

P.S.C.U. Docket No. 19-057-31  
DPU Data Request No. 1.02  
Requested by the Division of Public Utilities  
Date of DEU Response January 21, 2020

DPU 1.02: Regarding the Company's response to OCS DR 1.06, is it true that the Company did not provide to potential customers in these open houses estimates of the cost of procuring, plumbing, venting and installing a new natural gas furnace, water heater, stove, fireplace, etc.?

Answer: This is correct. Customers were told that due to the variability in appliances and plumbing they would need to consult with a certified plumbing/heating contractor.

Prepared by: Kelly B. Mendenhall, Director, Regulatory & Pricing