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To: <tbehr@utah.gov>
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Subject: DOCKET NO. 09-057-T04

UTAH PUBLIC
SERVICE COMMISSION

To the Attention of the Public Service Commission.

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11:48 AM

Ladies and Gentlemen,

Please factor into your decision that the lead time for printing, advertising, tooling up, training employees, etc is substantially longer than the 18 days which Questar feels is sufficient notice to change their rebate amount.

RECEIVED

Questar met with Insulation contractors on February 18th and assured that body that they would be re-evaluating this DSM program at the end of 2009. They stated at that time that they had no plans-as RMP did-to lower their rebate amount.

Based on this indication many companies have invested thousands of dollars to advertise, meet with customers and prepare to do work which now will be ineligible for the promised rebate amount. The PUBLIC will be harmed if this rebate amount is reduced.

Is that not who you represent?

The current "problem" is just a cash-flow issue. Questar has acknowledged that this DSM program is providing better-than-expected results.

If the rebate amount is lowered to the proposed level, there will be few customers in the state who will make efficiency improvements during these difficult economic times. Fewer participants equals less energy efficiency. Less energy efficiency is not the direction we need to go. Let's look long-term at this issue. Energy savings now will be energy savings forever.

I encourage you to reject Questar's proposal for reduction. Let them revisit this matter during the scheduled course of the program in January 2010.

Don't buy into the falsehoods that: "insulation prices have dropped", "contractors are defrauding customers", or the carefully orchestrated "news" piece

on KSL which did nothing to educate consumers and everything to confuse the public.

If you must grant some relief to Questar, please consider adopting a 45- or 60-day timeline so that contractors can give customers already in line for the

weatherization measures the service they deserve.

It is the right thing to do.

Thank you for your service and please consider the public.

Sincerely,

Richard Higginson