BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of: The Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges For Natural Gas Service In Utah)	Docket No. 11-057-02
In the Matter of: The Application of Questar Gas Company to Amortize the Conservation Enabling Tariff Balancing Account)	Docket No. 11-057-03
In the Matter of: The Application of Questar Gas Company to Amortize the Demand Side Management/Energy Efficiency Deferred Account Balance))	Docket No. 11-057-04

TRANSCRIPT OF HEARING PROCEEDINGS

TAKEN AT: Public Service Commission

160 East 300 South Salt Lake City, Utah

DATE: May 25, 2011

TIME: 2:00 p.m.

REPORTED BY: Kelly L. Wilburn, CSR, RPR

```
1
                            APPEARANCES
 2
     Administrative Law Judge:
 3
     RUBEN ARREDONDO
                                -000-
 4
 5
     For Questar Gas:
 6
     JENNIFFER R. NELSON, ESQ.
     QUESTAR CORPORATION
 7
         180 East 100 South
         Salt Lake City, Utah 84145-0433
         (801) 324-5392
 8
         (801) 324-5935 (fax)
 9
     For the Division of Public Utilities:
10
     PATRICIA E. SCHMID, ESQ.
11
     UTAH ATTORNEY GENERAL'S OFFICE
         160 East 300 South, Fifth Floor
12
         Salt Lake City, Utah 84111
         (801) 366-0380
13
         (801) 366-0352 (fax)
14
                                -000-
15
                             WITNESSES
16
                          For Questar Gas
17
     JOHN KENNEDY
                                                        Page
                                                        5
18
     Direct by Ms. Nelson
19
     KELLY MENDENHALL
                                                        7
20
     Direct by Ms. Nelson
21
                                -000-
22
                         For the Division
23
     CAROLYN ROLL
     Direct by Ms. Schmid
                                                        11
24
25
                                -000-
                                                             2
```

MAY 25, 2011 2:00 P.M.

THE COURT: We're here in three dockets:

PROCEEDINGS

4 Docket No. 11-057-02, In the Matter of: The

Pass-Through Application of Questar Gas for an

Adjustment in Rates and Charges For Natural Gas

7 | Service in Utah.

Docket 11-057-03, In the Matter of: The Application of Questar to Amortize the CET Balancing Account. Docket No. 11-057-04, In the Matter of: The Application of Questar to Amortize the Demand-Side Management/Energy Efficiency Deferred Account Balance.

And we'll just continue through all of those until we're finished today in this one hearing. Let's take appearances, please, beginning with the Company.

MS. NELSON: Jenniffer Nelson, appearing on behalf of Questar Gas Company. And with me I have Kelly Mendenhall, who will be testifying on the CET amortization docket and the demand-side management/energy efficiency docket. And also John Kennedy, who is here to testify on the pass-through docket.

THE COURT: All right, thank you. And with the Division, please.

MS. SCHMID: Patricia E. Schmid, with the

```
1
    Attorney General's Office, for the Division. And with
 2
    me is the Division's witness, Carolyn Roll.
 3
              THE COURT: All right, thank you. Are we
 4
    gonna start with the Company witness first, or -- what
 5
    do you think?
 6
              MS. NELSON: We'd be happy to proceed that
 7
    way.
 8
              THE COURT:
                          Okay.
 9
              MS. NELSON: Would you prefer that we address
10
    one docket at a time, or all three?
              THE COURT: Whatever is easiest for you.
11
                                                         Ιf
12
    you want we can just go through the dockets, 02, 03,
    04.
13
14
              MS. NELSON: Okay.
15
              THE COURT: You want to do that?
16
              MS. NELSON: We're happy to do that.
17
              THE COURT: Okay. Let me just swear all the
18
    witnesses in, then.
19
              (The witnesses were sworn.)
20
              THE COURT: Go ahead Ms. Nelson.
21
              MS. NELSON: The Company calls John Kennedy
22
     to testify in Docket 11-057-02.
23
                          <u>JOHN KENNEDY</u>,
24
          called as a witness, having been duly sworn,
25
            was examined and testified as follows:
                                                          4
```

DIRECT EXAMINATION

BY MS. NELSON:

- Q. Mr. Kennedy, would you please state your name and the position you hold with the Company?
- A. My name is John Kennedy. I'm a regulatory affairs analyst with Questar Gas Company.
- Q. And did you participate in the preparation of the application in the referenced docket?
 - A. Yes, I did.

(A discussion was held off the record.)

- Q. (By Ms. Nelson) Mr. Kennedy, could you please summarize the position the Company brings in that application?
- A. Yes, I will. Questar Gas Company, the Applicant in pass-through Docket No. 11-057-02, respectfully asks for Commission approval for a decrease of approximately \$13.3 million in its Utah natural gas rates.

The majority of the price decrease in this application is a reduction in the amortization of the 191 account, which goes from approximately \$0.34 down \$0.14 per decatherm. This application is based on the April 2011 average of projected gas prices from two nationally-recognized forecasting agencies, namely PIRA Energy Group and Cambridge Energy Research

Associates.

This application asks for an overall decrease of \$13.3 million, which includes a decrease of \$14.2 million in commodity rates and an increase of approximately \$900,000 in the supplier non-gas rates. Resulting in a typical residential customer using 80 decatherms per year seeing a decrease in their total annual bill of \$10.33, or approximately 1.5 percent decrease.

Therefore the Company hereby requests in this application to allow for the proposed adjustments to the current commodity and SNG rates to become effective Wednesday, June 1, 2011.

