

In response to Docket No. 17-057-11, regarding motion for dismissal

After reading this motion, I ask the commission to set aside the motion and move forward with the complaint. I ask this, because I strongly feel I do not owe the \$100.00 for the after-hours fee, I'm not arguing about the usage, just the \$100 after hour's fee. I feel I am personally being attacked because of my past pay history and rude phone calls I have had with Quester.

I say I am being personally attacked as well as discriminated against, I am below the poverty line, and have received assistance for my bill in the amount of 525.00. Just to have my gas shut off a month later. Now in reference to the assistance, the motion states, they only received assistant payments in the amount of 525.00 also they state, they put a \$70.00 on my account. They do not mention, the 62.00(roughly) payment I had to make to receive the emergency assistance. I make that payment at Rancho market and was called a liar when I called that payment in, and had to fax a receipt in. Let me repeat, I was called a liar (exact words, pull that call) that I didn't make that payment. Also they bill I took into account was 589.00. With all the payments and credits that's \$658.00 how is there a balance of \$29.30. So just little confused.

The issue in 2008. Was at my previous home on 3162 McClelland St 84106, I moved their set up service. Questar came out and shut the gas off delivered me a 1200 gas bill. Saying that I owed for gas usage at a West Jordan (which was my old address) but the issue is they said I lived on 900 easts and benefited for their service so I am responsible for that persons bill, and forced that bill to be paid before service was turned back on at 3162. I fought and fought that, just to have my bookkeeper call in and pay it because she was sick of hearing the calls. I bring this up, to show how ruthless Questar gas is. Take this hearing for example. Instead of working with me or waive the fee, they want to go through this process hire a lawyer and beat me down all over a \$100.00. Not even take my complaint serious.

Enclosing, I do not believe I owe the turn on fee. I believe my gas bill should be 75-80 dollars. Again, this could be a simple fix. Instead Quester wants to hire lawyer's and write motions to prove they are right instead of work with me. Which everyone knows that this process cost a lot more, then working with me to get the gas on. So spend a \$1,000.00 in time and labor to save \$ 100.00? It costs more to keep the gas off, then what I owe.

Aaron Christner

A handwritten signature in black ink, appearing to read 'Aaron Christner', with a long horizontal line extending to the right.