

# ACTION REQUEST

Date: August 27, 2018

FROM: Public Service Commission

Due: September 4, 2018\*

SUBJECT: Dominion Energy's Gas Line Coverage Letter; Docket No. 18-057-07

This is a request for the Division of Public Utilities (DPU) to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Review the Complaint and Indicate whether the DPU has a Recommendation
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate
- Other – Explanation and Statement of Issues to be Addressed (See Below):

Pursuant to Section 8.08 of Dominion Energy Utah's Natural Gas Tariff PSCU 500 ("Tariff"): "Only entities that are authorized by and maintain authorization from the Utah Insurance Department [] to operate as a "service contract provider" pursuant to Utah Code Ann. § 31A-6a-101 et seq. and the applicable administrative rules in Utah, [ . . . ] may be eligible to contract with Dominion Energy for the use of third party billing services."

The Utah Department of Insurance's online Insurance Company and Agency Search function<sup>1</sup> appears to indicate that both Dominion Products and Services, Inc. ("DPS") and HomeServe USA Repair Management Corp ("HomeServe") currently are authorized "home warranty" companies. The Insurance Company and Agency Search function also appears to indicate that authorizations for both entities as "service contract provider" are "Inactive."

Relating to the authorization required in DEU's Tariff Section 8.08, please provide the "home warranty" and the "service contract provider" authorization status histories from the Utah Insurance Department for both DPS and HomeServe beginning July 28, 2017 through the present.<sup>2</sup>

<sup>1</sup> The Utah Department of Insurance's Insurance Company/Agent Search tool can be accessed at the following link: <https://secure.utah.gov/agent-search/search.html?clear=true#>

<sup>2</sup> Order approving DEU's revised Tariff Section 8.08 was issued on July 28, 2017. See Application of Dominion Energy Utah for Approval of a Third-Party Billing Rate (Docket No. 17-057-T04).