Also I'd like to mention, we have received the Division's memo in which they brought up a recommendation in their memo for a better formatting of the calculation of the supplier non-gas rate shown on Exhibit 1.6, page 2, so that it'll be easier to understand the calculation.

We will be more than willing to incorporate their recommendation in our next pass-through filing. Thank you.

MS. NELSON: I have no further questions.

THE COURT: All right, thank you.

Any questions for the Company by the

```
1
    Division?
 2
              MS. SCHMID: None from the Division.
 3
              THE COURT: All right. All right, let's go
     to Docket 03. And then 04.
 4
 5
                        KELLY MENDENHALL,
          called as a witness, having been duly sworn,
 6
 7
            was examined and testified as follows:
                       DIRECT EXAMINATION
 8
    BY MS. NELSON:
 9
              Mr. Mendenhall, would you please state your
10
        0.
11
    name and your position with the Company?
12
        Α.
              My name is Kelly B. Mendenhall, and I'm the
13
    director of regulatory affairs for Questar Gas.
14
        0.
             And did you participate in the preparation of
15
     the application at reference in the
16
    Docket No. 11-057-03?
17
        Α.
              Yes, I did.
18
        0.
              Can you please summarize the Company's
19
    position in that matter?
20
        Α.
                    I do have one correction. Do you want
              Yes.
21
    me to make that now, or?
22
        Q.
              Yes, please.
              If you turn in the application to page 3 of
23
        Α.
24
     the application in 11-057-03? Paragraph 6 I say that
25
     the annualized change in rates calculated in this
```

application results in a \$2.24 reduction, that should
be \$2.26.

Q. Thank you. Would you proceed with your
summary?

A. Yes. In Docket 11-057-03, the application of

A. Yes. In Docket 11-057-03, the application of Questar Gas to amortize a conservation enabling tariff balancing account, the Company is proposing to make changes to its conservation enabling tariff amortization rate.

The Company proposes to amortize the March 2011 over-collection of 5.7 million. This is about 2.4 million lower than the October 2010 balance that is currently being amortized. The decrease would be spread to GS customers by applying a percentage decrease to current rates.

This change in the CET amortization rate will result in a \$2.26 per month decrease to the typical GS residential customer's bill using -- or typical GS residential customer uses about 80 decatherms a year. And the Company is proposing that this change be made effective June 1, 2011.

MS. NELSON: I have no further questions of Mr. Mendenhall related to this docket.

THE COURT: All right. And then let's just proceed to 04.

1 0. (By Ms. Nelson) Mr. Mendenhall, did you also 2 participate in the preparation of the application in 3 Docket 11-057-04? Α. Yes. 4 5 0. And can you please summarize the Company's 6 request for relief in that docket? 7 Α. Yes. In Docket 11-057-04, the application of 8 Questar Gas Company to amortize the demand-side 9 management/energy efficiency deferred account balance, 10 the Company is proposing to increase the current 11 amortization rate from 37 and-a-half cents to 12 44.1 cents per decatherm for the GS class. 13 Now, typically when we're asking for a rate 14 increase it's because we've incurred more costs in our 15 energy efficiency programs. In the case of this 16 application it's a little different. 17 Currently we have, as of the end of March, we 18 have about a \$30 million balance in this account. And 19 because it's a balance, that means the customers owe 20 us \$30 million. And they're paying interest on this 21 balance. And also the Company is required to fund 22 this balance. 23 And so in our discussions with the Division, 24 and the Office, and the energy -- the demand-side

management group we've determined that a good solution

at this time would be to try and decrease this amortization over time.

And so what the Company's proposing today with the \$0.44 rate would be -- we'd be able to amortize that balance down over a three-year period. And the reason why we chose a three-year period, there's a few reasons.

One, those expenses were incurred over a three-year period, and so we feel like paying them down over the same period of time gives some symmetry. The \$0.44 rate is a rate that ratepayers have paid before, so we're not setting the rate at an all-time high for the DSM charge.

And third, as we are, as we are drawing this balance down, doing it over a three-year period makes it a little more manageable. So for those reasons we're proposing that we increase the amortization rate and that we draw this \$30 million down over a three-year period.

- Q. Mr. Mendenhall, can you offer a summary of how the rates would change for a typical GS customer if all three of the applications at issue today were granted?
- A. Yes. If all three of these dockets are approved as filed by the Company the typical GS

```
1
     residential customer using 80 decatherms would see a
 2
    decrease of about $7.33, or about 1 percent on their
 3
     annual bill.
              MS. NELSON: Thank you. I have no further
 4
 5
    questions.
 6
              THE COURT: Thank you. Any questions by the
 7
    Division?
 8
              MS. SCHMID: No questions from the Division.
 9
              THE COURT: All right. Then to the Division,
10
    did you have anything to add?
11
              MS. SCHMID: Yes. we do.
12
              THE COURT: Okay. You may proceed.
13
              MS. SCHMID: The Division would like to have
14
     its witness, Ms. Carolyn Roll, who's already been
15
     sworn, address these dockets.
16
                          <u>CAROLYN ROLL</u>,
17
          called as a witness, having been duly sworn,
18
            was examined and testified as follows:
19
                       DIRECT EXAMINATION
    BY MS. SCHMID:
20
21
              Could you please state your full name,
        0.
22
    business address, and title for the record?
23
              Carolyn Roll, 160 East 300 South, Salt Lake
        Α.
    City, Utah. And I am a utility analyst for the
24
25
    Division of Public Utilities.
```

