

5. It is my understanding that Dominion Energy Products and Services does not offer maintenance or safety inspections, and if the “lack of routine maintenance” is suspected as having caused the furnace malfunction, such as not replacing the air filter and having the blower motor burn out, the ratepayer is not covered. Too often, homeowners think that a warranty service protects them in all circumstances, and they don’t maintain their furnace properly.
6. Additionally, the \$200,000 programming fee is cost prohibitive for our company to compete with Dominion Energy Products and Services, or any other national warranty program provider who is allowed to bill on Dominion Energy’s ratepayer gas bills.

FURTHER AFFIANT SAYETH NOT

DATED this 13th day of October 2017.



Ryan Rentmeister, Affiant

SUBSCRIBED AND SWORN BEFORE me this 13 day of October 2017, by John P. Hill.



Notary Public

