



PublicService Commission &lt;psc@utah.gov&gt;

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**Formal complaint form - Dominion Energy attached**

1 message

**Nicole Johnson** <nicolejohnson13@yahoo.com>

Wed, Aug 30, 2023 at 4:59 PM

To: "PSC@utah.gov" &lt;psc@utah.gov&gt;

To Whom It May Concern at the Public Services Commission Dept.;

Complaint attached.

I'm being billed over \$400 due to averaging eight months of being in their Budget Billing with four months that were paid in full, so it looks like I'm behind on payments when I was not during those four months, which are the lowest use months in determining the average.

The description states I will be reviewed annually once in the program. Also, they are double billing me for July, 2023 payment because they didn't include that in the average even though paid, and are billing it again starting with Sept, 2023 bill.

The bills/use were downloaded direct from Dominion Energy website, with the quotes coming straight from their Program Detail description.

I'm sorry, but this feels like it may need to be a class action lawsuit. Please call if you need further explanation.

Thanks,  
Nicole Lovato

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 **Formal complaint Dominion Energy.pdf**  
891K