1 0. In that capacity as an employee of the 2 Division have you participated in examining Docket 3 Nos. 11-057-02, 03, and 04? Α. Yes. I have. 4 5 MS. SCHMID: The Division filed its 6 memorandum on May 16, 2011, and so I believe it's 7 unnecessary to enter it as an exhibit; is that 8 correct? 9 THE COURT: That's right. 10 (By Ms. Schmid) Ms. Roll, do any changes 0. 11 need to be made to the Division's memo, given that 12 Questar corrected an amount in the application? 13 Α. No. We had already made that change. 14 0. Thank you. Do you have a summary you would 15 like to present? 16 Α. Yes, I do. 17 0. Please proceed. 18 Α. The Division has reviewed the applications 19 for a rate decrease filed by Questar Gas company in Docket Nos. 11-057-02, 11-057-03, and 11-057-04. 20 Division recommends approval of these requests on an 21 22 interim basis. If all three requests are approved the 23 typical GS customer will see an annual rate decrease 24 of \$7.33. 25 There are a few items that the Division would

like to highlight for the Commission. In

Docket No. 11-057-02, the 191 account pass through,
this asks for the Public Service Commission approval
to decrease the commodity rate components of the -Questar Gas Company's Utah natural gas rates by
14,200,000, while increasing the supplier non-gas
costs by 917,000, which nets to a decrease of
13,283,000.

The SNG costs are relatively stable and predictable. Because of the stability in these costs, in Docket No. 09-057-03 Questar Gas Company proposed, and the Division supported, setting the SNG amortization rate annually.

The next amortization for SNG costs will be in the fall 2011 filing, but in exhibit filed by -- 1.6 filed by the Company it did not show the amortization revenues for SNG revenues that is currently in the rates.

The Division recommends, and as the Company agreed today, that in future filings where the SNG balance will not be amortized the amount of SNG amortization revenue included in current rates should be entered on the exhibit, and any minor adjustments to the amortization rate that may occur as a result of that entry should be reflected.

Docket No. 11-057-03 affect only the CET component of the distribution natural gas, DNG, rates of the GS rate class. In this docket the Company is requesting to amortize an over-collected balance of \$5,724,937 in the CET deferral account.

The CET was originally proposed in Docket No. 05-057-T01, and was approved as a three-year pilot program ending in September 2009. The three-year pilot program was subsequently extended in June 2009.

In the order dated June 3, 2010, for the general rate case Docket No. 09-057-16 the Commission ordered that the CET was no longer a pilot and was to continue in its current form.

In Docket No. 11-057-04 the Company proposes that the energy efficiency amortization is set to amortize \$10 million a year over the next three-year period for the accumulated balance in the amortization account, account No. 182.4, as well as cover current annual expenditures estimated at \$32 million.

These expenses are for the current energy efficiency programs, including the ThermWise Appliance Rebate Program, the Builder Rebate Program, Business Rebate Program, Weatherization Rebate Program, Home Energy Audit Program, funding of 500,000 for

(May 25, 2011 - Questar Gas - 11-057-02, 03, and 04) 1 Low-Income Weatherization Assistance Program, which is 2 administrated by the Utah Department of Community and 3 Economic Development, and ThermWise Business Custom 4 Rebate Program. 5 The Division agrees with the Company's 6 amortization proposal, as this will reduce the 7 carrying costs that accumulate on this balance and 8 amortize the current year estimated expenses. 9 After a preliminary review of all three 10 applications the Division recommends that all 11 application rates be approved on an interim basis as 12 filed per Docket No. 11-057-02, 03, and 04, with the 13 proposed rates becoming effective June 1, 2011. That 14 concludes my summary. 15 One question. Is it the Division's position 0. 16 that if the Commission adopts these rates and charges 17

- Q. One question. Is it the Division's position that if the Commission adopts these rates and charges as proposed by the Company and recommended by the Commission (sic), if the Commission adopts these on an interim basis that the resulting rates and charges will be just, reasonable, and in the public interest?
 - A. Yes.

18

19

20

21

22

23

24

25

Q. Thank you.

THE COURT: Thank you.

MS. SCHMID: Ms. Roll is now available.

THE COURT: Any questions for the Division?

1	MS. NELSON: No.
2	THE COURT: Okay. All right. And we'll note
3	that there's no opposition included by the Office to
4	the Division's recommendation.
5	So I'll go ahead and recommend to the
6	Commissioners that they enter an order approving these
7	applications in the interim in Dockets 02, 03, 04, and
8	making that effective as of June 1st.
9	Anything else? No? Thank you.
10	(The hearing was concluded at 2:16 p.m.)
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
	16

1	CERTIFICATE
2 3 4	STATE OF UTAH)) ss. COUNTY OF SALT LAKE)
5 6 7 8 9	This is to certify that the foregoing proceedings were taken before me, KELLY L. WILBURN, a Certified Shorthand Reporter and Registered Professional Reporter in and for the State of Utah. That the proceedings were reported by me in stenotype and thereafter caused by me to be transcribed into typewriting. And that a full, true, and correct transcription of said proceedings so taken and transcribed is set forth in the foregoing pages, numbered 1 through 16, inclusive.
11 12 13 14	I further certify that I am not of kin or otherwise associated with any of the parties to said cause of action, and that I am not interested in the event thereof. SIGNED ON THIS 26th DAY OF May, 2011.
16 17	Kelly L. Wilburn, CSR, RPR Utah CSR No. 109582-7801
18 19	
202122	
23	
25	17

