

From: "Margie Hawkes"
To: <Mlivingston@utah.gov>
Date: 2/5/2009 8:27 AM
Subject: 10-digit phone dialing switchover

I would like to voice my displeasure at the change to the newly required 10-digit dialing. My work involves writing phone numbers constantly as I take hundreds of phone calls daily to excuse students from a very large high school. The extra time and attention to getting the area code will be bothersome, at least.

I also believe it is unnecessary. Dividing the state geographically is simpler for the average telephone user. It gives us a clearer idea of "where" we are calling as well as "who," and also helps us to be more aware of toll calls. I would even rather my own phone number and area be assigned the new area code rather than have to keep straight who has what area code in my calling area. My parents and in-laws are extremely confused and will be greatly disadvantaged as they try to adapt to this new and cumbersome dialing process.

Thank you for taking input. I hope that this will be reconsidered, and hopefully changed before it is too late.

Sincerely,
Margie Hawkes

UTAH PUBLIC
SERVICE COMMISSION
2009 FEB - 5 A 10:24
RECEIVED

1610201