

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of )  
Cathlin A. Peel against Questar Gas ) DOCKET NO. 12-057-01  
Company )  
) ORDER GRANTING STAY OF  
) PROCEEDING PENDING RESOLUTION  
) OF BANKRUPTCY PETITION  
)  
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ISSUED: February 24, 2012

By The Commission:

On January 11, 2012, Cathlin A. Peel (“Ms. Peel”) filed a formal complaint with the Division of Public Utilities (“Division”) against Questar Gas Company (“Questar”). See Formal Complaint, filed January 11, 2012. Ms. Peel claims she is being wrongly charged over \$2,600 for services she did not receive. See id. Ms. Peel further claims the charges for which she is being held accountable are for bills incurred by other customers than herself. See id.

On January 11, 2012, the Commission sent an action request to the Division to analyze Ms. Peel’s complaint. See Action Request, filed January 11, 2012. On February 1, 2012, the Division filed a recommendation that no further action be taken due to Ms. Peel’s bankruptcy petition (Pet. No. 12-20353) filed on January 11, 2012. See Division Recommendation, filed February 1, 2012.

On February 8, 2012, Questar filed a request for extension of time to file its response, given Ms. Peel’s pending bankruptcy. See Questar’s Request for Extension of Time, filed February 8, 2012. Questar served its motion on Ms. Peel on February 8, 2012. See id. Certificate of Mailing. Ms. Peel filed no response to Questar’s motion, and the 15-days in which to do so has elapsed. See Utah Admin. Code R746-100-9(D).

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On February 23, 2012, a status conference was held before the administrative law judge for the Commission. The status conference was duly noticed on February 10, 2012. See Notice of Status Conference, filed February 10, 2012. The purpose of the status conference was to clarify whether Ms. Peel wishes to proceed in this matter. See id. Jenniffer Nelson appeared on behalf of Questar, and Patricia Schmid appeared on behalf of the Division. Ms. Peel did not attend. Both Questar and the Division agreed that this case should be stayed pending resolution of the pending bankruptcy.

Given that the Office's motion is unopposed and for other good cause appearing, the Commission hereby enters a stay of the proceeding pending resolution of the bankruptcy petition (Pet. No. 12-20353). If, at a future date, a party believes good cause exists for lifting the stay, that party should file a motion seeking vacation of the stay.

DATED at Salt Lake City, Utah this 24<sup>th</sup> day of February, 2012.

/s/ Melanie A. Reif  
Administrative Law Judge

Attest:

/s/ Gary Widerburg  
Commission Secretary  
D#216218

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on the 24<sup>th</sup> day of February, 2012, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Cathlin A. Peel  
46 W 500 S, #3  
Heber City, UT 84032

By E-Mail:

Jennifer Nelson ([jennifer.nelson@questar.com](mailto:jennifer.nelson@questar.com))  
Questar Gas Company

Patricia Schmid ([pschmid@utah.gov](mailto:pschmid@utah.gov))  
Assistant Utah Attorney General

By Hand-Delivery:

Division of Public Utilities  
160 East 300 South, 4<sup>th</sup> Floor  
Salt Lake City, Utah 84111

Office of Consumer Services  
160 East 300 South, 2<sup>nd</sup> Floor  
Salt Lake City, Utah 84111

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Administrative Assistant