



PublicService Commission <psc@utah.gov>

Re: DOCKET NO 23-057-10 - 3

1 message

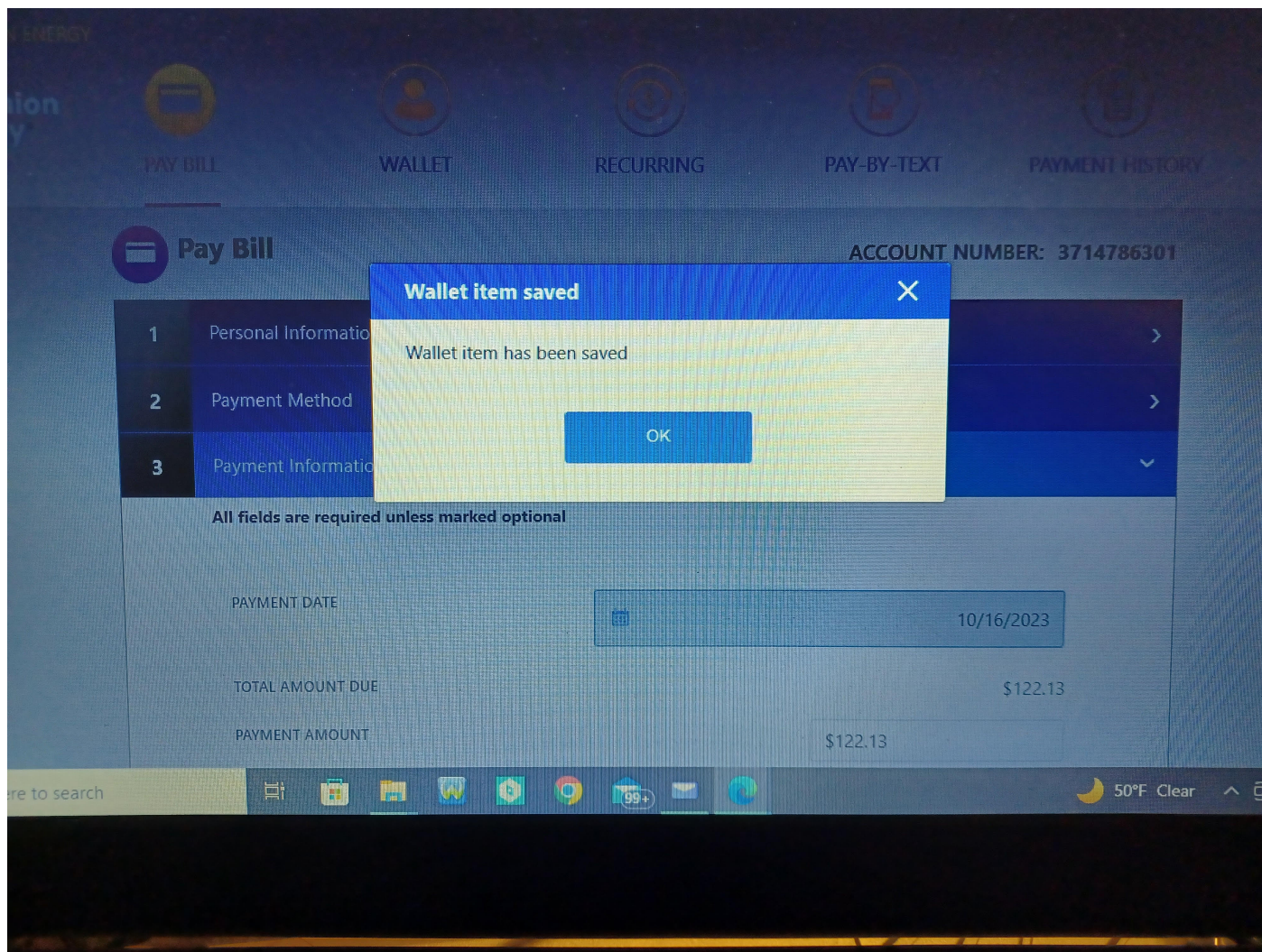
Marcia Darger <fleetwood_matters@yahoo.com>

