

UTAH PUBLIC
SERVICE COMMISSION

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Utah Public Service Commission
160 E Broadway
Salt Lake City, UT 84111-2305



RECEIVED 801 area code region will share a new 385 area code

Dear Utah Public Service

Commission, to address the growing need for telephone numbers in the geographic area served by the 801 area code, the Public Service Commission of Utah has approved the addition of a new area code. The new 385 area code will cover the same geographical area as the 801 area code.

How will this affect me?

No one currently with an 801 area code will need to change their existing phone number when the 385 area code numbers are introduced. All customers within the 801/385 geography, which includes the counties of Utah, Salt Lake, Weber, Davis, and Morgan, will need to dial the appropriate area code followed by the 7-digit telephone number when dialing an 801 or a 385 number. Please see the map on the back of this letter for an outline of the 801/385 area code region.

When will the 385 area code be assigned?

Customers seeking new telephone numbers in the affected region may be assigned a new telephone number with the new 385 area code as early as March 29, 2009.

What is the dialing change?

Because of the addition of the 385 area code, you will be required to dial 10 digits (area code + 7-digit phone number) when making local calls. Long-distance calls will require 1 + 10-digit dialing. Operator assisted calls will require 0 + 10-digit dialing. Remember to use the new 385 area code as needed.

Dialing plan at a glance

| Type of call | Calling to | Dialing Plan |
|---|----------------------|---|
| Local call | 801 or 385 area code | 10 digits (Area Code + XXX-XXXX) |
| Toll call or long distance | all area codes | 1 + 10 digits (1 + Area Code + XXX-XXXX) |
| Operator calls, credit card, collect, third party | all area codes | 0 + 10 digits (0 + Area Code + XXX-XXXX) |

When will the changes go into effect?

- Beginning June 1, 2008, you should dial a local 801 number with 10 digits (area code + 7 digits).
- As of March 1, 2009, you must dial 10 digits to complete all local calls. If you don't dial all 10 digits, your call will not complete.

What needs to change?

- You will need to dial 10 digits (area code + 7-digit phone number) for every local call.
- You may need to reprogram or upgrade your equipment if you use specialized communications equipment like a PBX, electronic telephone sets, auto-dial systems or multi-line key systems.

- Some automatically dialed calls may require reprogramming to 10 digits. These calls may include: life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, speed dialers, call forwarding settings, voice mail services and similar functions. Remember that you need to dial a "1" if these numbers are long distance.
- Check your business stationery or any other advertising materials or logos to be sure they include the area code.

What will remain the same?

- Your telephone number, which includes your area code, will remain the same.
- The price of a call, local and long-distance calling areas and other rates and services will not change. What is currently a local call will remain a local call regardless of the number of digits dialed.
- You should still dial just three digits to reach 911 and 411.
- If 211, 311, 511, 611, 711 and 811 are currently available in your community you will still dial them with just three digits.

Questions?

If you have any questions regarding information provided in this notice, please call 1-866-662-4548 or contact the following websites for more information: www.att.com/utah801 or the UT PSC website www.publicutilities.utah.gov/area-code-overlay.html.

Sincerely,
AT&T

Utah **801/385** Area Code Overlay

New 385 Area Code Effective June 1, 2008

