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*Executive Director*      CHRIS PARKER  
*Division Director*

## Action Request Response

**To:** Public Service Commission of Utah  
**From:** Utah Division of Public Utilities  
    Chris Parker, Director  
    Brenda Salter, Assistant Director  
    Abdinasir Abdulle, Utility Technical Consultant Supervisor  
    Tamra Dayley, Utility Analyst  
**Date:** August 29, 2025  
**Re:** **Docket No. 25-057-12** Enbridge Gas's Utility Bill Assistance Program (UBAP)  
    Semi-Annual Report.

## Recommendation (Acknowledge)

The Division of Public Utilities (Division) recommends that the Public Service Commission of Utah (Commission) acknowledge Enbridge Gas's (Enbridge or Company) semiannual report of Utah's Utility Bill Assistance Program (UBAP) as of June 30, 2025. Enbridge has not received further funding or disbursed funding since the prior reporting period ending December 31, 2025. "The Company does not plan to make any additional funding requests or disbursements to customers and plans to return the remaining balance in the account to the Division of Public Utilities when the account is settled."<sup>1</sup>

## Issue

The Company has submitted the UBAP Semi-Annual Report covering activity through June 2025. The Division reviewed the report for accuracy and completeness under Utah Code. Ann. § 54-4-42(8) and Section 8.03 of the Company's Tariff. No exceptions to the reporting requirements were noted.

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<sup>1</sup> ENBRIDGE Docket 25-057-12 UTILITY BILL ASSISTANT PROGRAM SEMI-ANNUAL REPORT, p 1.



Since the inception of the program, Enbridge has received \$7,404,627 in funding plus \$22,360 in interest. Enbridge has disbursed \$7,403,600 in billing credits to approximately 37,100 customers, leaving \$23,387 in the account as of June 30, 2025<sup>2</sup>.

In May 2024, the Division notified the utilities participating in the UBAP of the expended State funds and that there were insufficient funds for another round of disbursements. Further, additional legislative appropriations have not been granted. Per the Tariff "If the Division notifies the Company that no further funding will be provided, then the Company will apply the available funding to eligible customers' bills, on a first come first served basis, and then no further UBAP assistance will be available to customers."<sup>3</sup> Due to the annual distribution process, it may not be practicable for the Company to determine "first come, first served basis."<sup>4</sup> Therefore, the Division recommended the option to return the funds to the State<sup>5</sup>. The Company and the PAC concurred with these recommendations.<sup>6</sup>

## Background

The Utah Legislature enacted Utah Code. Ann. § 54-4-42 ("UBAP Statute"), which provides that, with Commission approval, a utility may establish a Utility Bill Assistance Program by which certain funds can be disbursed to the utility and used to apply a credit to low-income utility customers' bills. The Company sought to modify Section 8.03 of its Tariff to implement such a program promptly after the UBAP Statute became effective. The Commission approved the Company's proposal on March 16, 2023.<sup>7</sup> The Company has been receiving and disbursing UBAP funding annually to qualified customers.

## Conclusion

The Company has complied with Utah Code Ann. § 54-4-42 and Section 8.03 of its Tariff by submitting this first 2025 semi-annual report with the accompanying attachments.

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<sup>2</sup>ENBRIDGE GAS'S UTILITY BILL ASSISTANCE PROGRAM (UBAP) SEMI-ANNUAL REPORT, Docket 25-057-12, EGU Exhibit 1.

<sup>3</sup> DOMINION ENERGY UTAH, Docket No. 23-057-T04, Exhibit 1.1, Proposed Tariff Sheets, p 11.

<sup>4</sup> Ibid.

<sup>5</sup> DPU ACTION REQUEST RESPONSE, Docket 24-057-05, p 1.

<sup>6</sup> ENBRIDGE GAS UTAH, Docket 24-057-05 Reply Comments p 2.

<sup>7</sup> APPLICATION OF DOMINION ENERGY UTAH FOR A CHANGE IN ITS UTAH NATURAL GAS TARIFF NO. 600 TO INCLUDE THE UTILITY BILL ASSISTANCE PROGRAM, Docket No. 23-057-T03, March 16, 2023.

cc: Kelly B. Mendenhall, Enbridge Gas Utah  
Michele Beck, Utah Office of Consumer Services