\$	2010 [2] - 8:12, 14:11 2011 [8] - 3:1, 5:23,	affect [1] - 14:1 agencies [1] - 5:24	В	collection [1] - 8:11 Commission [6] -
- <u>-</u> -	6:13, 8:11, 8:21, 12:6,	agreed [1] - 13:20		5:16, 13:1, 14:12,
\$0.14 [1] - 5:22	13:15, 15:13	-	balance [12] - 8:12,	15:16, 15:18
\$0.34 [1] - 5:21		agrees [1] - 15:5	9:9, 9:18, 9:19, 9:21,	•
	25 [1] - 3:1	ahead [2] - 4:20,		Commissioners [1]
\$0.44 [2] - 10:4,	2:00 [1] - 3:1	16:5	9:22, 10:5, 10:15,	16:6
0:11	2:16 [1] - 16:10	all-time [1] - 10:12	13:21, 14:4, 14:18,	commodity [3] - 6:4,
\$10 [1] - 14:17		allow [1] - 6:11	15:7	6:12, 13:4
\$10.33 [1] - 6:8	3	amortization [15] -	Balance [1] - 3:12	Community [1] -
\$2.24 [1] - 8:1		3:19, 5:20, 8:9, 8:16,	Balancing account	15:2
\$2.26 [2] - 8:2, 8:17			[2] - 3:9, 8:7	
\$30 [3] - 9:18, 9:20,	3 [1] - 14:11	9:11, 10:2, 10:17,	based [1] - 5:22	Company [19] - 3:15
, ,	300 [1] - 11:23	13:13, 13:14, 13:17,		4:4, 4:21, 5:4, 5:12,
0:18		13:22, 13:24, 14:16,	basis [3] - 12:22,	6:10, 6:25, 7:11, 8:7,
\$32 [1] - 14:20	37 [1] - 9:11	14:18, 15:6	15:11, 15:19	8:10, 8:20, 9:10, 9:21
\$5,724,937 [1] - 14:5		amortize [7] - 8:6,	become [1] - 6:12	10:25, 13:16, 13:19,
\$7.33 [2] - 11:2,	4	8:10, 9:8, 10:5, 14:4,	becoming [1] - 15:13	14:3, 14:15, 15:17
2:24		14:17, 15:8	beginning [1] - 3:15	Company's [5] -
\$900,000 [1] - 6:5			behalf [1] - 3:17	7:18, 9:5, 10:3, 13:5,
4900,000 [1] - 0.5	44.1 [1] - 9:12	Amortize [2] - 3:9,		
		3:11	better [1] - 6:16	15:5
0	5	amortized [2] - 8:13,	bill [3] - 6:8, 8:18,	component [1] -
		13:21	11:3	14:2
		amount [2] - 12:12,	brings [1] - 5:12	components [1] -
02 [2] - 4:12, 16:7	5.7 [1] - 8:11	13:21	brought [1] - 6:15	13:4
03 [5] - 4:12, 7:4,	500,000 [1] - 14:25	analyst [2] - 5:6,	Builder [1] - 14:23	concluded [1] -
2:3, 15:12, 16:7	300,000 [1] - 14.23		business [1] - 11:22	16:10
04 [6] - 4:13, 7:4,		11:24		
:25, 12:3, 15:12,	6	and-a-half [1] - 9:11	Business [2] - 14:23,	concludes [1] -
6:7		annual [4] - 6:8,	15:3	15:14
		11:3, 12:23, 14:20	BY [3] - 5:2, 7:9,	conservation
05-057-T01 [1] - 14:7	6 [1] - 7:24	annualized [1] - 7:25	11:20	enabling tariff [2] -
09-057-03 [1] - 13:11				8:6, 8:8
09-057-16 [1] - 14:12	8	annually [1] - 13:13	C	,
09-057-16 [1] - 14:12	8	appearances [1] -	С	continue [2] - 3:13,
	8	appearances [1] - 3:15	С	continue [2] - 3:13, 14:14
1	80 [3] - 6:7, 8:19,	appearances [1] -		continue [2] - 3:13, - 14:14 correct [1] - 12:8
		appearances [1] - 3:15	calculated [1] - 7:25	continue [2] - 3:13, - 14:14 correct [1] - 12:8
1	80 [3] - 6:7, 8:19,	appearances [1] - 3:15 appearing [1] - 3:16	calculated [1] - 7:25 calculation [2] -	continue [2] - 3:13, - 14:14 correct [1] - 12:8 corrected [1] - 12:12
1 1 1 1 1 1 1 1 1 1	80 [3] - 6:7, 8:19, 11:1	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15	calculated [1] - 7:25 calculation [2] - 6:17, 6:19	continue [2] - 3:13, - 14:14 correct [1] - 12:8 corrected [1] - 12:12
1 1 1 1 1 1 1 1 1 1	80 [3] - 6:7, 8:19,	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14,
1 1 1 1 1 1 1 1 1 1	80 [3] - 6:7, 8:19, 11:1	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11	calculated [1] - 7:25 calculation [2] - 6:17, 6:19	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10,
1 1 1 1 1 1 1 1 1 1	80 [3] - 6:7, 8:19, 11:1	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] -	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7
1 1 [4] - 6:13, 8:21, 11:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4,	80 [3] - 6:7, 8:19, 11:1	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19
1 1 [4] - 6:13, 8:21, 11:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 4:22, 5:15, 12:3,	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12,
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4,	80 [3] - 6:7, 8:19, 11:1	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] -	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22,
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 1:22, 5:15, 12:3, 12:20, 13:2, 15:12	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16,	continue [2] - 3:13, 14:14 correct[1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12,
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 1:22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8,	9 917,000 [1] - 13:7	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22,
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, :22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, :16, 7:24, 8:5, 12:20,	9 917,000 [1] - 13:7 A able [1] - 10:4	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 8:22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, 1:16, 7:24, 8:5, 12:20, 4:1	9 917,000 [1] - 13:7	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] -	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, ::22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, 7:16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10,	9 917,000 [1] - 13:7 A able [1] - 10:4	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6,
