

DEU Docket No. 17-057-19  
DEU Redacted Exhibit 1

**DEU REDACTED EXHIBIT 1  
TO SUBMISSION OF CONFIDENTIAL INFORMATION**



## CUSTOMER ACCOUNT ITEMIZATION

ITM

|                                                            |                           |                                  |
|------------------------------------------------------------|---------------------------|----------------------------------|
| NAME<br>Chek Line Inc.                                     | DATE<br>August 28, 2017   | PREPARED BY<br>Elia 801-324-3557 |
| SERVICE ADDRESS<br>3762 W 5400 S, Salt Lake City, UT 84129 | ACCOUNT NO.<br>[REDACTED] | DATE:<br>Before May 2003         |
| MAILING ADDRESS                                            | METER NO.                 | SHUT OFF DATE<br>May 10, 2017    |

| Usage Information |            |   |       | Billing Information |             |   |     |   |                  |            | Transaction Information |            |                        |   |         |     |   |         |
|-------------------|------------|---|-------|---------------------|-------------|---|-----|---|------------------|------------|-------------------------|------------|------------------------|---|---------|-----|---|---------|
| Service To Date   | Meter Read | * | Usage |                     | Gas Service | + | Int | + | Previous Balance | + ** Misc. | =                       | Total Bill | Payments / Adjustments |   |         |     | = | Balance |
|                   |            |   | CCF   | DTH                 |             |   |     |   |                  |            |                         |            | Date                   | - | Payment | +/- |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |
|                   |            |   |       |                     |             |   |     |   |                  |            |                         |            |                        |   |         |     |   |         |

## REMARKS:

[REDACTED]

\* R=Read, C=Calculation, P=Post Card, X=Meter Change, F=Final Bill

\*\* Misc: CF=Connection Fee, CK=Returned Check Fee, SD=Security Deposit, MS=Meter Seal, MP=Meter Plug, DM=Damaged Meter

\*\*\* See adjustment explanation under remarks



## CUSTOMER ACCOUNT ITEMIZATION

ITM

|                                                            |                           |                                  |
|------------------------------------------------------------|---------------------------|----------------------------------|
| NAME<br>Chek Line Inc.                                     | DATE<br>August 28, 2017   | PREPARED BY<br>Elia 801-324-3557 |
| SERVICE ADDRESS<br>3762 W 5400 S, Salt Lake City, UT 84129 | ACCOUNT NO.<br>[REDACTED] | DATE:<br>Before May 2003         |
| MAILING ADDRESS                                            | METER NO.<br>[REDACTED]   | SHUT OFF DATE<br>May 10, 2017    |

| Usage Information |            |   |       | Billing Information |             |   |          |   |                  |            | Transaction Information |            |                        |   |          |          |   |          |
|-------------------|------------|---|-------|---------------------|-------------|---|----------|---|------------------|------------|-------------------------|------------|------------------------|---|----------|----------|---|----------|
| Service To Date   | Meter Read | * | Usage |                     | Gas Service | + | Int      | + | Previous Balance | - ** Misc. | =                       | Total Bill | Payments / Adjustments |   |          |          | = | Balance  |
|                   |            |   | CCF   | DTH                 |             |   |          |   |                  |            |                         |            | Date                   | - | Payment  | +/-      |   |          |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   | ████████               |   | ████████ |          |   |          |
| ████████          |            |   |       |                     | ████████    |   |          |   |                  |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   | ████████               |   | ████████ |          |   |          |
| ████████          |            |   |       |                     | ████████    |   |          |   |                  |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   | ████████               |   | ████████ |          |   |          |
| ████████          |            |   |       |                     | ████████    |   |          |   |                  |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   |          |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   | ████████               |   |          | ████████ |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   |          |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   |          |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   | ████████ |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |
| ████████          |            |   |       |                     | ████████    |   |          |   | ████████         |            |                         | ████████   |                        |   |          |          |   | ████████ |

## REMARKS:

[REDACTED]

\* R=Read, C=Calculation, P=Post Card, X=Meter Change, F=Final Bill

\*\* Misc: CF=Connection Fee, Ck=Returned Check Fee, SD=Security Deposit, MS=Meter Seal, MP=Meter Plug, DM=Damaged Meter

