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Division of Public Utilities

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MEMORANDUM

To: Utah Public Service Commission

From: Utah Division of Public Utilities
Philip Powlick
Energy Section
Artie Powell, Manager
Marlin Barrow, Technical Consultant

Date: July 18, 2008

Ref: Docket No. 08-057-11. In the Matter of the Investigation and the Consolidation of Dockets of the Formal Complaints Against Questar Gas Company Relating to Back-Billing. Division Report: "Transponder Pre-Divide Exceptions and Back-Billing Issues."

Attached is the Division's report entitled "Transponder Pre-Divide Exceptions and Back-Billing." The report details the Division's investigation of the problems with Questar's Automated Meter Reading (AMR) process. The report outlines specific findings and provides the Commission with proposed recommendations to remediate problems identified.

CC: Service List

Attachments