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May 19, 2020

Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
P.O. Box 146751  
Salt Lake City, UT 84114-6751

*Via E-mail*

Dear Commissioners:

Pursuant to the Order Memorializing Bench Ruling Approving Settlement Stipulation in Docket No. 19-057-25 and paragraph 9 of the Settlement Stipulation attached thereto, Questar Gas Company dba Dominion Energy Utah (Dominion Energy) respectfully submits the attached quarterly update concerning the transponder replacement program.

Paragraph 9 of the above-referenced Settlement Stipulation provides that "Dominion Questar Gas will provide quarterly updates to the Commission about the status of the transponder replacement program", this is the second of such updates. Dominion Energy will continue to submit future updates quarterly until the completion of the replacement program.

If you have any questions or concerns, please contact me.

Sincerely,

/s/ Kelly B Mendenhall

Kelly B Mendenhall  
Director, Pricing and Regulation

## Utah 1st Quarter 2020 Transponder Replacement Update Report

Paragraph	Utah Stipulation	Status
6	<p>The Parties agree for purposes of settlement the Company's transponder replacement program described in the Company's Initial Filing shall be completed on or before. September 30, 2020. Should the Company need to extend this deadline, it must apply to the Commission for permission to do so.</p>	<p>The Company anticipates that the transponder replacement program will be complete by September 30, 2020.</p>
7	<p>The Parties agree for purposes of settlement that the Company will review each informal complaint received by the Division from a customer whose bill had been estimated, including any such complaints received by the Division prior to the date of this Settlement Stipulation or thereafter. If any such customers received bills for estimates exceeding six consecutive months, the Company will calculate the underbilled amount exceeding six months and, at shareholder expense, refund that amount to the customer.</p>	<p>The Company has identified nine customers whose bills had been estimated for a period exceeding six months and who filed complaints with the Division. A total amount of \$1,192.05 has been refunded to those customers at shareholders expense. See DEU Exhibit 1 of the 4th quarter 2019 report.</p>
8	<p>The Parties agree for purposes of settlement that the Commission should impose a \$500.00 penalty upon the Company. No additional penalties will be imposed for Dominion Energy's past actions or inactions identified within this Docket.</p>	<p>The Company paid the penalty on January 13, 2020. See DEU Exhibit 2 of the fourth quarter 2019 report for detail of payment.</p>
9	<p>The Parties agree that the Company will provide quarterly updates to the Commission about the status of the transponder replacement program and the extent of the estimated meter reads on its system. At the conclusion of the replacement program the Company will file a final status report with the Commission notifying the Commission and Parties that the program is complete.</p>	<p>See DEU Exhibit 5 for detail of the transponder replacement progress. As of April 2020 92% of the transponders have been replaced. See DEU Exhibit 6 for a summary of the estimated meter reads on the system as of April 2020.</p>

Months Estimated	2018			2019								2020							
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
1	53372	26923	21179	25410	21171	13116	7547	6765	4945	5232	8841	10729	12644	8177	10891	8302	7287	2850	2466
2		38847	19374	11809	16468	13770	7738	3726	2418	1780	2135	6384	7616	6050	4454	5831	5351	3180	925
3			20101	11038	6377	12263	9625	5441	2207	1335	1042	1412	3690	5096	2791	1916	4069	3632	1579
4				9556	5877	4523	9601	7094	3845	1692	881	713	668	1433	2043	1021	1118	2870	2519
5					6206	3944	3016	7927	5522	2647	739	488	197	147	328	666	633	339	1569
6						2237	2767	2172	6027	3698	1335	36	154	23	9	6	7	12	9
7						1051	1723	2249	1624	3724	1377	55	1	9			1	1	1
8						740	852	1242	1685	741	1415	105	1						
9						348	390	628	932	948	219	99	1						
10						429	134	266	320	577	337	22							
11						72	114	104	182	77	302	23							
12							42	71	72	124	30	12	1						
13									31	44	7	15	3						
14										20	3	2	1	1					
15											1	2							
16												1							
Grand Total	53372	65770	60654	57813	56099	52493	43549	37716	29843	22586	18673	20082	24974	20935	20516	17742	18466	12884	9068

## 2019/2020 AMR Installation Tracking

	August	September	October	November	December	January	February	March
<b>Installs</b>	21,205	18,485	16,636	20,882	19,976	21,280	18,919	19,498
<b>Itron</b>	874,133	892,618	909,254	930,136	950,112	971,392	990,311	1,009,809
<b>Total</b>	1,078,076	1,080,151	1,083,458	1,086,474	1,088,844	1,091,202	1,093,047	1,094,541
<b>No Tran</b>	1,280	1,220	1,206	1,181	1,186	1,149	1,104	915
<b>Elster</b>	202,663	186,313	172,998	155,157	137,546	118,661	101,632	83,817

<b>Percentage</b>	August	September	October	November	December	January	February	March
<b>Itron</b>	81.08%	82.64%	83.92%	85.61%	87.26%	89.02%	90.60%	92.26%
<b>Elster</b>	18.80%	17.25%	15.97%	14.28%	12.63%	10.87%	9.30%	7.66%
<b>No Trans</b>	0.12%	0.11%	0.11%	0.11%	0.11%	0.11%	0.10%	0.08%

### Meter Transponder Distribution

1,094,541 Meters

March 2020