\*\*\* See adjustment explanation under remarks



| Person Name   | Contact Date Time  | User Name  | Contact Class | Contact Type | Contact Status | Comments   |
|---------------|--------------------|------------|---------------|--------------|----------------|------------|
| Chek Line Inc | 01-17-2017 07:22PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                |            |
| Chek Line Inc | 11-22-2016 01:28PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-22-2016 01:27PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-22-2016 01:26PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-22-2016 01:24PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-22-2016 01:21PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-22-2016 01:20PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-22-2016 08:39AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-15-2016 08:25AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-14-2016 02:18AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-14-2016 02:17AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-14-2016 02:15AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-14-2016 02:14AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-14-2016 02:12AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-14-2016 02:10AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-14-2016 02:06AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-10-2016 10:14AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 11-01-2016 11:28AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 10-24-2016 04:27PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 10-19-2016 08:36AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 10-10-2016 05:19PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 09-19-2016 10:37AM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 09-06-2016 05:32PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:54PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:53PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:51PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:50PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:46PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:45PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:43PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:41PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 08-13-2016 03:38PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-10-2016 06:30PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-10-2016 06:28PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-10-2016 06:26PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-10-2016 06:22PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-10-2016 06:19PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-10-2016 06:15PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-07-2016 02:21PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |
| Chek Line Inc | 06-06-2016 11:33PM | [REDACTED] | [REDACTED]    | [REDACTED]   |                | [REDACTED] |

| Person Name   | Contact Date Time  | User Name | Contact Class | Contact Type | Contact Status | Comments |
|---------------|--------------------|-----------|---------------|--------------|----------------|----------|
| Chek Line Inc | 05-08-2017 11:10AM |           |               |              |                |          |
| Chek Line Inc | 05-04-2017 11:38AM |           |               |              |                |          |
| Chek Line Inc | 05-01-2017 07:22PM |           |               |              |                |          |
| Chek Line Inc | 04-21-2017 04:21PM |           |               |              |                |          |
| Chek Line Inc | 04-21-2017 04:15PM |           |               |              |                |          |
| Chek Line Inc | 04-17-2017 11:18AM |           |               |              |                |          |
| Chek Line Inc | 04-10-2017 01:50PM |           |               |              |                |          |
| Chek Line Inc | 04-10-2017 11:38AM |           |               |              |                |          |
| Chek Line Inc | 03-31-2017 08:54AM |           |               |              |                |          |
| Chek Line Inc | 03-30-2017 11:27AM |           |               |              |                |          |
| Chek Line Inc | 03-27-2017 05:18PM |           |               |              |                |          |
| Chek Line Inc | 03-21-2017 02:32PM |           |               |              |                |          |
| Chek Line Inc | 03-16-2017 09:53AM |           |               |              |                |          |
| Chek Line Inc | 03-15-2017 09:03AM |           |               |              |                |          |
| Chek Line Inc | 03-13-2017 11:29AM |           |               |              |                |          |
| Chek Line Inc | 03-09-2017 08:32AM |           |               |              |                |          |
| Chek Line Inc | 03-07-2017 08:48AM |           |               |              |                |          |
| Chek Line Inc | 03-06-2017 04:20PM |           |               |              |                |          |
| Chek Line Inc | 03-01-2017 05:26PM |           |               |              |                |          |
| Chek Line Inc | 03-01-2017 02:46PM |           |               |              |                |          |
| Chek Line Inc | 02-27-2017 05:20PM |           |               |              |                |          |
| Chek Line Inc | 02-23-2017 02:44PM |           |               |              |                |          |
| Chek Line Inc | 02-16-2017 08:20AM |           |               |              |                |          |
| Chek Line Inc | 02-15-2017 12:23AM |           |               |              |                |          |
| Chek Line Inc | 02-13-2017 11:28AM |           |               |              |                |          |
| Chek Line Inc | 02-07-2017 08:15AM |           |               |              |                |          |
| Chek Line Inc | 02-06-2017 03:13PM |           |               |              |                |          |
| Chek Line Inc | 02-06-2017 03:08PM |           |               |              |                |          |
| Chek Line Inc | 02-06-2017 03:05PM |           |               |              |                |          |
| Chek Line Inc | 02-06-2017 03:02PM |           |               |              |                |          |
| Chek Line Inc | 02-06-2017 07:43AM |           |               |              |                |          |
| Chek Line Inc | 02-06-2017 07:41AM |           |               |              |                |          |
| Chek Line Inc | 01-31-2017 08:37AM |           |               |              |                |          |
| Chek Line Inc | 01-30-2017 08:43AM |           |               |              |                |          |
| Chek Line Inc | 01-24-2017 05:13PM |           |               |              |                |          |
| Chek Line Inc | 01-24-2017 05:13PM |           |               |              |                |          |
| Chek Line Inc | 01-23-2017 07:21PM |           |               |              |                |          |
| Chek Line Inc | 01-23-2017 07:21PM |           |               |              |                |          |





**GAS ACCOUNT CENTER**  
Idaho, Utah, Wyoming  
**READ ONLY MODE**

Welcome: Chek Line Inc

[Sign Out](#)

- > My Account
- > Contact Dominion Energy

**Multiple Accounts**

**Chek Line Inc**

**SELECT AN ACCOUNT**

**Account  
Number**

**Service Address**

**Amount  
Due**



[Contact Dominion Energy](#) | [Legal](#) | [Privacy Policy](#)

