

From: Jason Back
To: Rea Petersen
Date: 7/13/2007 4:12 PM
Subject: Online Complaint Submission

UTILITY CUSTOMER:
FROM: Joseph Mecham
PHONE: 8014872947
EMAIL: joseph_mecham@hotmail.com
IP: unknown 199.190.170.21

SERVICE ADDRESS:
2496 Elm Ave
Salt Lake City, UT 84109

UTILITY: Public Service Commission
ACCOUNT NUMBER: 12345

COMPLAINT TYPE: Customer Service
COMPLAINT: 10-digit phone numbers is a hassle. If your mission is to serve the public, do a better job of planning. This is a problem that should have been fixed when the 435 area code was implemented.
<http://www.ksl.com/?sid=1475037&nid=148>

SUGGESTED RESOLUTION: Find a way to preserve 7-digit dialing throughout all of Utah.

RELEASE TO PRESS: Yes

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SERVICE COMMISSION
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