



PublicService Commission &lt;psc@utah.gov&gt;

**Re: DOCKET NO. 23-057-09**

1 message

**Marcia Darger** <fleetwood\_matters@yahoo.com>

Mon, Oct 16, 2023 at 5:45 AM

To: "psc@utah.gov" &lt;psc@utah.gov&gt;

Cc: "jennifer.clark@dominionenergy.com" &lt;jennifer.clark@dominionenergy.com&gt;, "pschmid@agutah.gov" &lt;pschmid@agutah.gov&gt;, "pgregu@agutah.gov" &lt;pgregu@agutah.gov&gt;, "rmoore@agutah.gov" &lt;rmoore@agutah.gov&gt;, "mgalt@utah.gov" &lt;mgalt@utah.gov&gt;, "akanderson@utah.gov" &lt;akanderson@utah.gov&gt;, "bvastag@utah.gov" &lt;bvastag@utah.gov&gt;, "aware@utah.gov" &lt;aware@utah.gov&gt;, "jzachary@utah.gov" &lt;jzachary@utah.gov&gt;, "ocs@utah.gov" &lt;ocs@utah.gov&gt;, "shalise.mckinlay@dominionenergy.com" &lt;shalise.mckinlay@dominionenergy.com&gt;

As I explained on my previous DOCKET. Both appeals were sent at the same time but one, DOCKET-10 for some reason did not go through. I got hurt and that put a delay on me getting my attachments ready to send and just realized the one did not go through.

This account is totally connected to my other account. Unfortunately, I cannot address this one without mentioning the other account. With that said, I will be submitting some of the same recordings in this one specially the one that has the message that I missed earlier were the recording states to make the previous balance as one lump payment and as a final and only payment.

(1) Last bill issued, (both accounts have been cancelled). I feel there is no use on keeping them open and adding to the bill specially since we are not using any of the gas. The accounts were kept open in case the technicians needed to check something.

In addition I feel that is not fair that I am being charged for the gas that the technicians used when they tested the meters and also I am charged for however long it took them to shut off the meters. Specially since here has been 0 usage of gas in months.

Also as the other DOCKET account the tax % needs to be looked at.

(3) same audios (as the other DOCKET, showing how Dominion Gas representatives main objective was to collect a payment by any means and did not offer any solutions rather than rather threatened with collections.

Ultimately, as my last option, I checked the online site and made a payment.. Photos will be attached.

On Monday, October 9, 2023 at 10:14:02 PM MDT, Marcia Darger <fleetwood\_matters@yahoo.com> wrote:

I respectfully appealing this court's decision. Supporting recordings will be provided in a couple of days!

On Friday, June 30, 2023 at 11:10:02 PM MDT, Marcia Darger <fleetwood\_matters@yahoo.com> wrote:

To whom it may concern:

On June 5th, at 4:27pm I called Dominion to advise them that I was filing a Formal Complaint as per advised by Cynthia from the The Public Service Commission. The gentleman that took the call confirmed my message and said that he was going to forward it to whoever was working on my case.

I received a letter from Dominion, dated June 12, 2013, demanding payment, URGENT NOTICE demanding payment, or they are going to terminate service. We have not used the GAS, the residence is empty, it has been for 1 year and 4 months. Because of the usage issue we decided to turn everything off in the residence as we monitor the meter. The Gas appliances have been turned off for at least 4 months and this was verified by the Dominion Tech that was sent and who changed the meter.

In addition, they also sent a separate letter with a bill. At this time and since the beginning around the time when the meter readings were skyrocketing, I have been in contact with Dominion expressing my concerns and wanting to get the issue resolved. During all this time, I was given baseless responses, when I had something to compare to, which lead me to believe that there was something wrong with the meter readings that were spray-painted.

As per previous Email, I offered an update and I have a photograph of a twin meter that was NOT spray-painted and that one had not suffered any drastic increase in usage readings.

Thank you for looking into this matter.

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**2 attachments**



**Dominion - Last bill My M&Ms.pdf**

47K



**Dominion no pmt-1.m4a**

22709K