

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of)	
H. F. Gale and Brent Gale,)	<u>DOCKET NO. 01-057-11</u>
Complainants,)	
vs.)	<u>ORDER OF DISMISSAL</u>
Questar Gas Company,)	
Respondent.)	

ISSUED: September 17, 2004

By The Commission:

H.F. Gale and Brent Gale (“Complainants”) filed their formal complaint in this matter on September 28, 2001, alleging that Questar Gas Company (“Questar”) had misread their gas meter by assuming that said meter had rotated to its next numeric rotation, when in fact, no rotation had occurred.

On October 29, 2001, Questar submitted its Answer and Motion to Dismiss, explaining that its April 19, 2001, termination of service for non-payment had been based on the fact that Complainants’ account was coded “B” as a business account. When Complainants contacted Questar on April 19, 2001, and explained that the account should be coded “E” as a multi-family dwelling account, Questar restored service that same day.

Since that time, the parties have attempted to resolve their on-going dispute over the amount of Complainants’ past due bill covering the period August 1998 to April 2001. This docket has been noticed for hearing on several occasions, only to be delayed at the request of one party or the other. On September 14, 2004, the Commission received a Stipulation signed by both parties agreeing to and requesting dismissal of the Complaint with prejudice.

Based on the Stipulation between Complainants and Questar, we enter the following:

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

The Complaint of H.F. Gale and Brent Gale against Questar Gas Company be, and is, dismissed with prejudice.

DATED at Salt Lake City, Utah, this 17th day of September, 2004.

/s/ Ric Campbell, Chairman

/s/ Constance B. White, Commissioner

/s/ Ted Boyer, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary

G#40371