

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Gail Mendenhall against Dominion Energy Utah	<u>DOCKET NO. 22-057-07</u>  <u>ORDER DISMISSING FORMAL COMPLAINT</u>
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ISSUED: June 6, 2022

On May 9, 2022, Gail Mendenhall (“Complainant”) filed a Formal Complaint (the “Complaint”) against Dominion Energy Utah (DEU) concerning overcharges in her natural gas bill from DEU. The Complaint alleges that Complainant’s and her neighbor’s meters were crossed and DEU had been charging Complainant based on the information from her meter which recorded her neighbor’s natural gas usage, not Complainant’s natural gas usage. DEU credited Complainant’s bill for some amount but not for the entire amount.

On May 31, 2022, DEU filed a Motion to Dismiss (“Motion”) with prejudice, based on agreement by the parties to settle the Complaint (the “Settlement”), which agreement was attached to the Motion. The Settlement implies Complainant does not object to the Motion but does not expressly state as much. Therefore, the Complaint is dismissed, subject to Complainant’s objection. If Complainant does not object to our Order Dismissing Formal Complaint within 15 calendar days of the date it is issued, the Order will become final and with prejudice without further action by the Public Service Commission.

DATED at Salt Lake City, Utah, June 6, 2022.

/s/ Yvonne R. Hogle  
Presiding Officer

DOCKET NO. 22-057-07

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Approved and Confirmed June 6, 2022, as the Order of the Public Service Commission of Utah.

/s/ Thad LeVar, Chair

/s/ David R. Clark, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Gary L. Widerburg  
PSC Secretary  
DW#324328

Notice of Opportunity for Agency Review or Rehearing

Pursuant to Utah Code Ann. §§ 63G-4-301 and 54-7-15, a party may seek agency review or rehearing of this order by filing a request for review or rehearing with the PSC within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the PSC fails to grant a request for review or rehearing within 30 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the PSC's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on June 6, 2022, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

Gail Mendenhall ([gailmendenhall@yahoo.com](mailto:gailmendenhall@yahoo.com))

Jennifer Nelson Clark ([jennifer.clark@dominionenergy.com](mailto:jennifer.clark@dominionenergy.com))

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Dominion Energy Utah

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Office of Consumer Services

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Administrative Assistant