



333 South State Street Salt Lake City, Utah 84111

July 30, 2025

Utah Public Service Commission Heber M. Wells Building, 4<sup>th</sup> Floor P.O. Box 146751 Salt Lake City, UT 84114-6751 Via E-mail

Re: Utility Bill Assistance Program Semi-Annual Report, Docket No. 23-057-T03 / 25-057-12

## Dear Commissioners:

In accordance with Utah Code Ann. § 54-4-42 and Section 8.03 of the Questar Gas Company dba Enbridge Utah's ("Enbridge Gas", "EGU", or "Company") Utah Natural Gas Tariff No. 700 ("Tariff"), Enbridge Gas submits this semi-annual report with the accompanying attachments.

The Utah state legislature enacted Utah Code. Ann. § 54-4-42 ("UBAP Statute"), which provides that, with Utah Public Service Commission ("Commission") approval, a utility may establish a Utility Bill Assistance Program (UBAP) by which certain funds can be disbursed to the utility and used to apply a credit to low-income utility customers' bills. The Company sought to modify Section 8.03 of its Tariff in order to implement such a program promptly after the UBAP Statute became effective. The Commission approved the Company's proposal in early 2023. Since that time, the Company has been receiving and disbursing UBAP funding to qualified customers.

Both the UBAP Statute and Section 8.03 of the Company's Tariff require that the Company report to the Commission semi-annually concerning the amounts expended since the program's inception, amounts remaining to fund credits, and verification of customer eligibility. Accordingly, the Company respectfully submits this UBAP Semi-Annual Report that covers activity through June 2025.

The Company has made five separate funding requests as outlined in the table below:

Funding Request Date	Amount
March 21, 2023	\$1,951,600
June 5, 2023	\$2,500,400
January 12, 2024	\$1,016,000
February 9, 2024	\$1,326,400
August 2, 2024	\$ 610,227
Total	\$7,404,627

The attached exhibit 1 shows the total amount of funds that have been received and disbursed to customers and the remaining account balance. At the end of June 2025, the Company had disbursed about 37,000 payments totaling \$7.4 million, and has a remaining balance of \$23,386. The Company does not plan to make any additional funding requests or disbursements to customers and plans to return the remaining balance in the account to the Division of Public Utilities when the account is settled. The account

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will be settled over the next few months as any outstanding disbursements that went to customers who have moved are returned to the Company. At this time the Company will provide a final accounting and make a filing to remove the UBAP section from its tariff.

Eligibility for UBAP funds were determined by the Department of Workforce Services using the HEAT program criteria. These criteria include: having a household income at or below 150% of the federal poverty level; the residents of the household must be responsible for paying home energy costs; and the residents of the household must contain one U.S. citizen or qualified non-citizen. The Department of Workforce Services provides the Company with a list of qualified customers through a secure internet portal. When the Company receives confirmation that a customer is eligible for HEAT, it flags the customer in the Company's customer billing system as being eligible for UBAP funding. Only customers thereby qualified received UBAP funds.

Sincerely,

/s/ Kelly B Mendenhall
Kelly B Mendenhall
Director – Regulatory Strategy

cc: Division of Public Utilities
Office of Consumer Services