

Dominion Energy Utah Dominion Energy Wyoming Dominion Energy Idaho
1140 West 200 South, Salt Lake City, UT 84104
Mailing Address:
P.O. Box 45360, Salt Lake City, UT 84145-9925
DominionEnergy.com



June 8, 2018

Nadra E Haffar
7245 S 650 W
Hyrum, UT 84319

RE: Crossed Meters Account [REDACTED]

Dear Customer,

We have discovered a billing error on your account. The meter measuring your gas usage at 7245 S 650 W, Hyrum, UT was crossed with a meter measuring your neighbor's usage. As a result, both of you were billed for each others' gas service.

Although rare, the problem occurs when the interior piping for multiple units in a building are installed and a meter assigned to one customer is accidently connected to pipes serving another customer. We have corrected the problem and made a *credit adjustment of \$1,552.43 for the difference in usage between 05/12/2016 - 05/10/2018.

We apologize for any inconvenience this may have caused, and appreciate the opportunity to serve you. I can be reached at (801) 324-3808 or (800) 323-5517, ext 3808.

Sincerely,

A handwritten signature in black ink, appearing to read "Veronica", written over the word "Sincerely,".

Veronica
Billing Analyst

Enclosure

This billing adjustment is in accordance with Dominion Energy's tariff and Utah Public Service Commission rules.

Nadra E Haffar
7245 S 650 W
Hyrum, UT 84319

Dominion Energy

CUSTOMER ACCOUNT ITEMIZATION

NAME Nadra E Haffar
 ACCOUNT [REDACTED]

Originally Billed

Meter #: 25918704

Date	Read	CCF	Amount
06/10/16	5136	14	\$31.19
07/12/16	5146	10	\$27.36
08/10/16	5155	9	\$26.74
09/13/16	5166	11	\$28.02
10/12/16	5179	13	\$29.93
11/10/16	5218	39	\$57.52
12/13/16	5402	184	\$220.40
01/13/17	5717	315	\$355.22
02/10/17	5967	250	\$290.79
03/10/17	6146	179	\$217.85
04/12/17	6249	103	\$132.46
05/10/17	6294	45	\$59.17
06/12/17	6320	26	\$41.90
07/12/17	6335	15	\$33.36
08/10/17	6349	14	\$30.80
09/13/17	6365	16	\$32.23
10/11/17	6419	54	\$57.84
11/09/17	6486	67	\$87.37
12/13/17	6698	212	\$266.23
01/11/18	6944	246	\$312.88
02/12/18	7111	167	\$237.14
03/12/18	7305	194	\$233.40
04/11/18	7421	116	\$148.79
05/10/18	7472	51	\$68.34
TOTAL		2350	\$3,026.93

Corrected Billing

Meter #: 25900241

Date	Read	CCF	Amount
06/10/16	3324	13	\$30.32
07/12/16	3339	15	\$32.19
08/10/16	3351	12	\$29.21
09/13/16	3367	16	\$32.09
10/12/16	3380	13	\$29.92
11/10/16	3399	19	\$37.06
12/13/16	3462	63	\$87.64
01/13/17	3556	94	\$119.55
02/10/17	3636	80	\$105.95
03/10/17	3695	59	\$84.12
04/12/17	3731	36	\$57.29
05/10/17	3754	23	\$39.25
06/12/17	3773	19	\$35.38
07/12/17	3787	14	\$31.21
08/10/17	3800	13	\$29.98
09/13/17	3814	14	\$30.54
10/11/17	3844	30	\$43.16
11/09/17	3891	47	\$63.64
12/13/17	3977	86	\$118.82
01/11/18	4068	91	\$127.29
02/12/18	4140	72	\$111.57
03/12/18	4213	73	\$99.78
04/11/18	4253	40	\$62.90
05/10/18	4271	18	\$35.64
		960	\$1,474.50

Difference
-\$0.87
\$4.83
\$2.47
\$4.07
-\$0.01
-\$20.46
-\$132.76
-\$235.67
-\$184.84
-\$133.73
-\$75.17
-\$19.92
-\$6.52
-\$2.15
-\$0.82
-\$1.69
-\$14.68
-\$23.73
-\$147.41
-\$185.59
-\$125.57
-\$133.62
-\$85.89
-\$32.70
-\$1,552.43



Your previous balance was not received prior to last month's due date. Payment is due before the past due date. Thank you if your payment has been made.

Account Summary as of 06/12/2018

Previous Balance Due - 6/5/2018	386.52
Current Charges - Gas Service	34.56
Corrections	-1,533.50
Credit Balance	-\$1,112.42

08620

Service Address: 7245 S 650 W, , Hyrum, UT 84319

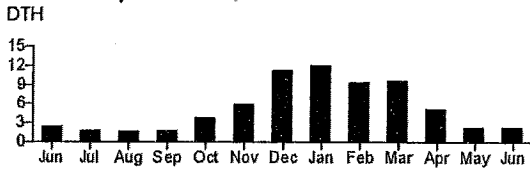
1.771258 0.002597 246.770000 173.000000

Residential Gas Service

Service Agreement: [REDACTED]

Comparison	Last Year	This Year
Decatherms/Day	0.07	0.07
Dollars/Day	\$1.07	\$1.08

Usage History


Service from 5/11/2018 - 6/12/2018
Rate - GS

Charge for Gas Used (Avg cost per DTH \$ (6.89545))	15.17
Tax Reform Surcredit	-0.09
Basic Service Fee Total	18.25
Utah Sales Tax (3.6%)	1.20
Energy Assistance	0.03
Current Gas Billing	34.56

Meter ID	Current Meter Read		Previous Meter Read		Days	Dial Difference	Volume Multiplier	Billed DTH
	Date	Reading	Date	Reading				
25900241	6/12/2018	4289	5/10/2018	4271	33	18 CCF	0.123372	2.2

Questions, comments or mailing address corrections?

 Call Dominion Energy weekdays 7am-6pm (see back of page for details) or visit our website: dominionenergy.com
Credit Balance

Account Number	Credit Balance	Total Amount Due
[REDACTED]	-\$1,112.42	0.00

Do Not Send Payment.
Your account has a credit balance.



*****AUTO**5-DIGIT 84319

000013435 01 AV 0.37

Nadra E Haffar

7245 S 650 W

HYRUM UT 84319-1668

