

From: <SERVER@dpu.utah.gov>
To: <utilcomp@utah.gov>
Date: 10/22/2008 1:40 PM
Subject: Online Complaint Submission

UTILITY CUSTOMER:
FROM: William e. Jones
PHONE:
EMAIL:
IP:

SERVICE ADDRESS:

MAILING ADDRESS:

UTILITY: Questar
ACCOUNT NUMBER:

COMPLAINT TYPE: Billing Problems

COMPLAINT: Questar's proposal to charge everyone for their mistake is outrageous, immoral and only a monopoly could get away with it. This MUST NOT come to pass

SUGGESTED RESOLUTION: Reject Questar's proposal, direct Questar's to accept responsibility for their mistake.