

Complainant  
Joe Cook  
716 East 4500 South  
Salt Lake City, Utah 84107  
Phone (801) 582-0606  
E-mail: military980@gmail.com

**BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH**

---

IN THE MATTER OF THE FORMAL	)	<b>DOCKET NO. 14-057-28</b>
COMPLAINT OF JOSEPH COOK	)	RESPONSE TO ORDER TO
	)	SHOW CAUSE
	)	

---

In response to the Commission’s Order to Show Cause dated January 29, 2015,

Complainant responds by submitting the following:

1. The complaint before the Commission was submitted by Marialie Martinez after she asserted that she could initiate a formal complaint on behalf of a complainant.
2. Her complaint is flawed in that time and events have eliminated some issues and others have arisen. Her complaint does not accurately reflect the allegations of the complainants.
3. The complaint in “redacted” form is on the Commission’s website and is publically available. I was told specifically that the proceedings would not be a matter of public record until such time as a decision by the Commission was reached.
4. The Commission’s website makes public personally identifying details and events that we did not and do not want to be made public.

5. The complainant does not wish to have the complaint dismissed but is not certain how to proceed from this point. The specific issues of concern which the complainant wishes the Commission to address are:
  - a. Removing the existing documents in this matter from the Commission's website. The complainant does not object to the making of a public record but does object to the making of such a detailed public record absent his consent and opportunity to participate in what information is redacted
  - b. How to proceed without such documents being made available to the public, i.e. would complainant have to be represented by counsel?
  - c. On the issues
6. The complaint was made by both Mr. Cook and by Mr. Bennett and the documents do not reflect that.
7. Questar has not provided an accounting for the gas account nor for the deposit.
8. Questar has not refunded the deposit not have they provided an accounting thereof.
9. Questar has not provided evidence for their allegations of fraud.
10. Questar has not provided evidence for their allegations that Mr. Bennett is deceased.
11. Do the complainants need to file an additional complaint covering events subsequent to the "original complaint" or can those issues be amended to this complaint?
12. The complainants do not wish to have this complaint dismissed at this time. With additional information and clarification as to procedure, what can and cannot be amended, the complainants will be able to amend the original complaint which will benefit all parties in the final resolution.

For these reasons, the complainants request that this case not be dismissed and that the Commission accept an amended complaint clarifying the issues and eliminating those that do not apply within 14 days.

Dated this 18th day of February, 2015.

Respectfully Submitted

/s/Joe Cook