ Julie Orchard
Commission Secretary
G#58513