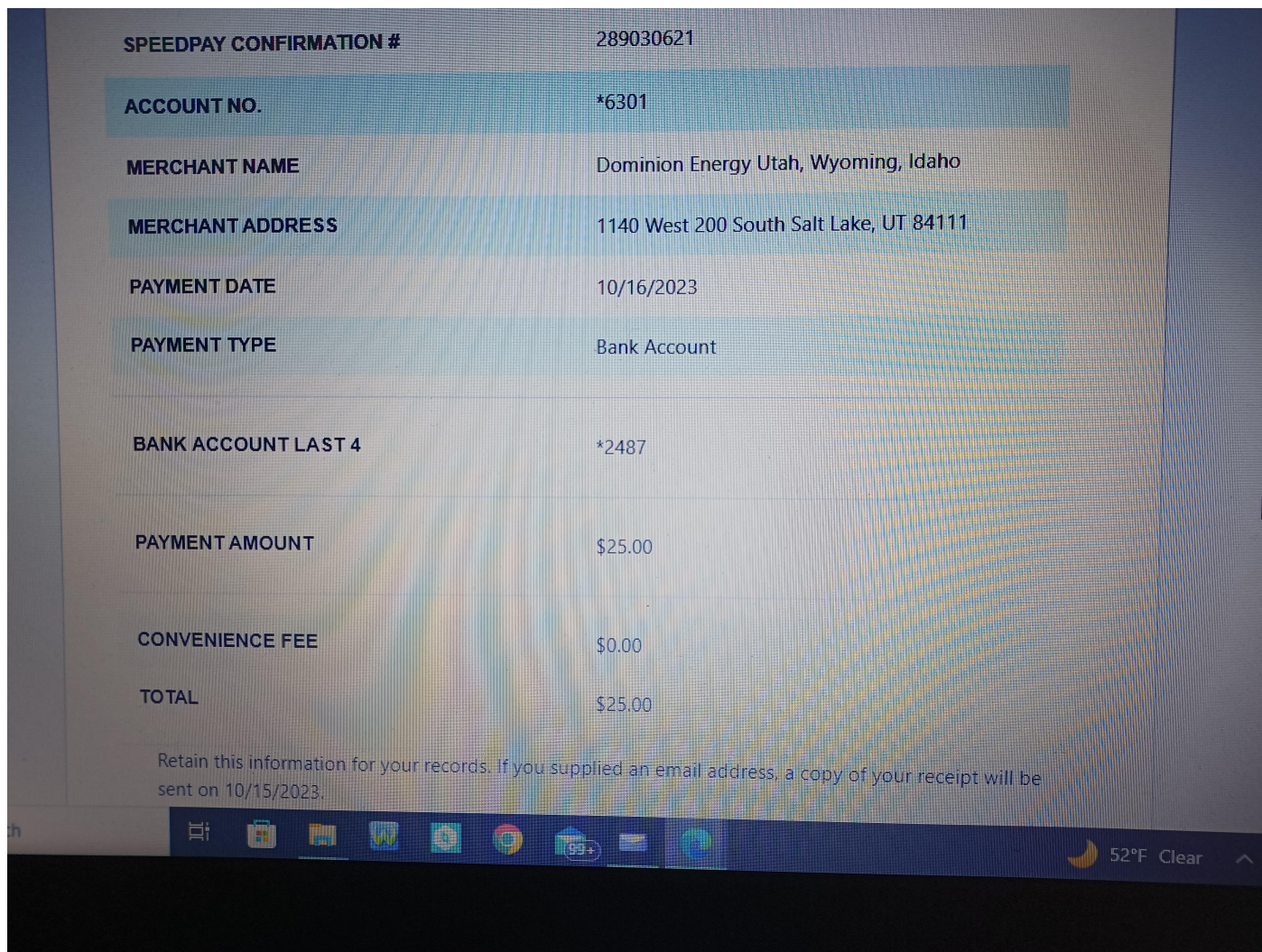
Mon, Oct 16, 2023 at 4:52 AM

Reply-To: fleetwood_matters@yahoo.com

To: PublicService Commission <psc@utah.gov>

Cc: "pschmid@agutah.gov" <pschmid@agutah.gov>, "pgregu@agutah.gov" <pgregu@agutah.gov>, "rmoore@agutah.gov" <rmoore@agutah.gov>, "mgalt@utah.gov" <mgalt@utah.gov>, "akanderson@utah.gov" <akanderson@utah.gov>, "bvastag@utah.gov" <bvastag@utah.gov>, "aware@utah.gov" <aware@utah.gov>, "jzachary@utah.gov" <jzachary@utah.gov>, "ocs@utah.gov" <ocs@utah.gov>, "shalise.mckinlay@dominionenergy.com" <shalise.mckinlay@dominionenergy.com>, "jennifer.clark@dominionenergy.com" <jennifer.clark@dominionenergy.com>





Temporary payment made, in hopes that all adjustments get done so I can put this behind me.

Sent from Yahoo Mail on Android

On Mon, Oct 16, 2023 at 4:31 AM, Marcia Darger <fleetwood_matters@yahoo.com> wrote:

I respectfully appeal this court decision. Supporting recordings will be provided in a couple of days. On Monday, October 9, 2023 at 10:17PM MDT, Marcia Darger <fleetwood_matters@yahoo.com> wrote:

I apologize to the court, I had an accident and was delayed completing my appeal, I also failed to attach the Dominion Gas group on my email correspondence. So I will send it again. I am going to try to attach more documents and recordings but if I cannot, I will split them as I did before. And I also noticed that my appeal email dated 10-9-2023 did not go through, the one for my other account did go through and they were sent at the same time.

NOTE: I was given no option on my offer to give me a discount if I used a credit card and if I could pay in full the amount mentioned on the recording at one of the calls.

(1) I'm attaching 1 copy of bill with highlighted items.

As I explained before, I was able to record one, not both. The one that belonged to this account the offer disappeared. I'm including it to show that they do exist since I was made to believe that I didn't know what i was talking about.

(3) I made many attempts to resolve the issue, I am including 3 audios.

NOBODY, that I spoke to suggested that if I was going to make payments and to avoid their fees I could do it online. They were all inclined to make sure I heard that they were going to send my accounts to collections.

(2) I made several attempts to pay and tried to speak to representatives.

I please ask that Dominion Gas review their billings not only on this account but on my other and please do not overcharge me for delaying the disconnect days.

I can only fit one recording. I will send the other 2 separately.

I went online and made a payment and I'll be waiting for adjustments listed on the appeal document.



Dominion - Message about pmt wants to charge fees.m4a

5068K