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 1:22, 5:15, 12:3, 12:20, 13:2, 15:12 11-057-03 [6] - 3:8, 7:16, 7:24, 8:5, 12:20, 14:1 11-057-04 [5] - 3:10,	9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21,	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1,
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 1:22, 5:15, 12:3, 12:20, 13:2, 15:12 11-057-03 [6] - 3:8, 7:16, 7:24, 8:5, 12:20, 14:1 11-057-04 [5] - 3:10,	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23
1 1 [4] - 6:13, 8:21, 11:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 1:22, 5:15, 12:3, 12:20, 13:2, 15:12 11-057-03 [6] - 3:8, 7:16, 7:24, 8:5, 12:20, 14:1 11-057-04 [5] - 3:10, 0:3, 9:7, 12:20, 14:15	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] -	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, ::22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, ::16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, 0:3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:13
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, ::22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, ::16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, 0:3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] -	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:18
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, :22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, :16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25,	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:18 customers [2] - 8:14
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, ::22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, ::16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] -	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:18 customers [2] - 8:14 9:19
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, :22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, :16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:14 customers [2] - 8:14
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, ::22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, ::16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9,	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:11 customers [2] - 8:14 9:19
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, :22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, :16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10	continue [2] - 3:13, 14:14 correct[1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:18 customer's [2] - 8:14 9:19
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, :22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, :16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19 191 [2] - 5:21, 13:2	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charge [1] - 10:13	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:14 9:19 D dated [1] - 14:11
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, :22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, :16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6 adjustments [2] -	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23 Assistance [1] - 15:1 Attorney [1] - 4:1	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charge [1] - 10:13 charges [2] - 15:16,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:13 customer's [2] - 8:14 9:19 D dated [1] - 14:11 decatherm [2] - 5:22
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, ::22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, ::16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, ::3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19 191 [2] - 5:21, 13:2 1st [1] - 16:8	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6 adjustments [2] - 6:11, 13:23	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23 Assistance [1] - 15:1 Attorney [1] - 4:1 Audit [1] - 14:25	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charge [1] - 10:13	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:14 9:19 D dated [1] - 14:11
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, :22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, :16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, :3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19 191 [2] - 5:21, 13:2	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6 adjustments [2] -	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23 Assistance [1] - 15:1 Attorney [1] - 4:1 Audit [1] - 14:25 available [1] - 15:24	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charge [1] - 10:13 charges [2] - 15:16,	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:11 customers [2] - 8:14 9:19 D dated [1] - 14:11 decatherm [2] - 5:22 9:12
