

FORMAL COMPLAINT FORM
PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114

Complaints are public documents and are maintained on the Public Service Commission website.
Further information on formal complaints is available at: <https://psc.utah.gov/complaint-process/>

1. Name of Complainant: MARCIA DREGER dba Archimedes 5
Address: 618 N 2720 E unit "A"
Telephone No.: 435-229-4618
Email Address: Fleetwood_matters@yahoo.com
Preferred method of contact: Email or U.S. Mail

If represented by counsel, list:

Name: _____

Address: _____

Telephone No.: _____ Email Address: _____

2. The utility being complained against is: DOMINION ENERGY
3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper?
Include exact dates, times, locations and persons involved, as closely as you can.

the address 618 N 2720 E has 2 units - both equal in Footage and circumstances. Both were empty, the bills were very similar, but on 2/13/23 we noticed that unit B bill vs A

4. Why do you (the Complainant) think these activities are illegal, unjust or improper?

AS MY STATEMENT ABOVE - BOTH UNITS WERE UNOCCUPIED but A bill starting to grow, that raised concerns

5. What relief does the Complainant request?

bill adjust ment - credit for overcharges, Fees + time while under litigation

6. Signature of Complainant

Date: 6/5/23

NOTE: Submit complaint by email or U.S. mail. (<https://psc.utah.gov/psc-filing-requirements/>)

BILLING HISTORY

Provider: **Dominion Energy**

Service Address: **618 N 2720 E • St. George • Utah 84790**

2 units

Comparing usage on both units, identical in square footage and circumstances.

Acc #: [REDACTED]

Acc #: [REDACTED]

	<u>Unit A</u>	<u>Unit B</u>
Bill Due Date: 11/9/22	\$11.49	\$10.91
12/8/22	\$11.65	\$12.83
1/6/23	\$13.34	\$13.85
2/13/23	\$26.10	\$20.82
3/10/23	\$62.95	\$25.22
4/10/23	\$83.53	\$29.29
5/11/23	\$92.47	Property was rented
6/6/23	\$99.89	

I have kept the account open to monitor the meter reader and allow the investigation to take place, even though we turned everything down and as it continued to climb, we then turned off all the appliances that use gas, (water heater and AC unit). As of today, all gas usage continues to be off.

NOTE: Dominion Tech, stated that sometimes the meter reader's needles stick.

I requested an evaluation from Dominion, I believe that they should not continue to add fees and be demanding payment, threatening to add interest fees on top of all.

Demand letter 5/16/23



