

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Nicole Rae McLaughlan Lovato against Dominion Energy Utah	<u>DOCKET NO. 23-057-14</u> <u>REQUEST FOR RESPONSE</u>
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ISSUED: November 6, 2023

On August 31, 2023, complainant Nicole Rae McLaughlan Lovato (“Lovato”) filed a formal complaint against Dominion Energy Utah (DEU) relating to DEU’s calculations and billing of Lovato’s budget billing program with DEU (“Complaint”). On that same date the Public Service Commission (PSC) issued an Action request to the Division of Public Utilities (DPU) seeking comments based on its review of the Complaint (“Comments”). The DPU filed its Comments on October 4, 2023, stating it had no recommendation regarding this docket.

On September 5, 2023, the PSC issued a Notice of Filing and Comment Period, advising of the filing of the Complaint, providing DEU until October 5, 2023, to submit a written response to the Complaint, and providing Lovato until October 20, 2023, to submit a written reply. DEU responded on October 5, 2023 (“Response”), and Lovato replied on October 12, 2023 (“Reply”).

Having reviewed the Complaint, DEU’s Response, and Lovato’s Reply, it appears that Lovato and DEU may have reached an agreement concerning the Complaint or that it has otherwise been resolved. Utah law encourages settlement and resolution of disputes by the parties,¹ and while the written submissions appear to address various

¹ See Utah Code Ann. § 54-7-1.

adjustments and/or changes directed at the Complaint's stated claim for relief, it is unclear whether Lovato's Complaint has been resolved.

Accordingly, to address the status of this matter the parties are directed to file with the PSC by **Tuesday, November 14, 2023**, their respective positions on the following question:

1. Has the Complaint been resolved?

DATED at Salt Lake City, Utah, November 6, 2023.

/s/ John E. Delaney
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#330645

CERTIFICATE OF SERVICE

I CERTIFY that on November 6, 2023, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

Nicole Rae McLaughlan Lovato (nicolemjohnson13@yahoo.com)

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