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, ::22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, ::16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, ::3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19 191 [2] - 5:21, 13:2 1st [1] - 16:8	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6 adjustments [2] - 6:11, 13:23	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23 Assistance [1] - 15:1 Attorney [1] - 4:1 Audit [1] - 14:25	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charges [1] - 10:13 charges [2] - 15:16, 15:19 Charges [1] - 3:6	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:11 customers [2] - 8:14 9:19 D dated [1] - 14:11 decatherm [2] - 5:22 9:12
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 2:22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, 2:16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, 2:3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19 191 [2] - 5:21, 13:2 1st [1] - 16:8	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6 adjustments [2] - 6:11, 13:23 administrated [1] - 15:2	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23 Assistance [1] - 15:1 Attorney [1] - 4:1 Audit [1] - 14:25 available [1] - 15:24	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charges [1] - 10:13 charges [2] - 15:16, 15:19 Charges [1] - 3:6 chose [1] - 10:6	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:18 customer's [2] - 8:14 9:19 D dated [1] - 14:11 decatherm [2] - 5:22 9:12 decatherms [3] - 6:7 8:19, 11:1
1 1 [4] - 6:13, 8:21, 11:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 1:22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, 7:16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, 0:3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19 191 [2] - 5:21, 13:2 1st [1] - 16:8 2 2.4 [1] - 8:12	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6 adjustments [2] - 6:11, 13:23 administrated [1] - 15:2 adopts [2] - 15:16,	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23 Assistance [1] - 15:1 Attorney [1] - 4:1 Audit [1] - 14:25 available [1] - 15:24	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charges [1] - 10:13 charges [2] - 15:16, 15:19 Charges [1] - 3:6 chose [1] - 10:6 class [2] - 9:12, 14:3	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:18 customer's [2] - 8:14 9:19 D dated [1] - 14:11 decatherm [2] - 5:22 9:12 decatherms [3] - 6:7 8:19, 11:1 decrease [15] - 5:17,
1 1 [4] - 6:13, 8:21, 1:2, 15:13 1.5 [1] - 6:9 1.6 [2] - 6:18, 13:16 11-057-02 [7] - 3:4, 2:22, 5:15, 12:3, 2:20, 13:2, 15:12 11-057-03 [6] - 3:8, 2:16, 7:24, 8:5, 12:20, 4:1 11-057-04 [5] - 3:10, 2:3, 9:7, 12:20, 14:15 13,283,000 [1] - 13:8 13.3 [2] - 5:17, 6:3 14,200,000 [1] - 13:6 14.2 [1] - 6:4 16 [1] - 12:6 160 [1] - 11:23 182.4 [1] - 14:19 191 [2] - 5:21, 13:2 1st [1] - 16:8	80 [3] - 6:7, 8:19, 11:1 9 917,000 [1] - 13:7 A able [1] - 10:4 account [6] - 5:21, 9:18, 13:2, 14:5, 14:19 accumulate [1] - 15:7 accumulated [1] - 14:18 add [1] - 11:10 address [3] - 4:9, 11:15, 11:22 Adjustment [1] - 3:6 adjustments [2] - 6:11, 13:23 administrated [1] - 15:2	appearances [1] - 3:15 appearing [1] - 3:16 Appliance [1] - 14:22 Applicant [1] - 5:15 Application [3] - 3:5, 3:9, 3:11 application [16] - 5:8, 5:13, 5:20, 5:22, 6:2, 6:11, 7:15, 7:23, 7:24, 8:1, 8:5, 9:2, 9:7, 9:16, 12:12, 15:11 applications [4] - 10:22, 12:18, 15:10, 16:7 applying [1] - 8:14 approval [3] - 5:16, 12:21, 13:3 approved [4] - 10:25, 12:22, 14:7, 15:11 approving [1] - 16:6 April [1] - 5:23 Assistance [1] - 15:1 Attorney [1] - 4:1 Audit [1] - 14:25 available [1] - 15:24	calculated [1] - 7:25 calculation [2] - 6:17, 6:19 Cambridge Energy Research Associates [1] - 5:25 capacity [1] - 12:1 Carolyn Roll [4] - 4:2, 11:14, 11:16, 11:23 carrying [1] - 15:7 case [1] - 9:15 cents [2] - 9:11, 9:12 CET [7] - 3:9, 3:18, 8:16, 14:1, 14:5, 14:6, 14:13 change [5] - 7:25, 8:16, 8:20, 10:21, 12:13 changes [2] - 8:8, 12:10 charges [1] - 10:13 charges [2] - 15:16, 15:19 Charges [1] - 3:6 chose [1] - 10:6	continue [2] - 3:13, 14:14 correct [1] - 12:8 corrected [1] - 12:12 correction [1] - 7:20 costs [6] - 9:14, 13:7, 13:9, 13:10, 13:14, 15:7 cover [1] - 14:19 current [8] - 6:12, 8:15, 9:10, 13:22, 14:14, 14:19, 14:21, 15:8 Custom [1] - 15:3 customer [5] - 6:6, 8:19, 10:21, 11:1, 12:23 customer's [1] - 8:18 customer's [2] - 8:14 9:19 D dated [1] - 14:11 decatherm [2] - 5:22 9:12 decatherms [3] - 6:7

