



Melissa Paschal <mpaschal@utah.gov>

Fwd: Formal Complaint of David S. Batarseh - PSC Docket No. 17-057-03

1 message

Jennie Jonsson <jjonsson@utah.gov>
To: Melissa Robyn Paschal <mpaschal@utah.gov>

Fri, Apr 7, 2017 at 10:29 AM

Could you add this correspondence to the docket?

Thanks,
Jennie

----- Forwarded message -----

From: <lakeshow26@aol.com>
Date: Fri, Apr 7, 2017 at 9:32 AM
Subject: Re: Formal Complaint of David S. Batarseh - PSC Docket No. 17-057-03
To: Leora.Price@questar.com, jjonsson@utah.gov

I accept questar resolution of this complaint and I wish to go ahead and withdraw the complaint today 04/07/2017

David Batarseh

-----Original Message-----

From: Leora Price (Questar - 6) <Leora.Price@questar.com>
To: 'lakeshow26@aol.com' <lakeshow26@aol.com>
Sent: Fri, Apr 7, 2017 9:22 am
Subject: RE: Formal Complaint of David S. Batarseh - PSC Docket No. 17-057-03

Oops I forgot the enclosure.

Leora Price, ACP
Advanced Certified Paralegal
Dominion Questar Corporation
333 South State
Salt Lake City, UT 84111
Direct No. 801-324-5820
Leora.price@questar.com

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From: Leora Price (Questar - 6)
Sent: Friday, April 07, 2017 9:22 AM
To: 'lakeshow26@aol.com'
Subject: RE: Formal Complaint of David S. Batarseh - PSC Docket No. 17-057-03

Good morning Mr. Batarseh,

This e-mail is in follow up to my e-mail below as well as my voice mail message of April 5 and April 7. As indicated in my message this date (April 7), Questar Gas Company has removed the back bill charges from your account. A corrected invoice was mailed to you on April 6. However, I am enclosing a copy of the invoice for your reference.

At this time, Questar Gas Company would ask that your formal complaint be dismissed. Please contact me via e-mail or telephone to discuss.

Thank you and have a wonderful weekend!!!

Leora Price, ACP
Advanced Certified Paralegal
Dominion Questar Corporation
333 South State
Salt Lake City, UT 84111
Direct No. 801-324-5820
Leora.price@questar.com

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From: Leora Price (Questar - 6)
Sent: Wednesday, April 05, 2017 9:49 AM
To: 'lakeshow26@aol.com'
Subject: Formal Complaint of David S. Batarseh - PSC Docket No. 17-057-03

Good morning Mr. Batarseh,

Enclosed is a copy of the letter that I have sent to you via regular mail this date. Please review and advise if the offer is acceptable.

If you agree, you will need to contact the Public Service Commission directly to dismiss the complaint. The administrative law judge over this type of complaint is Jennie Jonsson. Ms. Jonsson's contact information is as follows: Phone No. [801-530-6763](tel:801-530-6763) and e-mail address is: jjonsson@utah.gov.

Should you have any questions or wish to discuss in more detail, please contact me at [801-324-5820](tel:801-324-5820).

Have a wonderful rest of the day!

Leora Price, ACP
Advanced Certified Paralegal
Dominion Questar Corporation
333 South State
Salt Lake City, UT 84111
Direct No. 801-324-5820
Leora.price@questar.com

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