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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

IN THE MATTER OF THE MOTION OF DOMINION ENERGY UTAH FOR APPROVAL TO DEVIATE FROM APPLICABLE TARIFF PROVISIONS AND COMMISSION RULES IN RESPONSE TO COVID-19	Docket No. 20-057-T03 SECOND MOTION AND REQUEST FOR EXPEDITED TREATMENT
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Pursuant to Utah Code Ann. §54-4-1 *et seq.*, and Utah Administrative Code §§ R746-1-101 *et seq.* and R746-405-1 (2017) *et seq.*, Questar Gas Company dba Dominion Energy Utah (Dominion Energy or Company) respectfully moves the Utah Public Service Commission (Commission) for approval to temporarily deviate from provisions of its Utah Natural Gas Tariff No. 500 (Tariff) and related provisions of the Commission's Rules in response to the COVID-19 pandemic.

On March 6, 2020 Utah Governor Gary Herbert declared a state of emergency related to the novel coronavirus, also known as COVID-19, emerging in the state of Utah. Since that time, a number of residents of Utah, as well as visitors to Utah, have tested positive for COVID-19 and in recent months the number of individuals infected has grown. On March 16, 2020 the Commission approved the Company's request to deviate from its normal business practices, and those set forth in the Tariff and the Commission

Rules by reconnecting service to customers who had had service disconnected as a result of non-payment, suspending the requirement of security deposits in those cases, as well as suspending late fee and other payment-related matters. The Commission also approved the Company's request to suspend in-home Home Energy Plans under the Company's ThermWise® programs. On June 18, 2020, the Company notified the Commission that it intended to resume the business practices related to disconnection of service for non-pay and charging reconnection fees for customers who have had service disconnected as a result of non-payment. The Company continues to waive late fees for customers, and it does not offer in-home Home Energy Plans through the ThermWise® energy efficiency programs. The Company now requests Commission approval to deviate from the provisions of Section 8.03 of its Tariff, as more fully set forth below.

Section 8.03 provides that when natural gas service is initiated or changed from one party to another at a premise, the Company will offer connection alternatives. Under Section 8.03, the Company will offer a "Full Connection" which involves "reading the meter, removing the meter seal, conducting a spot test on the premises and checking the appliances." Customers pay \$30.00 for a Full Connection. Customers may opt for a "Limited Connection" which involves reading the meter, removing the meter seal and conducting a spot test, at a cost of \$15.00. Finally, in some cases, a customer may only require a "Read-only Connection" which only involves reading the meter, at a cost of \$8.00. The Limited Connection and Read-only Connection do not require Company personnel to enter a customer's home. The Full Connection would require Company personnel to enter a customer's home in order to check the customer's appliances. Relatively few customers request Full Connections.

As a result of the onset of the Covid-19 pandemic, and in an effort to protect both the Company's critical energy workers and its customers, the Company proposes to temporarily discontinue the Full Connection option. By not offering a Full Connection option during the pendency of the pandemic, the Company protects its critical energy workers for system operations. Customers can still have appliances checked by one of the many qualified contractors of their choice if they wish. The Company proposes to deviate from the Tariff as described herein until the Covid-19 pandemic abates, and it is safe for Company personnel to enter customers' homes.

Dominion Energy respectfully requests Commission approval to deviate from applicable Tariff provisions and Commission Rules, as detailed above, during the pendency of the COVID-19 Pandemic. Dominion Energy proposes to notify the Commission in this Docket when it intends to resume its normal business practices. The Company has communicated with the Utah Office of Consumer Services and the Utah Division of Public Utilities and both have indicated that they support this Motion.

Given the urgency of this matter, and the importance of maintaining the safety and health of its employees and customers, the Company respectfully requests that the Commission expedite this proceeding.

WHEREFORE, Dominion Energy respectfully requests that the Commission enter an Order authorizing Dominion Energy to deviate from applicable Tariff provisions and Commission Rules, effective October 30, 2020, as more fully set forth above.

RESPECTFULLY SUBMITTED this 30th day of October, 2020.

DOMINION ENERGY UTAH



Jennifer Nelson Clark
Attorney for Dominion Energy Utah

CERTIFICATE OF SERVICE

This is to certify that a true and correct copy of the Second Motion and Request for Expedited Treatment was served upon the following persons by e-mail on October 30th, 2020:

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