	T	T		
10:1, 11:2, 12:19,	DSM [1] - 10:13	future [1] - 13:20	14:10, 14:11, 15:13,	5:18, 13:5
12:23, 13:4, 13:7	duly [3] - 4:24, 7:6,	., , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	16:8	need [1] - 12:11
deferral [1] - 14:5	11:17	G		NELSON [12] - 3:16,
Deferred account	1	<u> </u>	K	4:6, 4:9, 4:14, 4:16,
[2] - 3:12, 9:9	Е	7	- 1	4:21, 5:2, 6:23, 7:9,
Demand [1] - 3:11	<u> </u>	gas [4] - 5:23, 6:5,		8:22, 11:4, 16:1
demand [3] - 3:19,		6:17, 13:6	Kelly B.	Nelson [3] - 4:20,
	easier [1] - 6:18	general rate case [1]	Mendenhall [1] - 7:12	5:11, 9:1
9:8, 9:24	easiest [1] - 4:11	- 14:12	Kelly Mendenhall [2]	
Demand-Side [1] -	East [1] - 11:23	General's [1] - 4:1	- 3:18, 7:5	nets [1] - 13:7
3:11	Economic [1] - 15:3	given [1] - 12:11	Kennedy [2] - 5:3,	next [3] - 6:21,
demand-side [2] -	effective [4] - 6:13,	gonna [1] - 4:4	5:11	13:14, 14:17
3:19, 9:8	,	_	5.11	non [3] - 6:5, 6:17,
demand-side	8:21, 15:13, 16:8	granted [1] - 10:23	•	13:6
management [1] -	Efficiency [1] - 3:12	group [1] - 9:25	L	None [1] - 7:2
9:24	efficiency [2] - 3:20,	GS [8] - 8:14, 8:17,		Nos [2] - 12:3, 12:20
Department [1] -	9:9	8:18, 9:12, 10:21,	Low [1] - 15:1	note [1] - 16:2
15:2	employee [1] - 12:1	10:25, 12:23, 14:3	Low-Income [1] -	
determined [1] -	end [1] - 9:17		15:1	0
9:25	ending [1] - 14:8	H	-	
Development [1] -	energy [1] - 9:24		lower [1] - 8:12	
15:3	Energy [1] - 14:25			occur [1] - 13:24
different [1] - 9:16	energy efficiency [3]	half [1] - 9:11	M	October [1] - 8:12
	- 9:15, 14:16, 14:21	happy [2] - 4:6, 4:16		offer [1] - 10:20
DIRECT	enter [2] - 12:7, 16:6	hearing [2] - 3:14,	maiority (v. 5:10	Office [3] - 4:1, 9:24,
EXAMINATION [3] -	entered [1] - 13:23	16:10	majority [1] - 5:19	16:3
5:1, 7:8, 11:19		held [1] - 5:10	manageable [1] -	One [2] - 10:8, 15:15
director [1] - 7:13	entry [1] - 13:25	hereby [1] - 6:10	10:16	one [3] - 3:14, 4:10,
discussion [1] - 5:10	estimated [2] -	high [1] - 10:13	Management/	
discussions [1] -	14:20, 15:8	highlight [1] - 13:1	Energy [1] - 3:12	7:20
9:23	examined [3] - 4:25,	hold [1] - 5:4	management/	opposition [1] - 16:3
distribution natural	7:7, 11:18	Home [1] - 14:24	energy [2] - 3:20, 9:9	order [2] - 14:11,
gas [1] - 14:2	examining [1] - 12:2	Home [1] - 14.24	March [2] - 8:11,	16:6
Division [19] - 3:24,	exhibit [3] - 12:7,		9:17	ordered [1] - 14:13
4:1, 7:1, 7:2, 9:23,	13:15, 13:23	ı	Matter [3] - 3:4, 3:8,	originally [1] - 14:6
11:7, 11:8, 11:9,	Exhibit [1] - 6:18		3:10	over-collected [1] -
11:13, 12:2, 12:5,	expenditures [1] -	included [2] - 13:22,	matter [1] - 7:19	14:4
12:18, 12:21, 12:25,	14:20	16:3	MAY [1] - 3:1	over-collection [1] -
13:12, 13:19, 15:5,	expenses [3] - 10:8,		means [1] - 9:19	8:11
	14:21, 15:8	includes [1] - 6:3		overall [1] - 6:2
15:10, 15:25	extended [1] - 14:9	including [1] - 14:22	memo [3] - 6:15,	owe [1] - 9:19
Division of Public	exterided [1] - 14.9	Income [1] - 15:1	6:16, 12:11	OWE [1] = 0.10
Utilities [1] - 11:25	F	incorporate [1] -	memorandum [1] -	В
Division's [5] - 4:2,	-	6:20	12:6	P
6:15, 12:11, 15:15,		increase [3] - 6:4,	Mendenhall [4] -	
16:4	fall [1] - 13:15	9:10, 10:17	7:10, 8:23, 9:1, 10:20	p.m [1] - 16:10
DNG [1] - 14:2		increasing [1] - 13:6	mention [1] - 6:14	P.M [1] - 3:1
Docket [19] - 3:4,	few [2] - 10:7, 12:25	incurred [2] - 9:14,	million [10] - 5:17,	
3:8, 3:10, 4:22, 5:15,	filed [6] - 10:25,	10:8	6:3, 6:4, 8:11, 8:12,	page 2 [1] - 6:18
7:4, 7:16, 8:5, 9:3,	12:5, 12:19, 13:15,	interest [1] - 9:20	9:18, 9:20, 10:18,	page 3 [1] - 7:23
9:7, 12:2, 12:20, 13:2,	13:16, 15:12	interim [4] - 12:22,	14:17, 14:20	paid [1] - 10:11
13:11, 14:1, 14:7,	filing [2] - 6:21,	15:11, 15:19, 16:7	minor [1] - 13:23	Paragraph [1] - 7:24
14:12, 14:15, 15:12	13:15	issue [1] - 10:22	month [1] - 8:17	participate [3] - 5:7,
docket [8] - 3:19,	filings [1] - 13:20		montar _[1] o.17	7:14, 9:2
3:20, 3:22, 4:10, 5:8,	finished [1] - 3:14	it'll [1] - 6:18	NI	participated [1] -
	first [1] - 4:4	items [1] - 12:25	N	12:2
8:23, 9:6, 14:3	follows [3] - 4:25,	_	1	Pass [1] - 3:5
Dockets [1] - 16:7	7:7, 11:18	J	name [5] - 5:3, 5:5,	pass [4] - 3:21, 5:15,
dockets [4] - 3:3,	forecasting [1] -		7:11, 7:12, 11:21	6:21, 13:2
4:12, 10:24, 11:15	5:24	lonniffor Malaan	namely [1] - 5:24	Pass-Through [1] -
down [5] - 5:21,	form [1] - 14:14	Jenniffer Nelson [1]	nationally [1] - 5:24	3:5
10:5, 10:10, 10:15,	formatting [1] - 6:16	- 3:16	• • •	pass-through [3] -
10:18	full [1] - 11:21	John Kennedy [4] -	nationally-	3:21, 5:15, 6:21
draw [1] - 10:18		3:20, 4:21, 4:23, 5:5	recognized [1] - 5:24	Patricia E. Schmid
drawing [1] - 10:14	fund [1] - 9:21	June [6] - 6:13, 8:21,	Natural gas [3] - 3:6,	
=	funding [1] - 14:25			[1] - 3:25
	j.	•	i	1

