

Enbridge Gas Utah  
Docket No. 26-057-T02  
EGU Exhibit 1.02  
Legislative Tariff Sheets

ENBRIDGE GAS UTAH  
333 South State Street  
P. O. Box 45360  
Salt Lake City, Utah 84145-0360

LEGISLATIVE RATE SCHEDULES  
Exhibit 1.02  
P.S.C. Utah No. 800

Date Issued: February 26, 2026  
To Become Effective: April 1, 2026

## **8.08 BILLING FOR OTHER ENTITIES**

### **ELIGIBILITY**

Enbridge Gas may contract with other entities to utilize the Enbridge Gas utility bill to charge customers for non-utility goods or services, subject to the provisions set forth in this Section 8.08. Only entities that are authorized by and maintain authorization from the Utah Insurance Department (Department) to operate as a “service contract provider” pursuant to Utah Code Ann. § 31A-6a-101 et seq. and the applicable administrative rules in Utah, and that provide service contract programs directly or indirectly related to utility services including electrical service, natural gas service, water service, sewer service, or household appliances (third party services) may be eligible to contract with Enbridge Gas for the use of third party billing services. Enbridge Gas will only contract with third parties if it determines, in its reasonable discretion that allowing the entity to utilize the Enbridge Gas bill is not likely to adversely impact Enbridge Gas’ customers.

An eligible third party must receive either written or verbal permission from the Enbridge Gas customer to include the billing for third party services on the customer’s Enbridge Gas utility bill. An eligible third party must retain proof that a customer gave such permission for a minimum of two (2) years. The third party must have a toll-free call center to handle customer inquiries related to the third party service. The third party must allow the customer to cancel service at any time, including before the first payment is made.

An eligible third party must allow and provide a method for customers to opt-out of receiving any future marketing materials at any time.

### **THIRD PARTY COMMUNICATIONS WITH ENBRIDGE GAS CUSTOMERS**

Enbridge Gas will provide third-party billing services to a third-party biller only if all of the third-party biller’s promotional materials for such service include a clear and prominent statement that:

- (1) The product or service is not being offered by Enbridge Gas;
- (2) The entity offering the product or service is separate from Enbridge Gas; and
- (3) The decision to purchase or not purchase the product or service will not impact natural gas service.

Failure to comply with this requirement will result in revocation of third party billing services, and future ineligibility for such services.

### **INITIAL COSTS**

An eligible third party seeking to utilize the Enbridge Gas utility bill to charge customers must pay all initial costs required to enable Enbridge Gas to conduct such billing including, but not limited to, costs associated with programming for billing and IT system, equipment costs, legal costs, project management costs, and contracting costs. Additionally, if costs are necessary in the future in order to provide this service, the eligible third party seeking to utilize the utility bill will be required to pay for these costs.

**RATE**

An eligible third party seeking to utilize the Enbridge Gas utility bill to charge customers must pay a per-line rate based on the total cost to produce a bill divided by the minimum number of lines on a bill to calculate the cost per line. The total cost to produce a bill includes depreciation, operation and maintenance, supplies, postage, and return on investment. Eligible third parties will be charged for a minimum of eleven (11) lines per bill.

The current effective minimum charge per bill is \$0.~~2119749338~~.

The current effective charge per line, above 11 lines, is \$0.01~~927758~~.

On or before March 1 of each year, Enbridge Gas shall calculate the per-line rate and file a letter with the Commission reflecting the rate, to be effective on April 1 of each year.

**APPLICATION OF PAYMENT**

If a payment received from a customer is less than the amount owing for the utility service and the amount owing for the third-party service, then all monies received from the customer will first be applied to pay for the utility service with the remainder applied to the third-party service. Enbridge Gas will not provide any collection services for third party billing charges that are unpaid.

**CUSTOMER RIGHT TO TERMINATE THIRD PARTY BILLING**

A customer may contact Enbridge Gas at any time to terminate the billing for third party service on the customer's Enbridge Gas utility bill. After such request is made Enbridge Gas shall notify the third party of the termination of the third party billing for the customer and will cease billing the customer for the third party as soon as practicable.

**DISPUTE RESOLUTION**

Any customer complaint regarding enrollment in a third party program will be resolved by Enbridge Gas based on evidence provided by the customer and the third party. In the event that a customer raises any other complaint, including amounts owed to the third party service provider or payment of claims, Enbridge Gas will refer the customer to the third party service provider for resolution based upon the agreement between the customer and the third party service provider.

Issued by Judd Cook, VP & General Manager	Advice No.	Section Revision No.	Effective Date
	26-0 <del>34</del>	<del>24</del>	<del>April</del> January 1, 2026