

From: John Harvey
To: Livingston, Merilee
Date: 2/5/2009 7:09 AM
Subject: Fwd: New Area Code

>>> "GlennHadfield" 2/4/2009 6:46 PM >>>

I am sending this to you because yours was the logical email address, according to the website. If this should not go to you, please forward it. If it should go to you, then here it is.

I am extremely disappointed with the approval of the proposal by AT&T to overlay the new 385 area code over the 801 area code. This shows a disregard for the customers and the inconvenience of having to dial 10 digits to call your next door neighbor. I agree that this overlay makes it easier for AT&T to implement, but the Public Service Commission should be concerned with the Public, not with making things easier for AT&T.

More numbers are needed. Make the break at the Point of the Mountain. Utah County and south would be 385 area code. Salt Lake County and north would remain 801. This would mean that Utah County will have to change all their numbers, but it would result in both counties keeping 7 digit dialing. Ten digit dialing for the rest of my life is not acceptable. Fix it now or fix it later. Now would be less painful.

Glenn Hadfield

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