

PSCU DOCKET NO. 21-057-08 DEU EXHIBIT O, p. 1 OF 4

Account:

RE:IMBD LLC

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Thank you for your patronage. Your prompt payment assists us in providing our customers with high-quality natural gas service.

Account Summary as of 04/12/2021

Current Charges - Gas Service	7.45
Adjustments	16.55
Total Amount Due Upon Receipt	\$24.00
1.0% monthly interest (12% annually) charged on balance or	or after 05/04/2021.

Service Address: 402 Aspen Rd, Francis, UT 84036 3.026364 0.00000 1267.780000 1348.000000

Residential Gas Service

Service Agreement:

0		
Comparison	Last Year	This Year
Decatherms/Day	0.00	0.00
Dollars/Day	\$0.00	\$0.19
DTH Us	sage History	
5 4 3		
3		
2		
1 0		

Service from 2/26/2021 - 4/8/2021 Rate - GS Basic Service Fee Total Utah Sales Tax (4.3%) Municipal Energy Tax (6%)(Francis)

Apr

Meter	Current M	eter Read	Previous N	leter Read		Dial	Volume	Billed
ID	Date	Reading	Date	Reading	Days	Difference	Muttiplier	DTH
751001686	4/8/2021	0	2/26/2021	0	41	0 CCF	0.000000	0
			Ad	justments				

Current Gas Billing

2/26/2021 Connection fee

\$16.55

6.75 0.29

0.41

7.45

Questions, comments or mailing address corrections? Call Dominion Energy weekdays 7am-6pm (see back of page for details) or visit our website: dominionenergy.com

Account	Current Charges	Total Amount	Amount
Number	Past Due After	Due	Enclosed
	05/04/2021	\$24.00	

0027455

Dominion Energy PO Box 27031 Richmond, VA 23261-7031



RE:IMBD LLC C/O PROJECT MANAGER 3534 E WASATCH GROVE LN COTTONWOOD HEIGHTS UT 84121-5980

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Consider going paperless with eBill! To enroll, call us today or log in to your account.

For customer service, please call 1-800-323-5517. Para servicio de atención al cliente, llame al 1-800-323-5517.

To email Dominion Energy, please visit DominionEnergy.com.

Written correspondence (not payments) can be mailed to: Dominion Energy, P.O. Box 45360, Salt Lake City, UT 84145-0360

Payment

Dominion Energy Utah, Dominion Energy Wyoming and Dominion Energy Idaho residential customers can visit **DominionEnergy.com** to view payment options.

Payment should be mailed to:

Dominion Energy P.O. Box 27031 Richmond, VA 23261-7031

Understanding Your Gas Bill

The following definitions are provided to help you better understand your gas bill. Your bill may not include all of the items listed below.

Adjustments: These are refunds or additional charges related to your account.

Basic Service Fee: A charge to cover the cost associated with meter reading and billing, return on investment, property tax and depreciation for meters, regulators, and service lines.

Budget Plan Amount: An estimate based on a customer's annual gas usage, divided into 12 monthly payments.

Budget Plan Balance: A "credit" balance occurs when the cumulative billings, based on actual gas usage, are lower than the total budget amounts paid. A "debit" balance occurs when the cumulative billings, based on actual gas usage, are higher than the total budget amounts paid. Upon cancellation of service, the full debit balance will be due.

CCF: A unit of measurement equal to 100 cubic feet.

Charitable Contributions: A voluntary donation that helps disabled and elderly customers with low income pay a portion of their gas bill. These funds are distributed through Utah's REACH program and Energy Share of Wyoming—100 percent of all donations help those in need. (To sign up, contact Dominion Energy.)

Dekatherm (Dth): A standard measurement for heat, which is equal to 1 million Btu (British Thermal Units).

DPA (Deferred Payment Agreement): A payment arrangement where a past-due balance can be divided into smaller amounts and paid over a specified period of time.

Electronic Check Conversion: Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

Energy-Assistance Fund: A fee Dominion Energy is required to collect from all Utah customers to help assist people with low income pay a portion of their gas bill. Utah HEAT offices administer these funds.

MCF: A unit of measurement equal to 1,000 cubic feet.

Rate Code: This indicates the rate schedule used for billing. The current rate schedules are available at DominionEnergy.com.

Volume Multiplier: This is a factor used to convert gas volume into dekatherms. Included in the factor are a number of values including Btu, regulator pressure, elevation, etc.

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Account:



Craig C. Wagstaff Senior Vice President & General Manager - Western Division



333 South State Street, Salt Lake City, UT 84111 Mailing Address: P.O. Box 45360, Salt Lake City, UT 84145-0360 DominionEnergy.com

Dear valued customer:

Whether you're a new customer or an existing customer setting up service at a new location, welcome to Dominion Energy.

As your natural gas supplier, we are dedicated to delivering the safest and most reliable service possible for the best value. We are committed to giving you service you can count on. If there is a problem, we will work with you to resolve it.

Our primary focus is to make sure natural gas is delivered safely. We continually inspect and monitor our pipeline system - right up to the meter. Beyond the meter, you are the best "safety inspector" because you own the pipes and appliances.

For your safety, here are a few things you can do:

- Please have a professional inspect your natural gas appliances on an annual basis. Check your spaceand water-heating appliances (furnace, water heater, boiler, etc.) for a "Green Sticker' indicating they are properly adjusted for altitude (see "Green Sticker Guide" for details);
- Make sure your buried pipes (from the meter to a house or business, barbecue, gas lamp, etc.) and pipes in your home or business are safe and in good condition (see "Service You Can Count On" brochure for more information):
- Keep flammable items away from natural gas appliances;
- Call before you dig to prevent an accident. Dial 811 for a free line-locating service; and
- Know the smell of natural gas. For a free odorant brochure, call 800-323-5517.

Additional information outlining services we offer and guidelines we practice is provided with this letter, mailed with bills and also on our website at DominionEnergy.com.

We welcome you and look forward to providing you with high-quality natural gas service.

Very truly yours,

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Craig Wagstaff Senior Vice President & General Manager - Western Division

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