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**GAS ACCOUNT CENTER**  
Idaho, Utah, Wyoming  
**READ ONLY MODE**

Welcome: Chek Line Inc

[Sign Out](#)

[MY ACCOUNT](#)

[BILLING & PAYMENT DETAIL](#)

[SERVICES & OPTIONS](#)

[THERMWISE](#)

[PROFILE](#)

➤ **My Account**

- [Select a Different Account](#)
- [View My Bill](#)
- [Pay My Bill](#)
- [Ways to pay my bill](#)
- [Payment Assistance](#)
- [Update Account Information](#)
- [Change Password](#)
- [Help Others in Need](#)
- [Contact Dominion Energy](#)

**Account Number:** [REDACTED]

[Select a Different Account](#)

**Account Name:**

Chek Line Inc

**Recent Account Activity**



**Current Amount Due**

\*\* Payment activity for today will not show up until tomorrow.



[View My Bill](#)

**Account Status:** [REDACTED]

**Addresses**

**Service Address:** [REDACTED]

**Mailing Address:** [REDACTED]

**E-mail Address:** [REDACTED]



[Start/Stop/Transfer Service](#)

**Other Services**



[Setup Automatic Payments](#)



[Go Paperless](#)

 **Go Paperless**  
Simplify your life: have your monthly statement sent to your e-mail. ➤

 **Auto Pay**  
Never have a late payment again: sign up for auto pay. ➤

 **Help Others**  
Make a contribution to help those in need pay their bill. ➤



**GAS ACCOUNT CENTER**  
Idaho, Utah, Wyoming  
**READ ONLY MODE**

Welcome: Chek Line Inc

[Sign Out](#)

MY ACCOUNT

BILLING & PAYMENT DETAIL

SERVICES & OPTIONS

THERMWISE

PROFILE

➤ **Services & Options**

- [Select a Different Account](#)
- [Contact Dominion Energy](#)

**Start/Stop Service or Moving?**

Chek Line Inc

Account Number: [REDACTED]

**Service Request**

**What would you like to do?**

- [Start New Service](#)
- [Stop Current Service](#)
- [Move to another address \(stop/start\)](#)





**GAS ACCOUNT CENTER**  
Idaho, Utah, Wyoming  
**READ ONLY MODE**

Welcome: Chek Line Inc

[Sign Out](#)

[MY ACCOUNT](#)

[BILLING & PAYMENT DETAIL](#)

[SERVICES & OPTIONS](#)

[THERMWISE](#)

[PROFILE](#)

- [Services & Options](#)
- [Select a Different Account](#)
- [Contact Dominion Energy](#)

## Stop Service

Chek Line Inc

Account Number: [REDACTED]

### Stop Service Request

Service Location to Stop

Please indicate which service address to stop:

| Service Address | Stop                  | Stop Date       |
|-----------------|-----------------------|-----------------|
| [REDACTED]      | <input type="radio"/> | ** (mm-dd-yyyy) |

\*\* We will do our best to accommodate your schedule. However, if we cannot shut off your service on the day you request, we will do so within four working days of your requested stop dates.

[Submit](#)

[Cancel](#)

**Online Access Date**

June 6, 2016

**Active services on this date**

| Response                       | Percentage |
|--------------------------------|------------|
| U.S. should take action        | 95%        |
| U.S. should take strong action | 90%        |
| U.S. should not take action    | 5%         |

**Online Access Date**

June 10, 2016

**Active services on this date**

| Response                       | Percentage |
|--------------------------------|------------|
| U.S. should take action        | 95%        |
| U.S. should take strong action | 90%        |
| U.S. should not take action    | 5%         |



**Online Access Date**

August 13, 2016

**Active services on this date**

| Response                                              | Percentage |
|-------------------------------------------------------|------------|
| Total respondents                                     | 95%        |
| U.S. should take action                               | 90%        |
| U.S. should not take action                           | 5%         |
| U.S. should take action to address climate change     | 5%         |
| U.S. should not take action to address climate change | 5%         |
| U.S. should take action to address climate change     | 5%         |
| U.S. should not take action to address climate change | 5%         |
| U.S. should take action to address climate change     | 5%         |
| U.S. should not take action to address climate change | 5%         |
| U.S. should take action to address climate change     | 5%         |

**Online Access Date**

November 14, 2016

**Active services on this date**

| Response                                              | Percentage |
|-------------------------------------------------------|------------|
| U.S. should take action to address climate change     | 95%        |
| U.S. should not take action to address climate change | 5%         |

Margin of error: +/- 3 percentage points

**Online Access Date**

November 22, 2016

**Active services on this date**

| Response                                              | Percentage |
|-------------------------------------------------------|------------|
| U.S. should take action to address climate change     | 95%        |
| U.S. should not take action to address climate change | 5%         |

