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February 12, 2024

Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
P.O. Box 146751  
Salt Lake City, UT 84114-6751

*Via E-mail*

*Re: Utility Bill Assistance Program Semi-Annual Report, Docket No. 23-057-T03*

Dear Commissioners:

In accordance with Utah Code Ann. § 54-4-42 and Section 8.03 of the Questar Gas Company dba Dominion Energy Utah's (Dominion Energy, DEU or Company) Utah Natural Gas Tariff No. 600 ("Tariff"), Dominion Energy submits this semi-annual report with the accompanying attachments.

The Utah state legislature enacted Utah Code. Ann. § 54-4-42 ("UBAP Statute"), which provides that, with Utah Public Service Commission ("Commission") approval, a utility may establish a Utility Bill Assistance Program by which certain funds can be disbursed to the utility and used to apply a credit to low-income utility customers' bills. The Company sought to modify Section 8.03 of its Tariff in order to implement such a program promptly after the UBAP Statute became effective. The Commission approved the Company's proposal in early 2023. Since that time, the Company has been receiving and disbursing UBAP funding to qualified customers.

Both the UBAP Statute and Section 8.03 of the Company's Tariff require that the Company report to the Commission semi-annually concerning the amounts expended since the program's inception, amounts remaining to fund credits, and verification of customer eligibility. Accordingly, the Company respectfully submits this UBAP Semi-Annual Report. This is the first such report for 2024.

On March 21, 2023, the Company requested \$1,951,600 and on June 5, 2023, the Company requested an additional \$2,500,400. These two requests were intended to cover payments to customers from August 2022 through August 2023. Attached as exhibit 1 are the letters requesting these funds. The attached exhibit 2 shows the total amount of funds that have been received and disbursed to customers and the remaining account balance. At the end of December 2023, the Company had disbursed a total of \$4.3 million to eligible customers with a remaining balance of \$131,817. These funds will remain in the UBAP account (Account 191.801) until they have been disbursed to customers.

Eligibility for UBAP funds is determined by the Department of Workforce Services using the HEAT program criteria. These criteria include: having a household income at or below 150% of the federal poverty level; the residents of the household must be responsible for paying home energy costs; and the residents of the household must contain one U.S. citizen or qualified non-

citizen. The Department of Workforce Services provides the Company with a list of qualified customers through a secure internet portal. When the Company receives confirmation that a customer is eligible for HEAT, it flags the customer in the Company's customer billing system as being eligible for UBAP funding. Only customers thereby qualified receive UBAP funds.

The Company appreciates the opportunity to provide this report, and will continue to do so on a semi-annual basis.

Sincerely,

/s/ Kelly B Mendenhall

Kelly B Mendenhall

Director - Pricing and Regulation

cc: Division of Public Utilities  
Office of Consumer Services