



CUSTOMER ACCOUNT ITEMIZATION



NAME Aaron V. Christner	DATE July 6, 2017	PREPARED BY Elia 801-324-3557
SERVICE ADDRESS 3068 S 1000 E, Salt Lake City, UT 84106	ACCOUNT NO. [REDACTED]	TURN ON DATE: October 19, 2016
MAILING ADDRESS	METER NO.	SHUT OFF DATE May 9, 2017

Usage Information				Billing Information						Transaction Information								
Service To Date	Meter Read	*	Usage		Gas Service	+	Int	+	Previous Balance	+	** Misc.	=	Total Bill	Payments / Adjustments			=	Balance
			CCF	DTH										Date	-	Payment		
									\$491.81		CF \$8.81		\$500.62	11/10/2016	\$370.00		\$10.02	\$140.64
									\$140.64		SD \$57.00		\$197.64				DPA	\$197.64
11/16/2016					\$30.92		\$0.17		\$197.64				\$228.73					\$228.73
12/19/2016					\$111.67		\$0.49		\$228.73		SD \$57.00		\$397.89					\$397.89
1/19/2017					\$133.19		\$3.40		\$397.89		SD \$54.56		\$589.04	2/2/2017	\$451.00		\$451.00	\$589.04
									\$589.04				\$589.04	2/10/2017			-\$57.00	\$532.04
									\$532.04				\$532.04	2/10/2017			-\$54.56	\$477.48
									\$477.48				\$477.48	2/13/2017	\$62.11			\$415.37
2/16/2017					\$95.23		\$4.15		\$415.37		CF \$110.15		\$624.90	2/22/2017			EAC -\$70.00	\$554.90
									\$554.90				\$554.90	2/27/2017	\$525.52		HEAT	\$29.38
3/20/2017					\$90.88		\$0.29		\$29.38				\$120.55					\$120.55
4/18/2017					\$54.12		\$1.20		\$120.55				\$175.87					\$175.87

REMARKS:

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\* R=Read, C=Calculation, P=Post Card, X=Meter Change, F=Final Bill  
 \*\* Misc: CF=Connection Fee, CK=Returned Check Fee, SD=Security Deposit, MS=Meter Seal, MP=Meter Plug, DM=Damaged Meter  
 \*\*\* See adjustment explanation under remarks

Customer Contact Info Christner, Aaron V, Customer Inquiry/General Inquiry, Contacted 11-10-2016

Customer Contact ID [REDACTED]

Person ID [REDACTED] Christner, Aaron V

Open

Preferred Contact Method [Dropdown]

User ID 03864 Holdaway, Debra

Contact Date/Time 11-10-2016 / 09:52AM

Contact Class Customer Inquiry [Dropdown]

Contact Type GINQ General Inquiry

Comments

3068 S 1000 E, Salt Lake City, UT, 84106...verified cash payment with smiths for \$370.00, advised christner of gas going back in his name and spa will be set up on remaining balance at 63.00 per month. transferring balance from prev name of Robert

Related Records

Letter Information

Display Letter

		Create Date/Time	Created by	Log Entry	Reminder	Send To	Trigger Date
		11-10-2016 09:52AM	Holdaway, Debra	Dominguez to this account since Aaron has lived here all along.	Send to User [Dropdown]	03864 Holdaway, Debra	11-11-2016



Questar Gas Company  
1140 West 200 South  
P.O. Box 45360  
Salt Lake City, UT 84145-0360  
Tel (801) 324-5111 or (800) 323-5517

12/14/2016

Aaron V Christner  
3068 S 1000 E  
Salt Lake City UT 84106-2159

**URGENT NOTICE (AVISO URGENTE)**

Account [REDACTED]  
Service Address: 3068 S 1000 E  
Salt Lake City, UT 84106-2159

Dear: Aaron V Christner

As a valued customer of Questar Gas Company, we wish to thank you for the opportunity to serve your natural gas needs. Your continued business is important to us. However, current circumstances require us to notify you that your gas service may be terminated for failure to pay according to the terms of the deferred payment agreement (DPA) we set up for you on 11-14-2016.

Rules established by the Public Service Commission require customers to pay the DPA monthly installment in addition to current charges for gas service on or before the date due to remain eligible for a DPA. To avoid termination of gas service you must now pay the delinquent balance within 10 days of this notice.

We desire to work with you to resolve this situation. Please contact us as soon as possible at 801-324-5111 or 1 800-323-5517, Monday through Friday, 7 a.m. to 6 p.m. We hope to continue to serve your future natural gas needs.

**Si necesita ayuda en Español, por favor llame a Questar Gas al número 801-324-5111 ó al 1 800-323-5517.**

Sincerely,  
Questar Gas Company

PAPP



Questar Gas Company  
1140 West 200 South  
P.O. Box 45360  
Salt Lake City, UT 84145-0360  
Tel (801) 324-5111 or (800) 323-5517

03/29/2017

**URGENT NOTICE (AVISO URGENTE)**

Account [REDACTED]

Dear Aaron V Christner:

One or more addresses associated with the above account has a past-due balance. If you do not pay the past-due amount of \$29.38 or make credit arrangements **within 10 days** of the date on this notice, natural gas service may be terminated. If arrangements are made and not honored, service may be terminated without additional notice.

If the total past-due amount has been paid, please disregard this notice.

For customer security and employee safety, Questar Gas does not accept natural gas service payments at customers' premises. If you have any questions, please contact us at 801-324-5111 or 1 800-323-5517, Monday through Friday, 7 a.m. to 6 p.m., or visit our website at [www.questargas.com](http://www.questargas.com).

**Si necesita ayuda en Español, por favor llame a Questar Gas al número 801-324-5111 ó al 1 800-323-5517.**

Sincerely,  
Questar Gas

10DAYTERM

Please write your account number on your check and return this portion with your payment.



Account	Total Amount Due	Amount Enclosed
[REDACTED]	29.38	

Questar Gas Company  
PO Box 45841  
Salt Lake City, UT 84139-0001

#BWNJV BK  
Aaron V Christner  
3068 S 1000 E  
Salt Lake City UT 84106-2159

