

JOHN P. HILL (7220)
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Collective Petitioner's Duly Authorized Representative

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

IN THE MATTER OF THE)
APPLICATION OF DOMINION)
ENERGY UTAH FOR APPROVAL OF) Docket No. 17-057-T04
A THIRD-PARTY BILLING RATE)
) AFFIDAVIT OF JOHN P HILL
)

STATE OF UTAH)
) :ss
SALT LAKE COUNTY)

John P. Hill, being first sworn deposes and says as follows:

1. I am a non-litigating attorney.
2. For the last twenty-one years, I have served as the Executive Director for the Rocky Mountain Gas Association, a trade organization representing non-union, residential heating contractors in Utah.
3. I make the statements contained herein of my own personal knowledge.
4. Ever since 2006, when Utah Power and Light (a division of PacifiCorp) changed its name to Rocky Mountain Power, The Rocky Mountain Gas Association receives approximately 2-6 telephone calls per week, depending on the time of the month, from Questar Gas and PacifiCorp customers, who call RMGA and ask us to turn on or

off their gas or electric power. RMGA is confused with Questar Gas, because “Gas” is in our name, and confused with Rocky Mountain Power, because we share “Rocky Mountain” in both of our names. The amount of calls was staggering in the early years, and still they continue on a weekly basis, with approximately 2-6 calls every week. When we get confused customers calling, we establish with whom they really want to speak, then refer them to the respective utility.

5. On several occasions in the last 5-8 years, I have had Questar Gas customers contact me after the fact, complaining that they invited a HVAC contractor into their home for service work, and the contractor proceeded to shut off their gas and condemn their furnace, as night was falling on a cold winter night. In one case, the unethical contractor left the furnace completely dismantled and pressured the ratepayer to pay an inflated price for a new replacement furnace that they didn’t even need.
6. On two occasions, RMGA hired independent contractors to inspect the old furnaces that had been replaced, only to discover that in fact the furnaces did not have cracked combustion chambers and did not need replacing at all.

FURTHER AFFIANT SAYETH NOT

DATED this 13th day of October 2017.

John P. Hill, Affiant

SUBSCRIBED AND SWORN BEFORE me this ____ day of October 2017, by Affiant, John P. Hill.

Notary Public