

**FORMAL COMPLAINT FORM
PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114**

Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at: <https://psc.utah.gov/complaint-process/>

1. Name of Complainant: MARCIA DANGER aka My M+Ms
 Address: 241 N 2230 EU
 Telephone No.: 435-229-4618
 Email Address: FLEETWOOD_MATTERS@yahoo.com
 Preferred method of contact: Email or U.S. Mail

If represented by counsel, list:

Name: _____
 Address: _____
 Telephone No.: _____ Email Address: _____

2. The utility being complained against is: DOMINION ENERGY

3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper?
 Include exact dates, times, locations and persons involved, as closely as you can.

AS SOON AS WE NOTICED, A CALL WAS MADE TO THE PROVIDER AND ALL GAS APPLIANCES WERE TURNED DOWN. BUT IT CONTINUED TO GO UP SO WE TURNED THEM OFF COMPLETELY.

4. Why do you (the Complainant) think these activities are illegal, unjust or improper?

A TECHNICIAN WAS SENT TO CHECK THE METER, VERIFIED BUT THE APPLIANCES WERE TURNED OFF AND REPLACED

5. What relief does the Complainant request?

bill adjustment - CREDIT FOR OVERCHARGES, FEES + time while investigating

6. Signature of Complainant Marcia Danger

Date: 6/5/23

NOTE: Submit complaint by email or U.S. mail. (<https://psc.utah.gov/psc-filing-requirements/>)

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BILLING HISTORY

Provider: **Dominion Energy** - Acc. #: [REDACTED]
Service Address: **241 N 2230 E • St. George • Utah 84790**

Bill Due Date:	11/9/22	\$10.43
	12/8/22	\$24.14
	1/8/23	\$34.97
	2/13/23	\$59.08
	3/10/23	\$54.24
	4/10/23	\$86.19
	5/9/23	\$95.80
	6/6/23	\$104.17

I have kept the account open to monitor the meter reader and allow the investigation to take place, evethough we turned everything down and as it continue to climb, then we turned off the appliances that use gas. (water heater and AC unit) As off today, gas continues to be off.

NOTE: Dominion Tech, stated that sometimes the meter reader's needles stick.

I requested an evaluation from Dominion, I believe that they should not be continuing adding fees and demanding payment, threatening to add interest fees on top of all.

Demand letter 5/16/23



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