

**From:** "George Smith" <george.smith6@comcast.net>  
**To:** "M. Livingston" <mlivingston@utah.gov>  
**Date:** 5/31/2007 11:06 AM  
**Subject:** Questar Gas' Continued Flagrant Abuse Of Utah Gas Customers

Dear M. Livingston:

The recent decision by the Public Service Commission to deny Questar Gas' application to increase natural gas rates for all Utah customers to pay for the extension of natural gas service to rural communities was a just and fair decision. Fortunately the regulators were able to see through the Questar smoke screen and stop yet another manipulative move by Questar to impose their sole natural gas utility provider will on the citizens of Utah. It seems obvious that the gas service extension package sold to the rural communities a few years ago was not paying off as well as predicted and Questar's accountants and lawyers were looking for a scapegoat, i.e., the Public -- not their own inept business management practices.

I think the citizens of the State of Utah should continue to be heard regarding the above types of issues and deserve to have the legal option to voice their objections to or approval of such pending decisions prior to them becoming passed into law by the PSC. This is precisely why the Division of Public Utilities and the Committee of Consumer Services were created as part of our Utah State Constitution to begin with. It was not clear, unfortunately, just how strongly and effectively these State functions were indeed looking out for the public interests during this entire rate increase process.

Since I am a handicapped senior, and am therefore unable to attend Public Meetings such as the one scheduled for 9:30am on Wednesday, 6 June 2007, I am using this medium to convey my thoughts and concerns regarding how I see the citizens of the State Utah being "used" to compensate for a Utility Company's poor management practices. When does the illegalality of such back door activity by a Public Utility become enough of an issue for the Utah State Attorney General's office to address? I firmly believe Questar's questionable business activities definitely fall into this category.

Sincerely,

George H. Smith

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