

ORIGINAL

Docket No. 12-057-17

FORMAL COMPLAINT FORM
PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114

304673

2012 NOV - 7 A 9:18
1. Name of Complainant: June and Robert Shane house of Fuell

Address: 207 Plumtree Lane Apt 2i RECEIVED

Telephone No.: 801-688-7548

If represented by counsel, list:

Name: NONE

Address: _____

Telephone No.: _____

2. The utility being complained against is: QUESTAR GAS

3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper? Include exact dates, times, locations and persons involved, as closely as you can.

On May 17, 2012 mailed our remittance of (\$195.00) September 06, 2012 (\$224.85) and October 28, 2012 (\$354.24) to QUESTAR GAS and QUESTAR GAS has not credited our account

Arminda Jurgenson dba Corp. Attorney, Linda Kizerian dba Consumer Affairs, Kevin Hadlock dba CFO

4. Why do you (the Complainant) think these activities are illegal, unjust or improper? _____

QUESTAR GAS has kept our remittances and has not credited our account we have asked for written confirmation that they have not received any funds, but have not signed anything stating such

5. What relief does the Complainant request? _____

credit our account

6. Signature of Complainant June & Robert Shane

Date: Nov. 7, 2012