



PublicService Commission <psc@utah.gov>

Docket No: 23-057-14

1 message

Nicole Johnson <nicolemjohnson13@yahoo.com>
To: PublicService Commission <psc@utah.gov>

Sat, Jan 20, 2024 at 12:41 PM

Are there any updates to the docket above? We were told to expect an update by the end of December. Meanwhile, I cannot even log into my Dominion Energy account now to see how my bill could possibly be this high. All access to them leads to this statement. I've even gone through Dominion Energy links, and still it comes back to this statement:



This site can't be reached

The webpage at <https://www.questargas.com/ServicesRes/MyAccount.php> might be temporarily down or it may have moved permanently to a new web address.

ERR_HTTP2_PROTOCOL_ERROR

Please provide an update on when I should be hearing what is happening. I've never seen a bill over \$291, so this is making me very nervous.

Thanks,
Nicole Lovato

----- Forwarded Message -----

From: Dominion Energy <paperlessbill@domenergyuteb.com>
To: "nicolemjohnson13@yahoo.com" <nicolemjohnson13@yahoo.com>
Sent: Saturday, January 20, 2024 at 12:25:05 PM MST
Subject: Your Dominion Energy Gas Bill is Ready to View

Your Dominion Energy Bill is ready to view



This email is exclusively intended for:
Nicole Rae McLaughlan Lovato
Account Number: *****

Dear Nicole Rae McLaughlan Lovato,

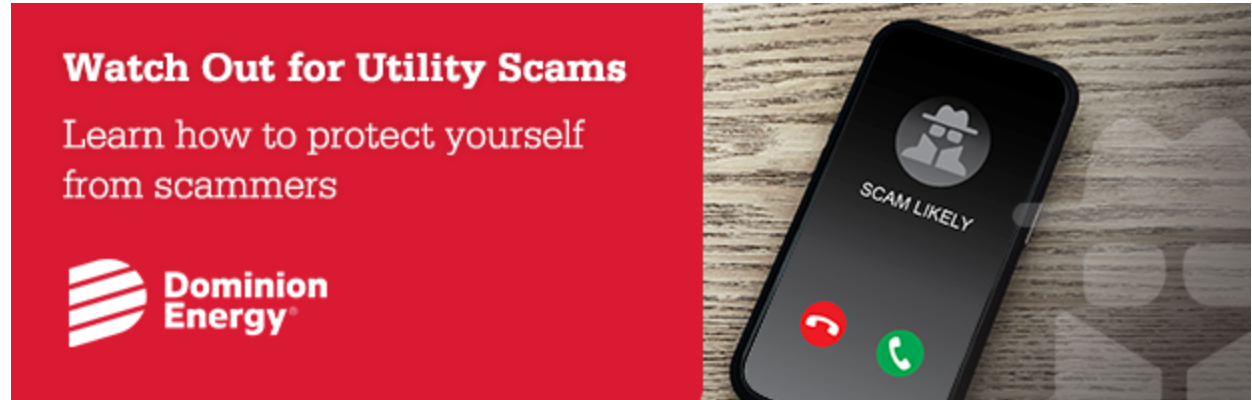
Your Dominion Energy bill is available online at dominionenergy.com. [Log into your account](#) to view and pay your bill. [View current customer newsletters and inserts.](#)

Amount Due: \$385.92	Due Date: 2024-02-12	Bank Payment 2024-02-12
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If you have any questions about your bill, or how to pay online, please [contact us](#).

We appreciate your business.

Dominion Energy



Dominion Energy
PO Box 27031
Richmond, VA 23261-7031

Tel: 800-323-5517
Website: www.dominionenergy.com
Email: paperlessbill@domenergyuteb.com

Please add paperlessbill@domenergyuteb.com to your address book.

Instructions to switch to paper

This email was sent to nicolemjohnson13@yahoo.com. To stop your Paperless Bill service and begin receiving a paper copy of your bill, please click [here](#).