

PSC A.2.: Why did DEU decide to install the meter's location on the west side of the home behind the stairwell and window, given DEU representatives informed Mr. Parsons, on February 22, 2021, that the southeast corner of the home did not violate any of DEU's policies, nor cause any major concerns?

Answer: DEU disputes the statements Mr. Parson's attributes to his contractor. Representatives of DEU visited Mr. Parsons' home site on February 22, 2021. During that visit, DEU told Mr. Parson's contractor that Mr. Parsons' preferred location was not acceptable because it was on a steep slope in a heavy snowfall area. They also expressed concerns that the sleeves which were installed for the gas lines were less than ten feet from the building, which violated DEU's policies. The DEU representatives explained that the best place for the meter would be on the backside of the staircase landing. On February 25, 2021, Seth Plazier, Dominion Energy's Supervisor Region Operations, sent an email to Nate Crouch detailing the exchange. A copy of that email is attached hereto as DEU Exhibit A.2 Attachment 1.

On February 23, 2021, DEU employee Brandon Wells sent an email to Toby Kershaw, Mr. Parsons' contractor. Mr. Wells reiterated that the DEU employees who had visited the job site had agreed with DEU's desired placement of the meter, as the area suggested by Mr. Parsons and his contractor would pose (1) safety issues, (2) accessibility issues to shut off the meter in case of a fire or emergency, and (3) it did not meet DEU's standards for an approved meter location. (See email dated February 23, 2021 attached hereto as DEU Exhibit A.2 Attachment 2).

Prepared by: Seth P. Plazier

From: Seth P Plaizier (Gas Distribution - 5)
Sent: Thursday, February 25, 2021 4:14 PM
To: Nate Crouch (Gas Distribution - 5) <nate.crouch@dominionenergy.com>
Cc: Brandon Wells (Gas Distribution - 5) <brandon.wells@dominionenergy.com>; Ben Judd (Gas Distribution - 5) (ben.judd@dominionenergy.com) <ben.judd@dominionenergy.com>; Michael L Platt (Gas Distribution - 5) <mike.platt@dominionenergy.com>
Subject: 259 Matterhorn in Interlaken

Nate,

I wanted to let you know my observations I made when we reviewed the new home site located at 25 Matterhorn on 2/22/2021 as requested. Ben Judd accompanied me when I reviewed the site.

The home is one of the highest in Interlaken and near the top of the dead end street. The site sits higher in elevation than the street. The site has been graded significantly since it is being built into the side of the mountain. The main access to the structure is from the driveway side of the house. No other steps, stairs, or walkways exist from the street to the structure.

We met with an individual onsite who was associated with the home contractor. I believe his name was Toby and from what I understand he is the homebuilder. He showed us the location where Brandon had requested for the meter to be installed. He also showed us the location where he would like to install the meter on the south side near the southwest corner. He explained he felt like the standard meter location as described typically as opposite site of the garage should work in this location per his understanding of our policies. He then showed us there was an eve installed on the roof. I showed some photos from my phone to Toby showing examples of some deep snow areas we have meters installed. I explained to Toby that in these areas where deep snow or falling ice could be an issue the standard meter location is not applicable. Toby even mentioned that this is a low snowfall year and deeper snow would be expected. I also explained to him that just last week I had held a training with people in Brandon's job to understand the Company policy on meter location. We explained the Dominion Energy wants the meter to be in a location that is safe and easy to access location year-round.

We explained to Toby that since the main access to the structure is from the driveway having the meter where he wanted it is technically the backside of the structure. We also explained to Toby that unlike being in the valley, since this site was on a mountain side, that snow was a concern and the location that Brandon had indicated was the best place to set the meter.

Toby showed us the stakes marking the end of sleeves that they had installed for the power and gas lines. The two sleeves parallel each other and he explained they were installed from the southwest corner of the building along the west side of the building underneath the deck. Both sleeves are installed less than 10 feet from the building which violates our policy and we did explain this to him. We also explained that we do allow variances for short distances alongside a structure, but not for the entire length of the structure and we couldn't use the sleeves he had installed.

The framing phase of the structure is not complete and the exterior main staircase access from the garage level to the main level of the building is not yet installed. Toby explained that there was a landing planned in the staircase and would be located above where the concrete footings were located. It sounds like the landing will be installed 3 to 4 feet above grade. This would make access to the meter in this location difficult and unsafe. We explained to Toby that the meter would need to be moved further south from the yellow markings towards the window. The best place in our opinion would be to set it on the backside of the landing. We explained they could build a decorative well-ventilated structure around the meter that would allow easy access to work on and make it more aesthetically pleasing to look at for the homeowners. We explained we have specifications we could send him if he wanted them. We also showed him an example of one of these he could build with a photo I had on my phone.

