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May 12, 2021

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
P.O. Box 146751
Salt Lake City, UT 84114-6751

Via E-mail

Dear Commissioners:

Pursuant to the Order Memorializing Bench Ruling Approving Settlement Stipulation in Docket No. 19-0576-25, paragraph 9 of the Settlement Stipulation attached thereto, and the Order Granting Motion dated November 20, 2020, Questar Gas Company dba Dominion Energy Utah (Dominion Energy or Company) respectfully submits the final update concerning the transponder replacement program.

Paragraph 9 of the above-referenced Settlement Stipulation provides that "Dominion Questar Gas will provide quarterly updates to the Commission about the status of the transponder replacement program", this is the sixth of such updates, and will be Dominion Energy's final report.

Dominion Energy has completed the Transponder Replacement program. As of March 31, 2021, Dominion Energy has replaced all of the transponders that are accessible and in use, and it will not be estimating bills beyond the timeframes set forth in the applicable provisions in Dominion Energy's Utah Natural Gas Tariff No. 500 (Tariff) and the applicable Commission Rules.

Exhibit 14 shows the Company's progress. By March 31, 2021, there were 836 remaining to be replaced. It is important to note that Dominion Energy will *always* have some number of meters and transponders that require maintenance or replacement. The number remaining to be replaced is reflective of what the Company would typically see, absent the Transponder Replacement Program.

Of those remaining, 534 are "obstructed" meaning they are in a location or configured such that new meter configuration is required in order to install a transponder. The Company will address these meters using its standard operating procedures and guidelines. The Remaining Transponder Status pie chart in exhibit 14 shows that 141 of the meters do not have transponders. The Company has targeted these meters for first-time transponder installation. Exhibit 14 shows that 9 of the meters are commercial or industrial meters that require specialized transponders. The Company completed the installation of transponders on each of those meters during the month of April.

By the end of March, there were still 152 meters to which the Company has not gained access in order to replace the transponders. Dominion Energy has been working with customers at each of these locations to gain access to replace the transponders and during the month of April, the Company replaced all but 37 of those transponders. The Company has continued to attempt to arrange a time to replace the transponders with each of the remaining customers and will

continue to do so. As exhibit 15 shows, with the exception of a handful of customers with access issues, the Company *is not* estimating usage for these customers beyond two months and is conducting manual meter reads to ensure that the billing is accurate. The Company is also concurrently proposing a Tariff change in order to impose a charge upon customers who do not timely provide the Company with access to the meter to install a new transponder.

The Company plans to replace any remaining transponders in conjunction with its routine meter inspections. Because all meters are inspected at least every five years, all of these transponders will be replaced in due course, in at least five years (in most cases, much sooner).

We appreciate your attention to this matter. If you have any questions or concerns, please contact me.

Sincerely,

/s/ Kelly B Mendenhall

Kelly B Mendenhall
Director, Pricing and Regulation