Online Access Date

February 15, 2017

Active services on this date

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]



**Online Access Date**

March 1, 2017

**Active services on this date**

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Online Access Date**

April 21, 2017

**Active services on this date**

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

DEU CONFIDENTIAL HEARING EXHIBIT E  
OCTOBER 24, 2016 – CUSTOMER CALL  
(PLACE HOLDER)

DEU CONFIDENTIAL HEARING EXHIBIT F  
NOVEMBER 22, 2016 – CUSTOMER CALL  
(PLACE HOLDER)

| Date     | Action              | Account Information |
|----------|---------------------|---------------------|
| 05/25/16 | Gas service billing | [REDACTED]          |
| 06/06/16 | Web Self Service    | [REDACTED]          |
| 06/10/16 | Web Self Service    | [REDACTED]          |



| Date     | Action           | Account Information                                                                                                                                        |
|----------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 06/13/16 | Payment          | [REDACTED]                                                                                                                                                 |
| 06/27/16 | Billing Cycle    | [REDACTED]                                                                                                                                                 |
| 07/27/16 | Billing Cycle    | [REDACTED]<br>[REDACTED]                                                                                                                                   |
| 08/13/16 | Web Self Service | [REDACTED]<br>[REDACTED]<br><br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED] |
| 08/15/16 | Payment          | [REDACTED]                                                                                                                                                 |
| 08/25/16 | Billing Cycle    | [REDACTED]                                                                                                                                                 |
| 09/28/16 | Billing Cycle    | [REDACTED]                                                                                                                                                 |
| 10/24/16 | Phone Call       | [REDACTED]<br>[REDACTED]<br>[REDACTED]                                                                                                                     |
|          |                  |                                                                                                                                                            |

| Date     | Action                          | Account Information                                                                                                                                                                    |
|----------|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 10/27/16 | Billing Cycle                   | [REDACTED]                                                                                                                                                                             |
| 11/14/16 | Web Self Service                | [REDACTED]<br>[REDACTED]<br><br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]                             |
| 11/14/16 | Web Self Service                | [REDACTED]                                                                                                                                                                             |
| 11/22/16 | Phone Call and Web Self Service | [REDACTED]<br>[REDACTED]<br>[REDACTED]<br><br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED] |

| Date     | Action           | Account Information                                                                                              |
|----------|------------------|------------------------------------------------------------------------------------------------------------------|
| 11/28/16 | Billing Cycle    | [REDACTED]                                                                                                       |
| 12/28/16 | Billing Cycle    | [REDACTED]<br>[REDACTED]                                                                                         |
| 01/31/17 | Billing Cycle    | [REDACTED]<br>[REDACTED]                                                                                         |
| 02/15/17 | Web Self Service | [REDACTED]<br>[REDACTED]<br><br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED] |
| 02/28/17 | Billing Cycle    | [REDACTED]<br>[REDACTED]                                                                                         |
| 03/01/17 | Web Self Service | [REDACTED]<br>[REDACTED]<br><br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED] |

| Date     | Action           | Account Information                                                                                                                   |
|----------|------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| 03/24/17 | Billing Cycle    | [REDACTED]                                                                                                                            |
| 04/21/17 | Web Self Service | [REDACTED]<br>[REDACTED]<br><br>[REDACTED]<br>[REDACTED]<br><u>[REDACTED]</u><br>[REDACTED]<br>[REDACTED]<br>[REDACTED]<br>[REDACTED] |
| 04/27/17 | Billing Cycle    | [REDACTED]                                                                                                                            |
| 05/10/17 | Shut Off Non-pay | [REDACTED]<br>[REDACTED]                                                                                                              |



Questar Gas Company  
1140 West 200 South  
P.O. Box 45360  
Salt Lake City, UT 84145-0360  
Tel (801) 324-5111 or (800) 323-5517

02/27/2017

Account: [REDACTED]

Dear Chek Line Inc:

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

For customer security and employee safety, Questar Gas does not accept natural gas service payments at customers' premises. If you have any questions, please contact us at 801-324-5111 or 1 800-323-5517, Monday through Friday, 7 a.m. to 6 p.m., or visit our website at [www.questargas.com](http://www.questargas.com).

Si necesita ayuda en Español, por favor llame a Questar Gas al número 801-324-5111 ó al 1 800-323-5517.

Sincerely,  
Questar Gas

[REDACTED]

Please write your account number on your check and return this portion with your payment.

**QUESTAR**  
*Gas*

| Account    | Total Amount Due | Amount Enclosed |
|------------|------------------|-----------------|
| [REDACTED] | [REDACTED]       |                 |

Questar Gas Company  
PO Box 45841  
Salt Lake City, UT 84139-0001

[REDACTED]  
[REDACTED]  
[REDACTED]

