



PublicService Commission <psc@utah.gov>

Re: 20-057-09 Dominion Energy Response to Formal Complaint

1 message

Mike Lyons <mountainlyons1@gmail.com>

Wed, May 13, 2020 at 3:32 PM

To: "Leora.Abell@dominionenergy.com" <Leora.Abell@dominionenergy.com>
Cc: PublicService Commission <psc@utah.gov>, Patricia Schmid <pschmid@agutah.gov>, Justin Jetter
<jjetter@agutah.gov>, "rmoore@agutah.gov" <rmoore@agutah.gov>, "vcopeland@agutah.gov" <vcopeland@agutah.gov>, "wpowell@utah.gov" <wpowell@utah.gov>, "chrisparker@utah.gov" <chrisparker@utah.gov>, "mbeck@utah.gov" <mbeck@utah.gov>, "jenniffer.clark@dominionenergy.com" <jenniffer.clark@dominionenergy.com>, "rena.porter@dominionenergy.com" <rena.porter@dominionenergy.com>, "kelly.mendenhall@dominionenergy.com" <kelly.mendenhall@dominionenergy.com>

Hello.

You people keep repeating the same thing over and over to me. I will say it again. I understand that you have the legal right to do this but it is WRONG. It is unethical (morally wrong) and this should be CHANGED. Everyone that I have spoken to about this, except for Dominion Energy employees, agrees that this is wrong. Even an employee of Dixie Power agrees this is wrong and they do not have this policy. You would think with the situation our country is in right now that your company would be more willing to help people who are struggling financially. But like I said before Dominion Energy is not customer friendly. I know the old saying "You can't fight city hall" but I am glad I don't need to deal with Dominion Energy, the company with a heart.

On Wed, May 13, 2020 at 10:59 AM Leora.Abell@dominionenergy.com <Leora.Abell@dominionenergy.com> wrote:

Good morning,

Enclosed is Dominion Energy Utah's response to Formal Complaint of Mr. Michael Lyons.

Should you have any questions or concerns, please not hesitate to contact me.

Sincerely,

Leora Abell, ACP

Paralegal II

Dominion Energy

<333 S. State Street, Salt Lake City, Utah 84111>

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