

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

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FORMAL COMPLAINT OF MARCIA  
DARGER d/b/a ARCHIMEDES 5 LLC  
AGAINST DOMINION ENERGY UTAH

Docket No. 23-057-10

**AFFIDAVIT OF  
ELIA LOPEZ**

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Being first sworn and while under oath or affirmation, I say as follows:

1. I am employed as a Lead Customer Relation and Energy Assistance Specialist with Dominion Energy Utah and have personal knowledge concerning the information provided herein.

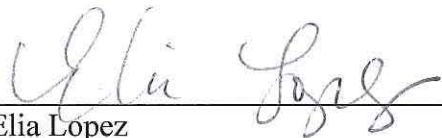
2. I have reviewed the photograph submitted as evidence in this matter by Ms. Darger on September 3, 2023. Dominion Energy Utah utilizes transponder technology to read meters rather than visual meter reading. Therefore, a cloudy plastic cover on a gas meter like that shown in the photographs would not impact accuracy of gas meter read, or the billing for usage at this meter location.

3. As indicated during the hearing on this matter, the subject meter was tested and the test reflected accurate function. However, it is important to note that if the dial on the meter were to “stick” as indicated by Complainant, more gas would flow through the meter than the dials registered. In other words, if a dial needle did “stick” it would result in an under-billing rather than an over-billing.

4. As indicated in DEU's Written Response to the Formal Complaint filed by Marcia Darger d/b/a Archimedes 5, LLC, the discrepancy with the tax issue has been addressed and a refund has been issued to this account.

5. The meter at issue had been at the subject location since 2014.

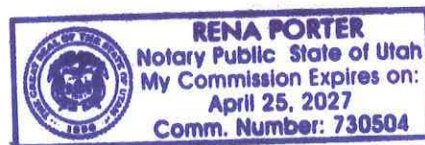
DATED this 8<sup>th</sup> day of September, 2023.

  
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Elia Lopez  
Lead Customer Relation and Energy  
Assistance Specialist  
DOMINION ENERGY UTAH

On this date, I certify that Elia Lopez who is known to me or who presented satisfactory identification, in the form of Driver's License, has, while in my presence and while under oath or affirmation, voluntarily signed this document and declared that it is true.

September 8, 2023  
Date

  
\_\_\_\_\_  
Notary Public



## CERTIFICATE OF SERVICE

This is to certify that a true and correct copy of the foregoing **AFFIDAVIT OF ELIA LOPEZ** was served upon the following persons by e-mail on the 8th day of September, 2023:

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