

Dominion Energy Utah
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August 28, 2020

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
P.O. Box 146751
Salt Lake City, UT 84114-6751

Via E-mail

Dear Commissioners:

Pursuant to the Order Memorializing Bench Ruling Approving Settlement Stipulation in Docket No. 19-057-25 and paragraph 9 of the Settlement Stipulation attached thereto, Questar Gas Company dba Dominion Energy Utah (Dominion Energy) respectfully submits the attached quarterly update concerning the transponder replacement program.

Paragraph 9 of the above-referenced Settlement Stipulation provides that "Dominion Questar Gas will provide quarterly updates to the Commission about the status of the transponder replacement program", this is the third of such updates. Dominion Energy will continue to submit future updates quarterly until the completion of the replacement program.

If you have any questions or concerns, please contact me.

Sincerely,

/s/ Kelly B Mendenhall

Kelly B Mendenhall
Director, Pricing and Regulation

Utah 2nd Quarter 2020 Transponder Replacement Progress Report

Paragraph	Utah Stipulation	Status
6	<p>The Parties agree for purposes of settlement the Company's transponder replacement program described in the Company's Initial Filing shall be completed on or before. September 30, 2020. Should the Company need to extend this deadline, it must apply to the Commission for permission to do so.</p>	<p>The Company anticipates that the transponder replacement program will be complete by September 30, 2020.</p>
7	<p>The Parties agree for purposes of settlement that the Company will review each informal complaint received by the Division from a customer whose bill had been estimated, including any such complaints received by the Division prior to the date of this Settlement Stipulation or thereafter. If any such customers received bills for estimates exceeding six consecutive months, the Company will calculate the underbilled amount exceeding six months and, at shareholder expense, refund that amount to the customer.</p>	<p>The Company has identified nine customers whose bills had been estimated for a period exceeding six months and who filed complaints with the Division. A total amount of \$1,192.05 has been refunded to those customers at shareholders expense. See DEU Exhibit 1 of the 4th quarter 2019 report.</p>
8	<p>The Parties agree for purposes of settlement that the Commission should impose a \$500.00 penalty upon the Company. No additional penalties will be imposed for Dominion Energy's past actions or inactions identified within this Docket.</p>	<p>The Company paid the penalty on January 13, 2020. See DEU Exhibit 2 of the fourth quarter 2019 report for detail of payment.</p>
9	<p>The Parties agree that the Company will provide quarterly updates to the Commission about the status of the transponder replacement program and the extent of the estimated meter reads on its system. At the conclusion of the replacement program the Company will file a final status report with the Commission notifying the Commission and Parties that the program is complete.</p>	<p>See DEU Exhibit 7 for detail of the transponder replacement progress. See DEU Exhibit 8 for a summary of the estimated meter reads on the system as of July 2020.</p>

2019/2020 AMR Installation Tracking

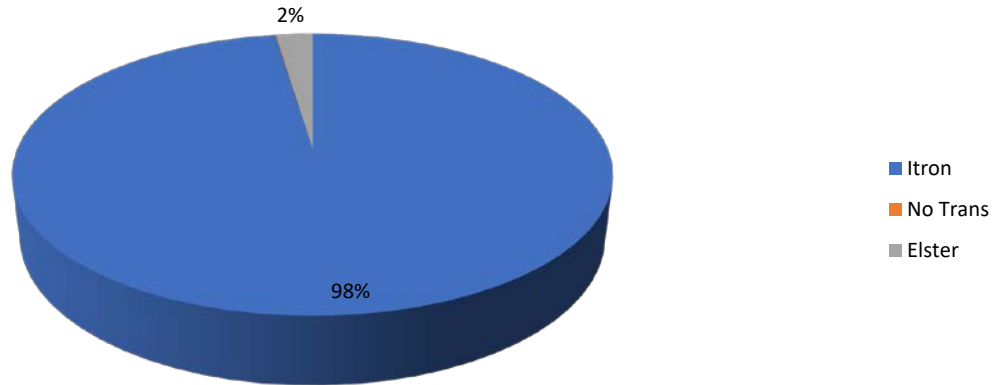
	December	January	February	March	April	May	June	July
Installs	19,976	21,280	18,919	19,498	16,458	16,959	15,122	16,909
Itron	950,112	971,392	990,311	1,009,809	1,026,267	1,043,226	1,058,348	1,075,257
Total	1,088,844	1,091,202	1,093,047	1,094,541	1,096,431	1,097,908	1,099,959	1,101,468
No Tran	1,186	1,149	1,104	915	749	738	703	643
Elster	137,546	118,661	101,632	83,817	69,415	53,944	40,908	25,568

Percentage	December	January	February	March	April	May	June	July
Itron	87.26%	89.02%	90.60%	92.26%	93.60%	95.02%	96.22%	97.62%
Elster	12.63%	10.87%	9.30%	7.66%	6.33%	4.91%	3.72%	2.32%
No Trans	0.11%	0.11%	0.10%	0.08%	0.07%	0.07%	0.06%	0.06%

Meter Transponder Distribution

1,101,468 Meters

July 2020



Months Estimated	2019							2020							
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
1	37716	4945	5232	8841	10729	12644	8177	10891	8302	7287	2850	2467	2021	1600	1808
2		24898	1780	2135	6384	7616	6050	4454	5831	5351	3180	925	880	745	525
3			15574	1042	1412	3690	5096	2791	1916	4069	3631	1579	336	471	110
4				6655	713	668	1433	2043	1021	1118	2870	2518	567	154	59
5					844	197	147	328	666	633	339	1569	1305	138	29
6						159	23	9	6	7	12	9	6	4	
7							9			1	1	1	3		1*
8															
Grand Total	37716	29843	22586	18673	20082	24974	20935	20516	17742	18466	12883	9068	5118	3112	2532

*This meter is located at a vacant business. The Company has tried multiple times to contact the owner and has been unsuccessful.