

**8.03 FEES AND CHARGES****BASIC SERVICE FEE (BSF)**

Customers taking service on rate schedules GS, FS, FT-1, MT, TS, and IS will be billed an annual BSF on a monthly basis for each meter installed. In no event will a customer be billed more than one BSF for each meter. A customer will be required to pay the BSF for each month during a temporary discontinuance of service.

The amount of the BSF is based on the meter capacity as shown in the table below:

Basic Service Fee Classification	
BSF Category	Meter Capacity in cu. ft./hr. @ Delivered Pressure
1	0 to 899
2	900 to 6,999
3	7,000 to 23,999
4	Greater than 24,000

**CONNECTION FEE**

When natural gas service is initiated or changed from one party to another at a premise, there will be a connection fee as set forth below. The connection fee is applicable to all customers. There may be additional charges for shut off non-pay customers in accordance with provisions below. Tax at the applicable state and local rates will be charged on any connection fee.

**Full Connection Fee**

This fee will be charged when initiation of service or a change of service is requested to a premises. This would normally involve the Company reading the meter, removing the meter seal, conducting a spot test on the premises and checking the appliances. A customer may arrange to pay the full connection fee in three equal monthly installments provided that the first of the three payments is made at the time service is initiated. There are circumstances in initiating or changing service at a premises in which the Company is only required to perform some of the activities listed above. In such cases, the following connection fees may apply.

**Limited Connection Fee**

This fee will be charged when initiation of service or a change of service is requested and the Company only reads the meter, removes the meter seal and conducts a spot test on the premises.

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**Read-only Connection Fee**

This fee will be charged when only a meter read is required for the initiation or change of service at a premises.

**Exemption**

Rental property owner (RPO) accounts are exempt from connection fees where the RPO has a valid agreement with Company to leave service on to rental property during the interim between tenants. This exemption does not apply to RPO accounts initiated at the time of execution of the referenced agreement.

**MINIMUM CHARGES**

Minimum charges for firm or interruptible sales or transportation rate schedules are prorated to the period during which gas service is available. If a customer changes to a different rate schedule or discontinues service, any applicable prorated minimum charge will be due at the date of discontinuance of service or the change to a different rate schedule.

**SECURITY DEPOSITS**

To secure payment for service, the Company may require a security deposit from either an applicant or an existing customer under the circumstances listed below. When a security deposit is required by the Company, such security deposit will be held to be a guarantee fund. If the customer's account becomes delinquent, the Company may terminate service to the customer even if the amount of the security deposit and accrued interest is more than enough to pay the delinquent amount. The Company may also terminate service to the customer upon failure to pay a required security deposit.

**Residential**

The Company may require a security deposit equal to 1.0 times the highest monthly charge at the premises over the last 12 months from a residential customer with poor credit (e.g., a customer whose service has been terminated for non pay, or who has a history of poor credit or delinquency with the Company). A residential customer may also be required to pay a security deposit if service is or has been obtained through fraud and/or service diversion; upon filing bankruptcy; or for refusal to provide valid identification.

A residential customer may pay the security deposit in three equal monthly installments, provided that the first of the three payments is made at the time the deposit is required.

**Non-Residential**

Payment of a security deposit may be required at application for service if an has not previously established a normal credit status on a non-residential account with the Company. If a security deposit is not required at application for service or has been refunded to the customer, the Company may require a security deposit thereafter when a customer

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demonstrates poor credit with the Company. A non-residential customer will be deemed to have poor credit if an account becomes 60 days delinquent within the first year of service and/or 90 days delinquent after the first year of service; if service is obtained through fraud and/or service diversion; upon filing bankruptcy or for refusal to provide valid identification. The security deposit for a non-residential customer will equal twice the highest monthly charge at the premises over the last 12 months.

**Estimated Security Deposit**

If a usage history is unavailable for the premises, the Company will estimate usage using established calculation procedures, which may include the input rating of the customer's gas equipment and historical temperature data.

**Transfers**

A security deposit may be transferred from one account to another with the originating customer. However, a security deposit is not transferable from one customer to another.

**Refund or Application of Security Deposit**

After timely payment of 12 consecutive monthly bills, a customer's security deposit, with interest, will be refunded to the customer. At the time a customer discontinues service, the security deposit plus accrued interest will be applied to any arrears and to the final bill, with any excess refunded to the customer.

**Interest**

Interest will accrue on a security deposit at the rate set forth below.

**FINANCE CHARGES AND INTEREST**

	Rate Per Month	Approximate Annual Rate
Finance Charges (Calculated on unpaid balance)		
Past due bills	1.00%	12.00%
Deferred Payment Agreements	1.00%	12.00%

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Interest on Security Deposits – Monthly and annual rates based on Calculation Charge as described in § 8.07.

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**MISCELLANEOUS CHARGES**

	Amount Of Charge
Returned check	\$ 20.00
Connection Fee	
Full Connection Fee	\$ 30.00
Limited Connection Fee	\$ 15.00
Read-only Connection Fee	\$ 8.00
After-hours Reconnection Fee	\$100.00
Additional charges where applicable	
Line plugged	\$ 50.00
Meter removed, and/or service disconnected at the main (plus street permit fee)	\$300.00
Special test of meter at customer's written request. See § 8.01 as to when this charge is applicable.	Minimum of \$25.00
Meter relocation at customer request. See § 8.01.	Labor & materials minimum of \$100.00

**ENERGY ASSISTANCE FUND**

The Energy Assistance Fund is intended to help qualified low-income customers pay for their natural gas utility bills.

**Energy Assistance Funding**

The Energy Assistance funding will be accomplished through a rate assessed to all customers on all rate schedules except qualified customers receiving Energy Assistance. The Energy Assistance rate is calculated based on an equal percentage for each rate class. A customer's Energy Assistance charge may not exceed \$50 per month.

**Energy Assistance Eligibility**

1. A customer must qualify annually through the Utah Department of Community and Culture or equivalent agency, to receive the Energy Assistance credit.
2. Eligible customers will receive a one-time credit on their monthly bill after the Company receives notification of their qualification.
3. Customers that receive HEAT assistance during a heating season will be exempt from the Energy Assistance rate in that same heating season.
4. Customers who receive the credit will not be assessed the Energy Assistance charge for 12 months following qualification.

**Energy Assistance Balancing Account**

Items in the Energy Assistance Balancing Account (Account 191.8) will include:

1. Energy Assistance rate collection.
2. Energy Assistance credit.
3. Administrative costs.
4. Interest expense.

No less than once per year, the Company will file with the Commission to adjust the Energy Assistance rate and the Energy Assistance credit to target the \$1.5 million funding level established in Docket No. 09-057-16. To the extent the Company collects or pays out more or less than \$1.5 million, these differences will be included in the filing.

**Two-Way Carrying Charge**

An annual interest rate, as described in § 8.07 Calculation of Carrying Charge, shall be applied to the Energy Assistance Balancing Account (Account 191.8) as adjusted for the corresponding tax deferral balance in Account 283. Interest will be assessed on the monthly balance of this account.

Issued by C. C. Wagstaff, President	Advice No.	Section Revision No.	Effective Date
	16-03	10	April 1, 2016