



PublicService Commission <psc@utah.gov>

Fwd: KRUCKENBERG - KENWOOD

1 message

Stefanie Liebert <sliebert@utah.gov>
To: PublicService Commission <psc@utah.gov>

Wed, Jun 5, 2019 at 11:18 AM

This was sent to our office rather than the Commission.

Thank you,

Stefanie Liebert
Office Specialist
Division of Public Utilities
(801)-530-6285

Business hours are 8:00 a.m. - 5:00 p.m., Monday-Friday

----- Forwarded message -----

From: **ALAN KRUCKENBERG** <akhomes@yahoo.com>
Date: Wed, Jun 5, 2019 at 10:52 AM
Subject: Re: KRUCKENBERG - KENWOOD
To: Stefanie Liebert <sliebert@utah.gov>

Ms. Liebert -

Please find Formal Complaint regarding Domion Energy Gas Lateral Installation at Kenwood Lot 102, 5343 South Kenwood Drive, Murray, Utah 84107.

Thank you,

Jeff Kruckenberg
Alan Kruckenberg Construction, Inc.
801-352-1511
801-792-6250

On Wednesday, June 5, 2019, 8:39:35 AM MDT, Stefanie Liebert <sliebert@utah.gov> wrote:

Dear Mr. Kruckenberg,

Attached please find the instructions and form that is required for a formal complaint. Should you have any questions or concerns, please do not hesitate to contact me.

Thank you,

Stefanie Liebert
Office Specialist
Division of Public Utilities
(801)-530-6285

Business hours are 8:00 a.m. - 5:00 p.m., Monday-Friday

On Wed, Jun 5, 2019 at 8:21 AM ALAN KRUCKENBERG <akhomes@yahoo.com> wrote:

| Ms. Liebert -

Thank you for your efforts regarding the Dominion Energy Gas Lateral servicing 5343 South [Kenwood Drive, Murray, Utah, 84107](#).

In receipt of Ms. Lopez's of Dominion Energy's response to the informal complaint.

The trench has subsided and the asphalt right of way for this home is compromised.

The Property is under contract and the Buyer has refused to complete the purchase due to the unsafe condition resulting from the improper gas line installation.

At this time, would you please begin Formal Complaint proceedings regarding this matter.

Would you please advise on steps required for escalation of this issue ?

Thank you,

Jeff Kruckenberg
Alan Kruckenberg Construction, Inc.
801-352-1511
801-792-6250



KRUCKENBERG - FORMAL COMPLAINT 6-5-19.pdf

187K

FORMAL COMPLAINT FORM
PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114

Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at:

<https://psc.utah.gov/complaint-process/>

1. Name of Complainant: ALAN KRUCKENBERG CONSTRUCTION
Address: 5411 SOUTH VINE STREET, MURRAY, UTAH 84107
Telephone No.: 801 · 352 · 1511

If represented by counsel, list:

Name: _____

Address: _____

Telephone No.: _____

2. The utility being complained against is: DOMINION ENERGY
3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper?
Include exact dates, times, locations and persons involved, as closely as you can.

IMPROPER INSTALLATION OF GAS LATERAL. TRENCH
HAS SUBSIDED AND CAUSED DAMAGE TO ASPHALT
DRIVE IN RIGHT OF WAY.

4. Why do you (the Complainant) think these activities are illegal, unjust or improper?

IMPROPER PLACEMENT AND NO COMPACTION OF TRENCH

5. What relief does the Complainant request?

COMPACTION OF TRENCH - REPAIR OR REPLACE AFFECTED ASPHALT

6. Signature of Complainant JEFF KRUCKENBERG

Date: ALAN KRUCKENBERG
CONSTRUCTION, INC

6/5/19