FORMAL COMPLAINT FORM PUBLIC SERVICE COMMISSION Heber M. Wells State Office Building 160 East 300 South, Fourth Floor P.O. Box 45585 Salt Lake City, Utah 84114

Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at: <u>https://psc.utah.gov/complaint-process/</u>

1.	Name of Complainant: MARCIA DALGER QUA HUN HUHS
	Address: 241 N2230 EU
	Telephone No.: 435 - 229 - 4618
	Email Address: FLEET WOOD WATTERS @ YANDO. COM
	Preferred method of contact: Email or U.S. Mail
	If represented by counsel, list:
	Name:
	Address:
	Telephone No.: Email Address:
2.	The utility being complained against is: DOMINON ENERGY
3.	What did the utility do which you (the Complainant) think is illegal, unjust, or improper? Include exact dates, times, locations and persons involved, as closely as you can.
Ac	50011 AS WE NOTICED. A CALL WAS MADE to the
Isri	oviden and All and Albertynes, were furned down.
bo	Fit continue to at up 50 WE Evented them off conjutately
4.	Why do you (the Complainant) think these activities are illegal, unjust or improper?
1	It the MICHURS WERE TURNED OIL AND MILLIEL
5. D	What relief does the Complainant request? THE, METER US ILL AUSTINEDT - CREDIT FOR OVERCHIRGED, FUS + TIME
Mhi	le mbestigation
6.	Signature of Complainant House Daugue
	Date: 6 5 23
	e entre e se se la contraction de la contraction de Contraction de la contraction

NOTE: Submit complaint by email or U.S. mail. (https://psc.utah.gov/psc-filing-requirements/)

ě.

## BILLING HISTORY

Provider: Dominion Energy - Acc. #: Service Address: 241 N 2230 E • St. George • Utah 84790

Bill Due Date:	11/9/22	\$10.43
	12/8/22	\$24.14
	1/8/23	\$34.97
	2/13/23	\$59.08
	3/10/23	\$54.24
	4/1023	\$86.19
	5/9/23	\$95.80
	6/6/23	\$104.17

I have kept the account open to monitor the meter reader and allow the investigation to take place, evethough we turned everything down and as it continue to climb, then we turned off the appliances that use gas. (water heater and AC unit) As off today, gas continues to be off. NOTE: Dominion Tech, stated that sometimes the meter reader's needles stick.

I requested an evaluation from Dominion, I believe that they should not be continuing adding fees and demanding payment, threatening to add interest fees on top of all.

Demand letter 5/16/23







Dominion Energy 1140 West 200 South P.O. Box 45360 Salt Lake City, UT 84145-0360 Tel (800) 323-5517

05/15/2023

## **URGENT NOTICE (AVISO URGENTE)**

Account: Service Address: 241 N 2230 E St George, UT 84790-1449

Dear My M&Ms LLC:

One or more addresses associated with the above account has a past-due balance. If you do not pay the past-due amount of **\$95.80** or make credit arrangements **within 10 days** of the date on this notice, natural gas service may be terminated. If arrangements are made and not honored, service may be terminated without additional notice.

If the total past-due amount has been paid, please disregard this notice.

For customer security and employee safety, Dominion Energy does not accept natural gas service payments at customers' premises. If you have questions about this information, please call us at 1-800-323-5517, Monday through Friday, 7 a.m. to 6 p.m., or visit DominionEnergy.com.

Si necesita ayuda en Español, por favor llame a Dominion Energy al número 1-800-323-5517, de Lunes a Viernes de 7 a.m. a 6 p.m, o visite DominionEnergy.com.

Sincerely, Dominion Energy

10DayTerm

Rev: 11/2017

Please write your account number on your check and return this portion with your payment



Account	Total Amount Due	Amount Enclosed
	\$95.80	

Dominion Energy PO Box 27031 Richmond, VA 23261-7031



9793 1 AV 0.468 MY M&MS LLC PO BOX 911355 ST GEORGE UT 84791-1355

001/001 480600/4174047 0009793 1 1=1001000000