



PublicService Commission <psc@utah.gov>

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1 message

Marcia Darger <fleetwood_matters@yahoo.com>

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To: "psc@utah.gov" <psc@utah.gov>

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To whom it may concern:

On June 5th, at 4:27pm I called Dominion to advise them that I was filing a Formal Complaint as per advised by Cynthia from the The Public Service Commission. The gentleman that took the call confirmed my message and said that he was going to forward it to whoever was working on my case.

I received a letter from Dominion, dated June 12, 2013, demanding payment, URGENT NOTICE demanding payment, or they are going to terminate service. We have not used the GAS, the residence is empty, it has been for 1 year and 4 months. Because of the usage issue we decided to turn everything off in the residence as we monitor the meter. The Gas appliances have been turned off for at least 4 months and this was verified by the Dominion Tech that was sent and who changed the meter.

In addition, they also sent a separate letter with a bill. At this time and since the beginning around the time when the meter readings were skyrocketing, I have been in contact with Dominion expressing my concerns and wanting to get the issue resolved. During all this time, I was given baseless responses, when I had something to compare to, which lead me to believe that there was something wrong with the meter readings that were spray-painted.

As per previous Email, I offered an update and I have a photograph of a twin meter that was NOT spray-painted and that one had not suffered any drastic increase in usage readings.

Thank you for looking into this matter.