



PublicService Commission <psc@utah.gov>

Fw: Formal Complaint Instructions

1 message

Marcia Darger <fleetwood_matters@yahoo.com>
To: "psc@utah.gov" <psc@utah.gov>

Mon, Jun 12, 2023 at 2:05 PM

IFrom: **Marcia Darger** <fleetwood_matters@yahoo.com>
Date: Wed, Jun 7, 2023 at 8:10 PM
Subject: Re: Formal Complaint Instructions
To: Cynthia Dumas <cvdumas@utah.gov>

Clarification:

Note: ALL 3 properties were empty for at least a year. Unit B was the only one that got rented back in March 2023. We never noticed any spike on Unit B's gas bills. Even though for the last couple of months we were showing it to prospective tenants. (There and was a bit of in and out traffic). Regardless of this, Unit B had no issues with usage showing on it's billing statements.

Also, one of the Techs noticed that the billing percentages on some of the billing statements, related to taxes and fees.

Over the weekend, I visited all 3 properties and took a better look at all the meters. The meter that belongs to unit B (that one was never spray-painted) I believe that this is the reason why we had no issues with the meter reading hike.

THE OTHER 2 meters were sprayed-painted. I vaguely remember watching at least one meter being spray-painted, that made the readings go off chart. I feel that spraying them caused them to have error readings, which that makes the techs' statement, which MAKE SENSE to me. He said that sometimes the needles get stuck and cause error readings. So, if they spray-painted to avoid corrosion getting in, now spray-paint is getting in. We are trading one for the other, it doesn't make sense.

2 attachments

 **Formal Complaint - Dominion- Unit A.pdf**
139K

 **Formal Complaint - Dominion.pdf** 135K