We did review other locations like the northeast corner of the structure and the wing wall between the two car garage and single car garage, but stated both of these locations wouldn't work either because of space and accessibility concerns.

It is in our opinion the best location to put the meter is located near where Brandon has indicated. We just need to slide a few feet south so we are not in conflict with the landing on the staircase.

As we were leaving there are several other homes on the same street that have meters in similar locations to where Brandon is proposing this one. They too share the same situation where the "front side" of the home is the garage side and the meters are installed to the right or the left side of the garage. A few of these also are located underneath stairs or decks.

We would be more than happy to make another site visit or work with this contractor more to help find a solution that meets their concerns. We hope our visit to the site was helpful for the contractor to explain why the meter couldn't be placed where they wanted it.

Please see the pictures attached. I have added comments to some of them to help explain what we saw and talked about.

Thanks,

Seth Plaizier, PE
Supervisor Region Operations
Park City Operations

Western Gas Distribution
6445 Silver Creek Drive, Park City, UT 84098
Mailing Address: 6445 Silver Creek Drive, Park City, UT 84098
O: 435-645-4880 C: 801-556-5375



From: Brandon Wells (Gas Distribution - 5)
Sent: Tuesday, February 23, 2021 11:41 AM
To: Toby Kershaw <tobykershaw@hotmail.com>
Subject: RE: Service Line Agreement - SL0004090297

Toby, I sent a new contract to Kevin because as of the January 1st we have a new installation contractor who has different pricing. The \$414.78 is the difference between last year pricing and the current year. The \$414.78 will need to be paid before I can release the job to be installed.

Also as for the guys that stopped by the project yesterday I believe that you misunderstood what they were telling you. I sent them out to look at the meter location and when they returned they agreed with me 100%. That being said we have now had several Dominion Employees look at the location and each agrees that due to safety, accessibility to shut off the meter in case of a fire or emergency and it does not meet our standards for an approved meter location it needs to go where I have designated.

As you already know I specified the location of the meter from my very first visit to the site and informed you that the south side of the home would not be allowed. However between yourself and Kevin it does not appear that the safety of the meter is very important. I do not want to keep arguing with the two of you about the location of the meter. In the mean time I will wait for the monies to be paid and once that is done I will get the job released to our contractor to be installed.

From: Toby Kershaw <tobykershaw@hotmail.com>
Sent: Tuesday, February 23, 2021 9:38 AM
To: Brandon Wells (Gas Distribution - 5) <brandon.wells@dominionenergy.com>
Cc: Kevin Parsons <kevinparsons1@gmail.com>
Subject: [EXTERNAL] Re: Service Line Agreement - SL0004090297

*****This is an EXTERNAL email that was NOT sent from Dominion Energy. Are you expecting this message? Are you expecting a link or attachment? DO NOT click links or open attachments until you verify them*****

Brandon,

Please update me on the status of this project. The contract amount you just sent is \$2,080.49 but it shows monies due of \$414.78.

Also, there were 2 Dominion Representatives on the job site yesterday. I did not get their names but they said they were out of the Ogden office. They walked the job site and verbally said they could find no reason that the meter could not be located where the owner has indicated (south west corner of home).

In any case, I need a final approval for the meter location so I can direct the subcontractor where to sub the gas lines out of the home.

Toby Kershaw
General Contractor - Western Pride Construction



(801)-808-4411 | tobykershaw@hotmail.com
P.O. Box 307 Coalville, UT 84017

From: Brandon Wells <brandon.wells@dominionenergy.com>
Sent: Tuesday, February 23, 2021 9:17 AM
To: tobykershaw@hotmail.com <tobykershaw@hotmail.com>
Subject: Service Line Agreement - SL0004090297



Please review the attached **Service Line Agreement**

SIGNATURE REQUIRED

MONIES DUE **\$414.78**

PLEASE SEND PAYMENT AND, IF REQUIRED, PRINT AND SIGN SERVICE LINE AGREEMENT TO:
DOMINION ENERGY
PO Box 27031
Richmond, VA 23261-7031

To pay with credit card please call 1-800-378-1269 or you can [pay online](https://internet.speedpay.com/dominionnongas) (or copy-and-past this URL into your browser: <https://internet.speedpay.com/dominionnongas>)
IF PAYING BY CREDIT CARD BY PHONE OR ONLINE, YOU MUST EMAIL THE SIGNED AGREEMENT TO YOUR PRE-CONSTRUCTION REPRESENTATIVE.

Attached you will find information regarding the energy efficient ThermWise rebate program.

** If you have any questions, please contact Brandon Wells at Dominion Energy.*

Comments:

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