

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Investigation and the)
Consolidation of Dockets of the Formal) DOCKET NO. 08-057-11
Complaints against Questar Gas Company)
Relating to Back-Billing) SCHEDULING ORDER

ISSUED: April 21, 2008

By The Commission:

At a duly-noticed scheduling conference held on April 17, 2008, the following dates and deadlines were proposed and agreed by the Parties, and shall therefore constitute the schedule in the above-entitled docket, unless later modified by the Commission:

- April 24, 2008 – Joint Data Request from the Division of Public Utilities (“Division”) and Committee of Consumer Services (“Committee”) to Questar Gas Company (“Questar”).
- May 9, 2008 – Intervention Deadline for anyone not having filed a formal complaint. Customers need not file a formal complaint nor intervene in order to protect their rights regarding any notice of under- or over-billing received from Questar as a result of the transponder issues raised in this docket.
- Questar responds to Joint Data Request.
- May 15, 2008 – **Technical Conference** commences at **1:30 p.m.** at Questar’s offices at 1140 West 200 South, Salt Lake City, Utah 84145. During this Conference, Questar will demonstrate meter/transponder installation, operation, and reading. Other issues for discussion may be added on motion by a Party.
- July 9, 2008 – Division files its Report of Investigation with recommendations and supporting testimony.

DOCKET NO. 08-057-11

-2-

- August 8, 2008 – Filing of Rebuttal Testimony or Reply comments to Division's Report – Questar, Committee, Interveners, members of the public.
- August 15, 2008 – Surrebuttal Testimony or Reply comments – All Parties.
- August 21-22, 2008 – **Hearing** commences at **9:30 a.m.** in the Commission Hearing Room, Room 403, Fourth Floor, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah. If necessary, the hearing will recess during the Public Witness Hearing noted below and will reconvene at the close of the Public Witness Hearing.
- August 21, 2008 – **Public Witness Hearing** commences from **11:45 a.m. to 1:00 p.m., or later if necessary**, in the Commission Hearing Room, Room 403, Fourth Floor, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah.

The hearing scheduled above is intended to address all issues investigated by the Division as they relate to the individual customer complaints comprising this consolidated docket such that any Commission decision resulting from the hearing will resolve all such complaints, as well as resolving any questions concerning the accounts of similarly situated Questar customers who have not filed a complaint. Should the Commission determine individual hearings are required for the individual complaints, such hearings will be scheduled at a later date.

Discovery responses shall be provided within 14 calendar days of service of the discovery request. Service of documents through electronic means between parties is encouraged to expedite receipt and exchange of materials. If electronic delivery is not used, service of paper copies of documents, shall be by facsimile, hand delivery or by overnight

DOCKET NO. 08-057-11

-3-

delivery. Parties may agree to different response and delivery times than those provided in this Scheduling Order.

All oral arguments and hearings will be open to the public, unless portions of them must be closed due to the use of Confidential Information, as provided by the Protective Order previously issued in this docket.

Individuals wishing to participate by telephone should contact the Commission at (801) 530-6716 or toll-free 1-866-PSC-UTAH (1-866-772-8824) at least two days prior to any proceeding to make arrangements. Participants attending by telephone should then call the telephone number provided by the Public Service Commission five minutes prior to the beginning of the proceeding to ensure participation.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) should notify the Commission, at 160 East 300 South, Salt Lake City, Utah, 84111, (801) 530-6716, at least three working days prior to the Hearing.

DATED at Salt Lake City, Utah, this 21st day of April, 2008.

/s/ Steven F. Goodwill
Administrative Law Judge

Attest:

/s/ Julie Orchard
Commission Secretary
G#57132