8:18. 8:19. 11:1 11:17 4:24, 7:6, 11:14, paying [2] - 9:20, company [6] - 3:17, symmetry [1] - 10:10 11:17 10:9 5:6, 5:14, 9:8, 12:19, respectfully [1] -13:11 5:16 witnesses [2] - 4:18, **per** [5] - 5:22, 6:7, 8:17, 9:12, 15:12 questions [7] - 6:23, result [2] - 8:17, Т 4:19 percent [2] - 6:9, 6:25, 8:22, 11:5, 11:6, 13:24 11:8, 15:25 Υ 11:2 resulting [1] - 15:19 testified [3] - 4:25, percentage [1] - 8:14 **Resulting** [1] - 6:6 7:7. 11:18 period [7] - 10:5, R results [1] - 8:1 testify [2] - 3:21, year [12] - 6:7, 8:19, 10:6, 10:9, 10:10, revenue [1] - 13:22 10:5, 10:6, 10:9, 4:22 10:15, 10:19, 14:18 revenues [2] - 13:17 rate [15] - 6:17, 8:9, 10:15, 10:19, 14:8, testifying [1] - 3:18 pilot [3] - 14:8, 14:9, review [1] - 15:9 14:9, 14:17, 15:8 8:16, 9:11, 10:4, THE COURT [18] -14:13 reviewed [1] - 12:18 10:11, 10:12, 10:17, 3:3, 3:23, 4:3, 4:8, **PIRA Energy Roll** [2] - 12:10, 12:19, 12:23, 13:4, 4:11, 4:15, 4:17, 4:20, Group [1] - 5:25 15:24 13:13, 13:24, 14:3 6:24, 7:3, 8:24, 11:6, position [5] - 5:4, rate increase [1] -11:9, 11:12, 12:9, 5:12, 7:11, 7:19, S 9:13 15:23, 15:25, 16:2 15:15 ratepayers [1] -Therefore [1] - 6:10 predictable [1] -10:11 ThermWise [2] -**SCHMID** [8] - 3:25, 13:10 Rates [1] - 3:6 14:22, 15:3 7:2, 11:8, 11:11, prefer[1] - 4:9 rates [15] - 5:18, 6:4, 11:13, 11:20, 12:5, third [1] - 10:14 preliminary [1] -6:5, 6:12, 7:25, 8:15, three [14] - 3:3, 4:10, 15:24 10:21, 13:5, 13:18, 10:5, 10:6, 10:9, **Schmid** [1] - 12:10 preparation [3] - 5:7, 13:22, 14:2, 15:11, 10:15, 10:19, 10:22, see [2] - 11:1, 12:23 7:14, 9:2 15:13, 15:16, 15:19 10:24, 12:22, 14:8, seeing [1] - 6:7 present [1] - 12:15 reason [1] - 10:6 14:9, 14:17, 15:9 September [1] - 14:8 price [1] - 5:19 reasonable [1] three-year [8] - 10:5, Service [1] - 3:7 prices [1] - 5:23 15:20 set [1] - 14:16 10:6, 10:9, 10:15, proceed [5] - 4:6, reasons [2] - 10:7, 10:19, 14:8, 14:9, setting [2] - 10:12, 8:3, 8:25, 11:12, 10:16 14:17 13:12 12:17 Rebate [5] - 14:23, title [1] - 11:22 **show** [1] - 13:16 program [2] - 14:8, 14:24, 15:4 today [4] - 3:14, shown [1] - 6:17 14:9 received [1] - 6:14 10:3, 10:22, 13:20 sic [1] - 15:18 Program [7] - 14:23, recognized [1] - 5:24 total [1] - 6:8 Side [1] - 3:11 14:24, 14:25, 15:1, recommend [1] try [1] - 10:1 side [3] - 3:19, 9:8, turn [1] - 7:23 programs [2] - 9:15, recommendation [3] two [1] - 5:23 **SNG** [7] - 6:12, 13:9, 14:22 - 6:16, 6:21, 16:4 typical [6] - 6:6, 13:12, 13:14, 13:17, projected [1] - 5:23 recommended [1] -8:17, 8:18, 10:21, 13:20. 13:21 proposal [1] - 15:6 15:17 10:25, 12:23 **solution** [1] - 9:25 proposed [5] - 6:11, recommends [3] typically [1] - 9:13 South Salt Lake 13:11, 14:6, 15:13, 12:21, 13:19, 15:10 City [1] - 11:23 15:17 record [2] - 5:10, U spread [1] - 8:14 proposes [2] - 8:10, 11.22 stability [1] - 13:10 14:15 reduce [1] - 15:6 stable [1] - 13:9 proposing [5] - 8:7, unnecessary [1] reduction [2] - 5:20, start [1] - 4:4 8:20, 9:10, 10:3, 12:7 state [3] - 5:3, 7:10, 10.17 **up** [1] - 6:15 reference [1] - 7:15 11:21 public interest [1] uses [1] - 8:19 referenced [1] - 5:8 subsequently [1] -15:20 Utah [5] - 3:7, 5:17, reflected [1] - 13:25 14.9 **Public Service** 11:24, 13:5, 15:2 regulatory [2] - 5:5, summarize [3] -Commission [1] utility [1] - 11:24 7.135:12, 7:18, 9:5 13:3 related [1] - 8:23 summary [4] - 8:4, W **relatively** [1] - 13:9 10:20, 12:14, 15:14 Q relief [1] - 9:6 supplier non-gas [3] request [1] - 9:6 - 6:5, 6:17, 13:6 Weatherization [2] -Questar [3] - 3:9, requesting [1] - 14:4 supported [1] -14:24, 15:1 3:11, 12:12 requests [3] - 6:10, Wednesday [1] -13:12 Questar Gas [4] -12:21, 12:22 swear [1] - 4:17 3:5, 7:13, 8:6, 13:5 required [1] - 9:21 willing [1] - 6:20 sworn [5] - 4:19, **Questar Gas** residential [4] - 6:6, 4:24, 7:6, 11:15, witness [6] - 4:2, 4:4,