

**From:** "Charles Walton"  
**To:** <wduncan@utah.gov>  
**Date:** 2/1/2009 1:49 PM  
**Subject:** Area Code Overlay

Mr. Duncan,

I have no major problem with the concept of the overlay. However, it does seem to me that in this day and age my telephone provider should be able to tell if a call is long distance or not. Why do we still need to dial a "1" after we go to 10 digit dialing? It is going to become difficult to know for sure whether the new 385 prefix is for a "local" call or a "long distance" call. I am pretty familiar with the old 801 area and can pretty well guess which of my contacts are long distance and which are local, but as new 385 numbers come along, I may not be familiar with the actual geographic location and not realize which is long distance and which is not.

I would suggest, since the carriers obviously know when we dial a toll call by letting us know we "must first dial one before the number", why cannot that process be automated so all we do is dial the 10 digit number and if it is a toll call, the caller would get a short message stating something like "this is a long distance call. If you acknowledge that charges will be incurred by proceeding please enter 1 on your telephone. If you do not want to incur charges for this call, please hang up."

It seems that the providers should have the wherewithal to accomplish this so we don't get burdened with having to start the call all over each time we might reach a long distance number.

Thanks for your consideration.

Charles Walton

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